

RECEIVED

JUL 11 2022

CONSUMER PROTECTION

July 6, 2022  
*Via Mail*

Office of the Attorney General  
Attn: Security Breach Notification  
33 Capitol Street  
Concord, New Hampshire 03302

**Re: Notification of Security Incident**

To Whom It May Concern:

On behalf of PARIC Corporation ("PARIC"), 77 Westport Plaza, Suite 250, St. Louis, MO 63146, I am writing to provide notice of a security incident in accordance with N.H. Rev. Stat. Ann. 359-C:19, C:20, C:21.

**I. BACKGROUND OF THE INCIDENT**

On June 8, 2022, PARIC learned that an employee's email account may have been compromised. In response, PARIC immediately secured the account and launched an investigation. Based on PARIC's investigation, an unauthorized user accessed files containing personal information as described below. PARIC retained a leading cyber forensic investigator to assist in its investigation and to help PARIC take steps to prevent an incident from happening again. PARIC is currently not aware of any misuse of personal information.

**II. NEW HAMPSHIRE RESIDENTS**

PARIC determined that two (2) New Hampshire residents may have been impacted by the incident. PARIC began sending written notice by U.S. mail to consumers on July 6, 2022.

**III. STEPS TAKEN**

PARIC retained a leading cyber forensic investigator to assist in its investigation and help PARIC take steps to prevent any future incidents. PARIC is also working to improve its security and implement additional safeguards to prevent future incidents.

PARIC is offering twelve (12) months of free tri-bureau credit monitoring, a CyberScan one-million-dollar (\$1,000,000) reimbursement insurance policy, and ID theft restoration services to consumers.

Please contact me if you have any questions or if I can provide you with any additional information concerning this matter.

Sincerely,  
HUSCH BLACKWELL LLP  
Shelby E. Dolen





# PARIC

To Enroll, Please Call:  
1-833-940-2470

Or Visit:

<https://app.idx.us/en-US/account-creation/protect>

Enrollment Code: QF25X4QLV

77 Westport Plaza, Suite 250  
St. Louis, MO 63146

<<First Name>> <<Last Name>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip>>

<<Date>>

## Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident that involved some of your information. We take the privacy and security of your personal information very seriously. Although we are not aware of any misuse of your data as a result of this incident, due to the nature of the compromised data, we are writing to inform you of the incident, to advise you of steps to further protect your information, and to offer you twelve (12) months of complimentary identity monitoring services.

**What Happened?** On June 8, 2022, we believe an employee's email account may have been compromised. In response, we immediately secured the account and launched an investigation. Based on our investigation, an unauthorized user accessed files containing personal information as described below. We retained a leading cyber forensic investigator to assist in our investigation and help us take steps to prevent this from happening again. We are currently not aware of any misuse of personal information. We encourage you to review this document, including the steps you can take to further protect your personal information.

**What Information Was Involved?** Based on our investigation, the following information related to you was impacted: name, Social Security number, date of birth, telephone number, mailing address, email address, marital status, ethnicity, and employment-related data such as employee number, job title, hiring date, earnings, and work hours. We are currently not aware of any other personal information or client data being impacted.

**What We Are Doing.** Upon discovering the incident, we took the immediate steps described above. We also are working to improve our security and implement additional safeguards to prevent future incidents. Privacy and information security are among our highest priorities.

In addition, we are offering you twelve (12) months of free tri-bureau credit monitoring, CyberScan, \$1,000,000 reimbursement insurance policy, and fully managed ID theft restoration through Identity Theft Guard Solutions doing business as IDX. With this protection, IDX will help you resolve issues if your identity is compromised.

**What You Can Do.** We encourage you to contact IDX with any questions and to enroll in the free identity protection services by calling 1-833-940-2470 or going to <https://app.idx.us/en-US/account-creation/protect>. Your enrollment code is . IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is September 21, 2022. PARIC is not authorized to enroll individuals in the complimentary services. You must contact IDX using the above information.



Again, at this time, there is no evidence that your information has been misused. However, we encourage you to take full advantage of this service offering. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

We also encourage you to review the enclosed "Recommended Steps to help Protect Your Information."

**For More Information.** Please call 1-833-940-2470 or go to <https://app.idx.us/en-US/account-creation/protect> for assistance or for any additional questions you may have.

We take your trust in us very seriously and are committed to the privacy and security of your personal information. We sincerely apologize for the concern and inconvenience that this incident has caused.

Sincerely,

Sincerely,

Keith Wolkoff  
President



## Recommended Steps to help Protect your Information

- 1. Website and Enrollment.** Go to <https://app.idx.us/en-US/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at 1-833-940-2470 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.
- 4. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

**5. Place Fraud Alerts** with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

### Credit Bureaus

Equifax Fraud Reporting  
1-866-349-5191  
P.O. Box 105069  
Atlanta, GA 30348-5069  
[www.equifax.com](http://www.equifax.com)

Experian Fraud Reporting  
1-888-397-3742  
P.O. Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)

TransUnion Fraud Reporting  
1-800-680-7289  
P.O. Box 2000  
Chester, PA 19022-2000  
[www.transunion.com](http://www.transunion.com)

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.



**Please Note: No one is allowed to place a fraud alert on your credit report except you.**

**6. Security Freeze.** By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

**7. You can obtain additional information** about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

**California Residents:** Visit the California Office of Privacy Protection ([www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy)) for additional information on protection against identity theft.

**Kentucky Residents:** Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, [www.ag.ky.gov](http://www.ag.ky.gov), Telephone: 1-502-696-5300.

**Maryland Residents:** Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, [www.oag.state.md.us/Consumer](http://www.oag.state.md.us/Consumer), Telephone: 1-888-743-0023.

**New Mexico Residents:** You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

**New York Residents:** the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

**North Carolina Residents:** Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, [www.ncdoj.gov](http://www.ncdoj.gov), Telephone: 1-919-716-6400.

**Oregon Residents:** Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, [www.doj.state.or.us/](http://www.doj.state.or.us/), Telephone: 877-877-9392

**Rhode Island Residents:** Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, [www.riag.ri.gov](http://www.riag.ri.gov), Telephone: 401-274-4400

**All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

This notice has not been delayed by law enforcement.