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November 13, 2018

**VIA FEDEX OVERNIGHT DELIVERY**

Gordon J. MacDonald, Attorney General  
33 Capitol Street  
Concord, NH 03301

Re: Incident Notification

Dear Attorney General MacDonald:

This firm represents NextGen Healthcare, Inc. ("NextGen Healthcare"), formerly known as Quality Systems, Inc. We are writing to notify you of an incident involving unauthorized access to personal information involving one (1) New Hampshire resident.

On October 16, 2018, NextGen Healthcare discovered that the W-2 of the New Hampshire resident was inadvertently distributed to one former NextGen Healthcare employee who had requested a copy of their own W-2. The individual who received the file informed NextGen Healthcare, and the individual has assured NextGen Healthcare that no further use or disclosures of information were made and has been cooperative with NextGen Healthcare since discovery of the incident.

To prevent a similar incident from occurring in the future, NextGen Healthcare has modified its internal process for responding to all form W-2 requests to include a peer review within the payroll department and additional review by HR before any form W-2s are distributed to any recipient. Appropriate action has been taken with the employee who distributed the form W-2s. NextGen Healthcare plans to provide written notice to the affected New Hampshire resident no later than November 16, 2018.

Please rest assured that NextGen Healthcare takes its employees' privacy very seriously, and will continue to work diligently to protect their personal information. If you have any questions or require any additional information regarding this incident, please do not hesitate to contact me.

Very truly yours,



Sharon R. Klein