



New York Life Insurance Company
51 Madison Avenue
New York, NY 10010
Tel: 212-576-4644

RECEIVED

SEP 06 2017

CONSUMER PROTECTION

Linda Beebe
Associate General Counsel

September 5, 2017

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Security Breach Notification Affecting 1 New Hampshire Resident

Dear Attorney General Foster:

Pursuant to N.H. Rev. Stat Ann. § 359-C:20, we are sending this letter to notify you of a security breach.

On August 21, 2017, an unauthorized individual who had obtained an agent's personal information including social security number impersonated the agent to gain access to some of the agent's client information. New York Life discovered this unauthorized access on August 23, 2017 and immediately shut down the unauthorized access. New York Life determined that the unauthorized individual accessed the personal information of 1 New Hampshire resident, including their name, dates of birth, last 4 digits of their social security number, and policy numbers. New York Life notified the New York office of the FBI of this incident.

In response to this incident, we have notified all effected individuals and offered 1 year of credit monitoring from Equifax Credit Watch Gold Service. New York Life has flagged this agent's client accounts so that additional verification protocols will be required if anyone attempts to access these accounts.

Please feel free to call me at (212) 576-4644 if you have any questions or require additional information.

Sincerely,

Linda Beebe