



Nutranext, LLC
1221 Broadway
Oakland, CA 94612

September 2, 2020
VIA EMAIL: attorneygeneral@doj.nh.gov

NH Department of Justice
Gordon J. MacDonald, Attorney General
33 Capitol Street
Concord, NH 03301

Re: Security Incident Notification

Dear Sir:

We are writing to provide notice pursuant to N.H. Rev. Stat. § 359. On August 3, 2020, Nutranext became aware that it was the victim of a malware attack. On May 27, 2020, someone outside our company maliciously installed software without authorization that potentially allowed them to capture personal information from people using our websites for Rainbow Light[®], Natural Vitality[®] and Neocell[®]. The personal information that could have been obtained includes name, email address, telephone number, address, credit card number, expiration date, and CVV code. As soon we became aware of this intrusion, we shut down our websites to prevent unauthorized access to consumer data and partnered with cybersecurity experts to investigate the issue.

We identified 128 New Hampshire residents whose personal information may have been affected by this incident. We will be providing notice via U.S. Mail to affected New Hampshire residents on September 2, 2020.

If you should have any questions or if we can provide further assistance to the New Hampshire residents affected by this incident, please feel free to contact me at Marley.Degner@clorox.com.

Sincerely,

A handwritten signature in black ink that reads "Marley Degner". The signature is written in a cursive, flowing style.

Marley Degner
Director, Legal