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Via Federal Express and Electronic Mail
Pam.murphy@doj.nh.gov

March 25, 2013

Attorney General Michael A. Delaney
New Hampshire State Attorney General's Office
33 Capitol Street
Concord, NH 03301

Re: OrthoCare Medical Equipment, LLC
Notification of Potential Security Breach pursuant to N.H. Rev. Stat. § 359-C.20

Dear Attorney General Delaney:

We write to advise you of an incident involving the theft of a binder containing patient medical records, which resulted in the potential compromise of certain personal information and protected health information of one New Hampshire resident.

On February 14, 2013, an employee of OrthoCare Medical Equipment, LLC ("OrthoCare") reported that a binder of patient records was stolen. Upon learning of this incident, OrthoCare took the following actions: (1) notified the Boston Police Department; (2) determined the individuals and information affected; (3) committed to notify and offer solutions to affected individuals; and (4) engaged our firm to provide advice regarding compliance with legal requirements.

OrthoCare had electronic scanned copies of, or was otherwise able to reconstruct the contents of, each of the documents contained in the stolen binder, and to determine the information potentially compromised and individuals affected. A total of 93 individuals were affected by this incident, including one New Hampshire resident. The information contained in the binder included name, address, telephone number, date of birth, Medicare or other health insurance account number, physician's name, orthopedic-related diagnoses, and items received from OrthoCare.

OrthoCare will also notify the Office of Civil Rights of the U.S. Department of Health and Human Services in connection with the breach of protected health information as required by federal law. At this time, OrthoCare is unaware of any reported instance of identity theft or

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wrongful use of medical information related to this incident. As noted above, OrthoCare notified the Boston Police Department immediately upon learning of this theft.

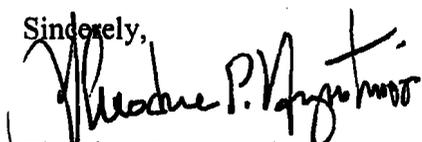
In order to ensure that the affected New Hampshire resident may take steps to protect himself from possible identity theft, OrthoCare will notify him of this incident via first-class mail on or about March 27, 2013. The notification materials describe the services OrthoCare has made available to the affected New Hampshire resident through Experian. OrthoCare has instructed Experian to provide the affected New Hampshire resident with a one year subscription to its ProtectMyID™ Elite service, including credit monitoring and fraud restoration services, at no cost to him.

OrthoCare has taken several important steps to improve the level of its data security following this incident, including re-training employees regarding data security policies and procedures and increasing the profile of data security issues within the organization at all levels.

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Please contact me at 860.541.7710 or my partner David Szabo at 617.239.0414 if you require further information in connection with this matter.

Sincerely,



Theodore P. Augustinos

cc: David S. Szabo