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APR 16 2018

CONSUMER PROTECTION

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April 10, 2018

VIA U.S. MAIL

Attorney General Gordon J. MacDonald
Office of the New Hampshire Attorney General
Attn: Security Breach Notification
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Security Incident

Dear Attorney General MacDonald:

We represent North Park University (“North Park”) located at 3225 West Forster Avenue, Chicago, IL 60625, and are writing to notify your office of an incident that may affect the security of personal information relating to one (1) New Hampshire resident. By providing this notice, North Park does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about February 22, 2018, North Park became aware of unusual activity in an employee’s email account. North Park immediately launched an investigation to determine the nature and scope of the incident. It was determined that the unauthorized actor had access to the North Park employee’s email account between January 24, 2018 and February 22, 2018. On March 16, 2018, it was determined that the employee’s email account contained personal information relating to one New Hampshire resident.

The information that could have been subject to unauthorized access includes the individual’s name, address and Social Security number. There is no evidence that any information contained in the email account was subject to actual or attempted misuse as a result of this incident.

Notice to New Hampshire Resident

On or about April 9, 2018, North Park mailed written notice of this incident to potentially affected individuals, which includes one (1) New Hampshire resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Attorney General Gordon J. MacDonald
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Other Steps Taken and To Be Taken

Upon discovering the event, North Park moved quickly to investigate the incident, minimize risk to the information, and to provide the affected individuals with notice of this incident. North Park is working to implement additional safeguards and training to its employees.

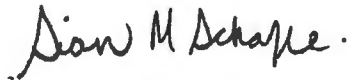
North Park is providing free credit monitoring for one (1) year, through Experian, to all individuals whose Social Security number was potentially accessible.

Additionally, North Park is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. North Park is also providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4799.

Very truly yours,



Sian M. Schafle of
MULLEN COUGHLIN LLC

SMS/alc
Enclosure

EXHIBIT A

North Park Letterhead

[Name]

[Address]

[City, State, Zip]

April 9, 2018

Dear [Name]:

We are writing to make you aware of a recent data security event that may affect the security of some of your personal information. While there is currently no evidence that any of your information has been misused, we take this incident very seriously and are providing you with information and access to resources so that you can better protect your information, should you feel it is appropriate to do so.

What Happened? On February 22, 2018, North Park University became aware of unusual activity in an employee's email account. We immediately launched an investigation, which included working with third-party forensic investigators, to determine the full nature and scope of this incident. The investigation determined that an unknown individual had access to a North Park University employee's email account between January 24, 2018 and February 22, 2018. On March 16, 2018, we determined that the employee's email account contained certain personal information related to you. We have no evidence that any information contained in the email account was subject to actual or attempted misuse as a result of this incident.

What Information Was Involved? The personal information contained in the employee's email account includes your name and Social Security number. We currently have no evidence that this information was misused or specifically targeted. However, because it appears to have been accessible to an unauthorized actor, we wanted to notify you out of an abundance of caution.

What We Are Doing. The confidentiality, privacy, and security of information in our possession is one of our highest priorities. Upon first learning of the phishing incident, we secured the affected email account and worked to further enhance the security of our systems.

Although we are unaware of any actual or attempted misuse of your information, as an added precaution, we arranged to have Experian protect your identity for one (1) year at no cost to you. Please review the instructions contained in the attached "Steps You Can Take to Protect Your Information" to enroll and receive these services. The cost of this service will be paid for by North Park University. It is incumbent upon you to enroll in these services, as we are not able to act on your behalf to enroll you in the credit monitoring service

What You Can Do. Please review the enclosed "Steps You Can Take to Protect Your Information" to learn more about ways to protect personal information. You can also enroll to receive the free credit monitoring and identity restoration services we are offering at no cost to you.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please contact [NAME] at ###-###-####, Monday through Friday, ### a.m. to ### p.m.

North Park Letterhead

North Park University takes the privacy and security of the personal information in our care seriously. We sincerely regret any inconvenience or concern this incident has caused you.

Sincerely,

[name or may be a generic signature line]

[title]

North Park University

Steps You Can Take to Protect Your Information

Enroll in Credit Monitoring

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer is available to you for one (1) year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

While Identity Restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorksSM as a complimentary one (1) year membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information please follow the steps below:

- Ensure that you enroll by: June 30, 2018 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: www.experianidworks.com/3bplus
- Provide your activation code: [code]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332 by June 30, 2018. Be prepared to provide engagement number DB06145 as proof of eligibility for the identity restoration services by Experian.

Monitor Your Accounts

Credit Reports. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your free credit reports and explanation of benefits forms for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

Fraud Alerts. At no charge, you can also have these credit bureaus place a "fraud alert" on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below:

Equifax
P.O. Box 105069
Atlanta, GA 30348
800-525-6285

Experian
P.O. Box 2002
Allen, TX 75013
888-397-3742

TransUnion
P.O. Box 2000
Chester, PA 19106
800-680-7289

www.equifax.com

www.experian.com

www.transunion.com

Security Freeze. You may also place a security freeze on your credit reports. A security freeze prohibits a credit bureau from releasing any information from a consumer's credit report without the consumer's written authorization. However, please be advised that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. If you have been a victim of identity theft and you provide the credit bureau with a valid police report, it cannot charge you to place, lift, or remove a security freeze. In all other cases, a credit bureau may charge you a fee to place, temporarily lift, or permanently remove a security freeze. Fees vary based on where you live, but commonly range from \$3 to \$15. You will need to place a security freeze separately with each of the three major credit bureaus listed above if you wish to place a freeze on all of your credit files. In order to request a security freeze, you will need to supply your full name, address, date of birth, Social Security number, current address, all addresses for up to five previous years, email address, a copy of your state identification card or driver's license, and a copy of a utility bill, bank or insurance statement, or other statement proving residence. To find out more on how to place a security freeze, you can use the following contact information:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
1-800-685-1111

<https://www.freeze.equifax.com>

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/

TransUnion
P.O. Box 2000
Chester, PA 19016
1-888-909-8872

www.transunion.com/

Additional Information. You can further educate yourself regarding identity theft, security freezes, fraud alerts, and the steps you can take to protect yourself against identity theft and fraud by contacting the Federal Trade Commission or your state Attorney General, as well as the credit reporting agencies listed above. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission encourages those who discover that their information has been misused to file a complaint with them. Instances of known or suspected identity theft should be reported to law enforcement, the Federal Trade Commission, and your state Attorney General. This notice has not been delayed as the result of a law enforcement investigation.