



GEORGE N. COPADIS, COMMISSIONER

RICHARD J. LAVERS, DEPUTY COMMISSIONER

November 20, 2017 **RECEIVED**

NOV 22 2017

CONSUMER PROTECTION

James T. Boffetti
Senior Assistant Attorney General
NH Department of Justice
33 Capitol Street
Concord, NH 03301

Re: Security breach notification pursuant to RSA 359-C:20

Dear Attorney Boffetti:

By this letter, the New Hampshire Department of Employment Security (NHES) hereby notifies the New Hampshire Department of Justice of a breach of the security of confidential claimant information involving one individual.

On November 16, 2017, NHES inadvertently faxed a document relating to the unemployment benefit account of one individual which contained the wrong return fax number. The recipient then returned the document by facsimile to the wrong number. The individual that received this information immediately notified the department of the error. This person has since confirmed that the document has been destroyed. The document contained the individual's name, social security number and current employer.

For the reasons stated above, NHES believes that misuse of the personally identifiable information is highly unlikely. However, NHES has still notified the impacted individual in order to be fully open and transparent regarding this incident.

If you would like further information regarding this matter, please do not hesitate to contact me.

Sincerely,

A handwritten signature in blue ink, appearing to read "Richard Lavers".

Richard Lavers
Deputy Commissioner