

STATE OF NH
DEPT OF JUSTICE
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OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION
STATE OF NEW HAMPSHIRE
DIVISION OF HEALTH PROFESSIONS

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PETER DANLES
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July 11, 2016

James T. Boffetti
Senior Assistant Attorney General
NH Department of Justice
33 Capitol Street
Concord, NH 03301

Re: Security Breach Notification Pursuant to RSA 359-C:20

Dear Attorney Boffetti:

By this letter, the New Hampshire Office of Professional Licensure and Certification (“OPLC”) hereby notifies the New Hampshire Department of Justice of a breach of the security of confidential personal information.

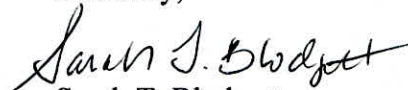
This breach occurred during the transition to a new on-line licensing database. As part of the conversion, staff of the New Hampshire Department of Information Technology (“DoIT”) mistakenly marked confidential documents as public which resulted in these documents appearing during the on-line license verification process. This information was accessible to the public from approximately May 23, 2016 through June 14, 2016. This was human error, and not a system problem with the new program. DoIT has corrected all the data problems so these confidential documents are no longer publicly available.

Immediately upon learning that this information had been accidentally made public, OPLC took steps to make sure that the personal information was not further disclosed. Specifically, on June 14, 2016, when the breach was discovered, OPLC contacted DoIT and ensured that the documents were no longer listed as public. OPLC then worked with DoIT to determine exactly which documents had been accessed, and a representative of the OPLC then reviewed all the documents to determine whether they contained confidential information.

After review of the documents, OPLC has determined that only nine licensees had personal information released, as defined by RSA 359-C:19. These licensees will be notified in the next several days.

If you would like further information regarding this matter, please do not hesitate to contact me.

Sincerely,



Sarah T. Blodgett
Division Director
Healthcare Professions

CC: Peter Danles
Executive Director, OPLC