



STATE OF NH  
DEPT OF JUSTICE  
2016 SEP -1 PM 12:09

August 30, 2016

Mr. Joseph Foster  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301  
Phone (603) 271-3658  
Fax: (603) 271-2110

RE: Notice of Breach

Dear Mr. Foster,

Northeast Rehabilitation Hospital Network takes the Privacy and Security of our patient information seriously and takes steps to ensure the confidentiality of that information. For that reason it is important that we notify you of the following.

On August 1, 2016, as Privacy Officer I became aware that an employee was admitted as an inpatient to Northeast Rehabilitation Hospital in Salem, NH. One of NRHN's trigger for an audit of our electronic system that contains Protected Health Information is a known employee or high profile case that has been admitted to any of our facilities. The results of the audit identified that several individuals, with no malicious intent, had accessed the employee/patient account with no reason to access information for treatment or routine hospital operations. Interviews with staff involved identified the sole purpose was to obtain treatment schedules for coordinating visits to the patient with as little interruption as possible.

On Tuesday, August 3, 2016, I verbally informed the patient of the Breach concerning co-workers accessing the electronic Protected Health Information within the hospital computer system followed by a written notice on August 30, 2016.

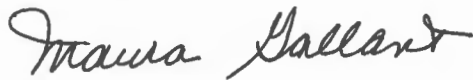
The information that was compromised was:

- Date of Birth
- Age
- Social Security Number
- Address
- Telephone Number (s)
- Diagnosis
- Insurance Information
- Attended Therapy Sessions/ Therapy Schedules.

Consistent with our data privacy and security policies, and despite procedures we have in place and the training we require employees to receive, we are taking steps to remind all employees about the protection of Personal Health Information during the course of business. We treat all sensitive patient information in a confidential manner and are proactive in the careful handling of such information. We continue to assess and modify our privacy and data security policies and procedures to prevent similar situations from occurring.

Please feel free to contact me at (603)681-3045 with any questions you may have concerning this matter.

Sincerely,

A handwritten signature in black ink that reads "Maura Gallant". The signature is written in a cursive style with a large initial "M" and a long, sweeping underline.

Maura Gallant  
Director of HIM / Privacy Officer