

February 14, 2018

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Office of the Attorney General
33 Capitol Street
Concord, NH 03301
attorneygeneral@doj.nh.gov

RE: Notification of Security Breach

Dear Attorney General Gordon MacDonald:

I am writing on behalf of PACCAR to inform you of a recent security breach incident involving a stolen laptop and thumb drive containing customer information. The items were stolen from a locked vehicle on January 22, and reported that same day. Some current and prospective customer files were stored on these devices in violation of PACCAR policies. These documents may have included personal information for one resident of your state. Although we do not know the precise files that were on the devices at the time they were stolen, we are notifying all potentially affected individuals.

PACCAR has investigated the theft and reported the incident to law enforcement. It has also educated the employee involved as well as others regarding existing PACCAR policies for device security and personal information.

Please find enclosed a copy of the notification that will be sent to the affected individuals beginning on February 14, 2018.

Please contact me with any questions or concerns regarding this incident.

Sincerely,



Amelia M. Gerlicher

Enclosure



C/O ID Experts
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

<First name> <last name>
<street address>
<City>, <State>, < zip>

February 14, 2018

Notice of Data Breach

Dear <first name>,

What Happened?

I am writing to let you know of an incident that may involve your personal information. On January 22, we learned that a company laptop and USB thumb drive were stolen from a locked vehicle. They contained some credit applications and other documents related to an employee’s work with current and prospective customers. We do not know that your information was on the devices taken at the time they were stolen, however, we are notifying everyone whose information may have been included.

What Information Was Involved?

The stolen devices may have contained your name and contact information; a credit application containing your social security number, credit information, and date of birth; and a photocopy of your driver’s license, if it was provided to us.

What Are We Doing?

We have investigated the incident and taken the necessary steps to prevent it from recurring as well as mitigate its effect on you. We have notified and are continuing to investigate this incident with law enforcement. We have also implemented additional training requirements for our employees stressing the importance of data security.

Even though to date, we have not received any reports of actual misuse of any information as a result of this incident, to protect your information, we are offering MyIDCare™ services which include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, exclusive educational materials and fully managed identity theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised.

What You Can Do

We recommend that you enroll in the credit monitoring from ID Experts described above. You can contact ID Experts with any questions and to enroll in free MyIDCare services by calling 800-939-4170 or going to www.idexpertscorp.com/protect and using the Enrollment Code provided below. MyIDCare experts are available Monday through Friday from 6 am - 5 pm Pacific Time. Please note the deadline to enroll is May 14, 2018.

Your Enrollment Code: [ID Experts will insert]

Regardless of whether you enroll in credit monitoring, it is always a good idea to regularly monitor your credit card transaction records and credit reports for fraudulent transactions or accounts. You may obtain a free copy of your credit report maintained by each of the three credit reporting agencies by visiting www.annualcreditreport.com or by calling toll-free 877-322-8228. Review the reports carefully, and if you find anything you do not understand or that is incorrect, contact the appropriate credit reporting agency. Credit reporting agencies must investigate your report, and remove inaccurate, incomplete, or unverifiable information. In addition, if you suspect fraudulent activity, you can contact your local law enforcement agency, the attorney general of your state, and the Federal Trade Commission.

You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three. A security freeze restricts all creditor access to your account, but might also delay any requests you might make for new accounts. Enquire with the credit reporting agencies for their specific procedures regarding security freezes.

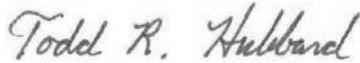
-) Equifax: 1-800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241
-) Experian: 1-888-EXPERIAN (397-3742); www.experian.com; P.O. Box 9532, Allen, TX 75013
-) TransUnion: 1-800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

The Federal Trade Commission also provides information about how to avoid identity theft and what to do if you suspect your identity has been stolen. Visit identitytheft.gov, or write to Identity Theft Clearinghouse, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580.

You may also contact us by phone at 800-939-4170.

On behalf of PACCAR Financial Corporation, we regret any inconvenience this may cause you.

Sincerely,



Todd Hubbard
President, PACCAR Financial Corp.

For additional information about identity theft contact:

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.

California Residents: Visit the California Office of Privacy Protection (www.privacy.ca.gov) for additional information on protection against identity theft.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.com/, Telephone: 1-919-716-6400.