

Morgan Lewis

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CONSUMER PROTECTION

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April 30, 2021

VIA US MAIL

State of New Hampshire
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Update to Notice of Data Security Incident Sent on March 11 and April 7, 2021

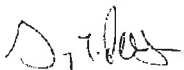
Dear Office of the Attorney General:

This Firm represents Pan-American Life Insurance Group and its affiliates ("PALIG") and we are writing with an update to our March 11 and April 7, 2021 notifications to your office about a recent data security incident. As you may recall, we informed you on March 11 that on March 9, 2021, we confirmed that a data security incident involved the exfiltration of some personal information like names, addresses and dates of birth from PALIG's systems. We also believed that more sensitive information of a relatively small percentage of individuals was taken, although the specific identity of those individuals was unknown at that time. We provided an update on April 7 to report that based on our analysis of the exfiltrated data, which was still ongoing at that time, we had not identified any New Hampshire residents whose more sensitive personal information was exfiltrated. We have now completed our analysis of the exfiltrated data and can confirm that no New Hampshire residents are among the individuals whose more sensitive personal information was exfiltrated.

As previously noted, since learning of this situation, PALIG has been taking steps to further protect and strengthen the security of its systems. PALIG also engaged third-party cyber experts to partner with its team to launch an investigation to better understand what happened and to prevent a similar incident in the future.

If you have any questions, please feel free to contact me.

Regards,



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