

From: Barbra Turner <bturner@kearsarge.org>
Sent: Thursday, December 19, 2019 10:44 AM
To: DOJ: Consumer Protection Bureau
Subject: Mystery Science Data Breach

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good morning,

We have been notified by Mystery Science that they have recently had a data breach by one of the providers that houses their data. Below is the email that teachers received asking them to change their password. We have had about 38 teachers affected by this. No other information has been provided to my knowledge. If there is anything else that you need from me, please let me know.

We are asking some of your teachers to take a moment to reset their password on our site.



Hello there,

We are asking some of your teachers to take a moment to reset their password on our site. We recently discovered that one of the vendors we use for storing information had a data breach.

No student data has been impacted since we do not have student accounts nor do we store student data.

We have included the email we sent to the affected users below. We also have an [redacted]

Please don't hesitate to contact us with any questions.

Sincerely,

- The Mystery Science Team
support@mysteryscience.com

We ask that you please take a moment to reset your password. While we don't mean for you to be startled, we recently discovered that one of the vendors we use for storing information had a data breach. This enabled an unauthorized person to access our website database and download a file that contained user names, emails, and encrypted passwords—not the passwords themselves, but the passwords in an encrypted form, which nonetheless can be something that unscrupulous individuals can attempt to decrypt, and it may be a password you've used for other websites.

Fortunately, very little personal data was part of that file (e.g., no Social Security or financial information); we also do not collect student data. While we have no evidence that anyone tried to use this data to access your account, we're urging you to reset your password as a precaution:

Your trust means the world to us. We want you to know how seriously we're taking this. Our engineering team is continually monitoring our systems, as well as actively identifying and addressing any potential weaknesses in these systems. We've also engaged a security expert to work closely with our team and further identify any improvements we can make. If you'd like more details, you can find out more in this [REDACTED]

Please, do not hesitate to reach out to us if you have any questions or concerns at all! (You can simply reply to this email.)

Sincerely,

- The Mystery Science Team
support@mysteryscience.com

Questions? We're here for you. Visit our [FAQ](#) or reply to this email.

You signed up on [mysteryscience.com](#)
[Terms & Privacy](#) | [Unsubscribe](#)

Thank you,

Barbra Turner
Director of Technology
Kearsarge Regional School District
Phone: 603-526-9175
E-Mail: bturner@kearsarge.org

From: Barbra Turner <bturner@kearsarge.org>
Sent: Thursday, December 19, 2019 11:09 AM
To: DOJ: Consumer Protection Bureau
Subject: Re: Mystery Science Data Breach

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Good morning,

I wanted to add that there are quite a few other school districts in NH that are affected by this. The user counts vary from school to school as well.

Thank you,

Barbra Turner
Director of Technology
Kearsarge Regional School District
Phone: 603-526-9175
E-Mail: bturner@kearsarge.org

On Thu, Dec 19, 2019 at 10:44 AM Barbra Turner <bturner@kearsarge.org> wrote:

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support@mysteryscience.com

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[REDACTED]
[REDACTED]

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details, you can find out more in this [notification document and FAQ](#).

Please, do not hesitate to reach out to us if you have any questions or concerns at all! (You can simply reply to this email.)

Sincerely,

- The Mystery Science Team
support@mysteryscience.com

Questions? We're here for you. Visit our [FAQ](#) or reply to this email.

You signed up on [mysteryscience.com](#)
[Terms & Privacy](#) | [Unsubscribe](#)

[340 S Lemon Avenue, #5236, Walnut, CA 91789](#)

Thank you,

Barbra Turner
Director of Technology
Kearsarge Regional School District
Phone: 603-526-9175
E-Mail: bturner@kearsarge.org