MULLEN COUGHLIN LLC
ATTORNEYS AT LAW

James E. Prendergast
Office: 267-930-4798
Fax: 267-930-4771
Email: jprendergast@mullen.law

1275 Drummers Lane, Suite 302
Wayne, PA 19087

June 7, 2019

**VIA U.S. MAIL**

Attorney General Gordon J. MacDonald
Office of the New Hampshire Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301

**Re: Notice of Data Security Incident**

Dear Attorney General MacDonald:

We represent Nidec Motor Corporation ("Nidec"), 8050 West Florissant Avenue, Saint Louis, MO 63136 and are writing to notify you of a recent incident that may affect the security of the personal information of certain New Hampshire residents. The investigation into this event is ongoing, and this notice may be supplemented if significant facts are learned subsequent to its submission. By providing this notice, Nidec does not waive any rights or defenses regarding the applicability of New Hampshire law or personal jurisdiction.

**Nature of the Data Security Incident**

On or about November 5, 2018 Nidec became aware of a pattern of suspicious activity relating to certain Nidec employee email accounts. In response, a privileged third-party forensic investigation was initiated on November 9, 2018 to determine the nature and scope of the activity. The investigation determined that certain Nidec email accounts were accessed without authorization between June 16, 2018 and November 1, 2018. The period of unauthorized access varied for each account at issue. Every potentially accessible file within the impacted accounts was reviewed to determine what files may have been accessible to the unauthorized actor. Nidec obtained the identities of impacted North American individuals between February 22, 2019 and March 6, 2019. Nidec worked to obtain contact information for impacted individuals through March 12, 2019. Nidec continued to work to confirm the data at issue for the impacted North American individuals through April 22, 2019. Through this review, Nidec determined that personal information relating to New Hampshire residents was potentially affected.

While the types of personal information impacted may vary by individual, the investigation determined the names and username and password relating to two (2) New Hampshire residents were impacted in relation to this incident.

**Notice to New Hampshire Residents**

Nidec provided written notice of this incident to two (2) New Hampshire residents on June 7, 2019, in substantially the same form as the letter attached hereto as ***Exhibit A***.

**Other Steps Taken and To Be Taken**

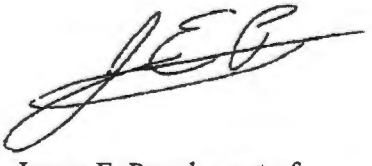
Upon discovering this incident, Nidec began an investigation with the assistance of an outside computer forensics expert to determine the nature and scope of this incident, including identifying the individuals who may be affected, putting in place resources to assist them, and providing them with notice of this incident. Nidec identified and mitigated the issue by securing the compromised accounts by updating passwords. Multi-Factor Authentication was enabled on the impacted accounts. The computers associated with the impacted accounts were thoroughly scanned using multiple anti-malware products. The accounts were reviewed to ensure that no unauthorized rules were in place. Additionally, the geolocation of incoming connections was reviewed to identify and block malicious IP addresses.

Nidec is providing potentially affected individuals access to 12 months of credit monitoring and identity restoration services through Experian. Additionally, Nidec is providing potentially impacted individuals with guidance on how to better protect against identity theft and fraud, including information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of identity theft and fraud by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

**Contact Information**

Should you have any questions regarding this notification or other aspects of the data security incident, please contact me at (267) 930-4798.

Very truly yours,



James E. Prendergast of
MULLEN COUGHLIN LLC

JEP/vfr
Enclosure

# EXHIBIT A

Nidec
All for dreams

Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

June 6, 2019

##E6857-L01-0000001 0001 00000001 *********ALL FOR AADC 159
SAMPLE A SAMPLE
123 ANY ST
ANYTOWN, US 12345-6789

**Re: Notice of Data Breach**

Dear Sample A Sample:

The Nidec Motor Corporation ("NMC") is writing to notify you of a recent incident that may have impacted the security of your personal information. We want to provide you with information about the incident, our response, and steps you may take to better protect against possible misuse of your personal information, should you feel it necessary to do so.

***What Happened?*** NMC recently became aware of a pattern of suspicious activity relating to certain NMC employee email accounts. In response, NMC worked with an outside forensics expert to investigate the nature and scope of the activity. The investigation determined that certain NMC email accounts were accessed without authorization between June 16, 2018 and November 1, 2018. The period of unauthorized access varied for each account at issue. Every potentially accessible file within the impacted accounts was reviewed to determine what files may have been accessible to the unauthorized actor. On February 22, 2019 we determined that your information was included in the potentially accessible files. NMC continued to work to obtain contact information and confirm the information included for impacted individuals through April 22, 2019.

***What Information was Involved?*** The investigation determined that your name and exposed element 1, exposed element 2, and exposed element 3 may have been accessible by the unauthorized actor. While this information may have been accessible, there is no indication that this information was actually viewed by the unauthorized actor.

0000001

***What We Are Doing.*** The confidentiality, privacy, and security of personal information within our care is among NMC's highest priorities. Upon learning of the event, we investigated to determine those individuals that were affected, and secured the compromised accounts by updating passwords. We will be taking additional steps to improve security and better protect against similar incidents in the future.

***What You Can Do.*** Please review the enclosed *Steps You Can Take to Protect Against Identity Theft and Fraud*, which contains information on what you can do to better protect against possible misuse of your information.

As an added precaution, NMC is offering you access to 1 year of free credit monitoring and identity protection services through Experian at no cost to you. The cost of this service will be paid for by NMC. It is incumbent upon you to enroll in these services, as we are not able to act on your behalf to enroll you in the credit monitoring service. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: August 31, 2019** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: www.experianidworks.com/credit
- Provide your **activation code**: **ABCDEFGHI**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (877) 890-9332, Monday through Friday between 8am and 8pm (Central) or Saturday and Sunday between 10am and 7pm (Central). Please be prepared to provide engagement number [redacted] as proof of eligibility for the identity restoration services by Experian.

***For More Information.*** We understand you may have questions that are not answered in this letter. If you have questions, please call (888) 414-8021 Monday through Friday 8:00 AM to 6:00 PM (Central).

Sincerely,

JK Pareek
Vice President, Global IT and CIO

## Steps You Can Take to Protect Against Identity Theft and Fraud

In addition to enrolling in the above offered services, we encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

**Experian**
PO Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/freeze/center.html

**TransUnion**
P.O. Box 2000
Chester, PA 19016
1-888-909-8872
www.transunion.com/credit-freeze

**Equifax**
PO Box 105788
Atlanta, GA 30348-5788
1-800-685-1111
www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

0000001

**Experian**
P.O. Box 2002
Allen, TX 75013
1-888-397-3742
www.experian.com/fraud/center.html

**TransUnion**
P.O. Box 2000
Chester, PA 19106
1-800-680-7289
www.transunion.com/fraud-victim-resource/place-fraud-alert

**Equifax**
P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008
www.equifax.com/personal/credit-report-services

E6857-L01

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General.

**For North Carolina residents**, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6400, www.ncdoj.gov.

**For Maryland residents**, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, 1-888-743-0023, www.oag.state.md.us.

**For New Mexico residents,** you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

**For Rhode Island Residents**: The Rhode Island Attorney General can be reached at: 150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, 1-401-247-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 2 Rhode Island residents impacted by this event.