



STATE OF NEW HAMPSHIRE CYBERSECURITY INCIDENT REPORT FORM

State Agency:	NH Liquor Commission
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Incident Reported By:	April Bunker, NH Liquor Commission, April.G.Bunker@liquor.nh.gov , 603-230-7009

Incident Title:	Liquor Licensee Fraudulent Credit Card Activity
Incident Number:	#204
Report Date:	April 7, 2021
Date & Time of Incident:	April 6, 2021, 6:18 am to 5:11 pm
Date & Time Resolved:	

<p>Statement of Incident: An internal review by IT personnel at Liquor discovered a series of small dollar value transactions associated with 3 different liquor Licensee accounts. The credit card transactions were unusual due to the small amounts (\$2.00, \$3.00) and upon further investigation they were found to be fraudulent PCI (Payment Card Industry) transactions. No system access was gained, the application did not go offline, and the licensee application was not altered or impacted. Due to the small dollar value, the scammers were likely testing out credit card numbers to see if the transactions would go through, in preparation for future activity. The Liquor Licensee system is online and available.</p>
<p>Impact of the Incident/Systems Affected: IP Address(es): Hostname(s): ice.liquor.nh.gov Purpose of System(s): Liquor Licensee transactions (business to business website) Operating System & Version: Ports of Communication Utilized: 443 (HTTPS) Physical Location: Attack Vector Utilized / Exploited: n/a Evidence discovered: credit card transaction logs, web server logs Additional Details: the activity is not ongoing.</p>
<p>Technical Details: The fraudulent credit card activity was observed coming from IP: 213.111.153.138 (Ukraine)</p>
<p>Immediate Actions: The fraudulent credit card transactions were flagged, the Licensee account holders were contacted, and the payment card vendor contacted (Chase). State leadership was notified.</p>
<p>Steps Taken to Prevent Recurrence: The State will consider implementing geo-blocking of foreign HTTPS/HTTP access to the ice.liquor.nh.gov website.</p>
<p>Attachments: ICE-Liquor-transactions20210407.pdf, ice-liquor-weblogs(20210406).txt</p>