

RECEIVED

JUN 08 2021

CONSUMER PROTECTION



MULLEN
COUGHLIN_{LLC}
ATTORNEYS AT LAW

Kevin M. Mekler
Office: (267) 930-2190
Fax: (267) 930-4771
Email: Kmekler@mullen.law

30725 US Hwy 19 N #337
Palm Harbor, FL 34684

June 4, 2021

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent the Municipality of Anchorage located at P.O. Box 199650 Anchorage, AK 99519, and are writing to notify your office of an incident that may affect the security of some personal information relating to one (1) New Hampshire resident. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, the Municipality of Anchorage does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

The Municipality of Anchorage routinely uploads redacted traffic collision reports that include information relating to traffic collisions, such as driver names, passenger names, driver's license or state identification card numbers, and other information relating to the collision to LexisNexis for access by third parties. Before the reports are uploaded to LexisNexis, they are redacted. On or around February 18, 2021, the Municipality of Anchorage discovered that certain traffic collision reports were uploaded to LexisNexis unredacted. In response, the Municipality of Anchorage began an investigation to determine the nature and scope of this incident and undertook a comprehensive review to identify any personal information present in the unredacted reports and to locate address information for potentially impacted individuals in order to provide notification of this event. On April 7, 2021, the Municipality of Anchorage completed this review. To date, there is no evidence of any actual or attempts misuse of information as a result of this event.

The information that could have been subject to unauthorized access includes name, address, and driver's license number or state identification number.

Notice to New Hampshire Resident

On or about June 4, 2021, the Municipality of Anchorage provided written notice of this incident to all affected individuals, which includes one (1) New Hampshire resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the event, the Municipality of Anchorage moved quickly to investigate and respond to the incident, assess the security of the Municipality of Anchorage systems, and notify potentially affected individuals. The Municipality of Anchorage is providing access to credit monitoring services for twelve (12) months through CyberScout to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, the Municipality of Anchorage is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. The Municipality of Anchorage is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-2190.

Very truly yours,



Kevin M. Mekler of
MULLEN COUGHLIN LLC

EXHIBIT A



Austin
Quinn-Davidson
Acting Mayor

ANCHORAGE POLICE DEPARTMENT

Headquarters
716 W. 4th Ave
Anchorage, Alaska 99501
Telephone (907) 786-8500 / Fax (907) 786-8638



Justin Doll
Chief

June 01, 2021

RE: Notice of Data Event

Dear :

Municipality of Anchorage writes to notify you of a recent incident that may affect the privacy of some of your personal information. We take the protection of your information very seriously. Although we have no evidence of actual or attempted misuse of your information as a result of this incident, this letter provides details of the incident, our response, and resources available to you to help protect your personal information from possible misuse, should you feel it is appropriate to do so.

What Happened? The Municipality of Anchorage routinely uploads redacted traffic collision reports that include information relating to traffic collisions, such as driver names, passenger names, driver's license or state identification card numbers, and other information relating to the collision to LexisNexis for access by third parties. Before the reports are uploaded to LexisNexis, they are redacted. On or around February 18, 2021, we discovered that certain traffic collision reports were uploaded to LexisNexis unredacted. In response, we immediately began an investigation to determine the nature and scope of this incident and undertook a comprehensive review to identify any personal information present in the unredacted reports that should not have been released and to locate address information for potentially impacted individuals in order to provide notification of this event. On April 7, 2021, we completed this review. Although we have no evidence of any actual or attempted misuse of information, we are providing you with this notification out of an abundance of caution because your information was determined to be present in the unredacted reports.

What Information Was Involved? Our investigation determined that the following types of information related to you were present in the email account at the time of the incident: your name and date of birth, and driver's license number or state identification number. To date, we are unaware of any actual or attempted misuse of your personal information as a result of this incident.

What Are We Doing? We take this incident seriously. Information privacy and security are among our highest priorities, and we have strict security measures in place to protect information in our care. Upon discovering this incident, we immediately took steps to investigate and respond, including asking Lexis to remove the unredacted records from its database, confirming that the unredacted reports were removed from Lexis Nexis' database and reviewing the unredacted records to determine whether and what personal information was present. In an abundance of caution, we are notifying potentially impacted individuals, including you, so that you may take steps to better protect your information, should you feel it is appropriate to do so. Moreover, as an added precaution, while we are unaware of any actual or attempted misuse of information, we are offering you access to credit monitoring services.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. You may also review the information in the attached *Steps You Can Take to Help Protect Your Information*. There you will also find more information on the complimentary identity monitoring services the Municipality of Anchorage is making available to you, as well as enrollment instructions. There is no charge to you for this service; however, you will need to enroll yourself in this service.

For More Information. We recognize that you may have additional questions not addressed in this letter. If you have additional questions, please call our dedicated assistance line at 855-535-1861 (toll free), for 90 days, 9:00 a.m. to 9:00 p.m., ET and supply the fraud specialist with your unique code listed below. To extend these services, enrollment in the monitoring services described below is required. You may also write to us at Municipality of Anchorage, P.O. Box 199650, Anchorage, AK 99519.

We sincerely regret any inconvenience this incident may cause you. We remain committed to safeguarding the information in our care and we will continue to take steps to ensure the security of our systems.

Sincerely,



Chief McCoy
Acting Chief of Police
Anchorage Police Department
Municipality of Anchorage

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

How do I enroll for the free services?

We are providing you with access to Single Bureau Credit Monitoring* services at no charge. These services provide you with alerts for twelve months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. In addition, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event you become a victim of identity theft.

To enroll in Credit Monitoring* services at no charge, please log on to <https://secure.identityforce.com/benefit/moa> and follow the instructions provided. When prompted please provide the following unique code to receive services: _____ In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud and to review your account statements and credit reports for suspicious charges. Under U.S. law you are entitled to one (1) free credit report annually from each of the three (3) major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/center.html

TransUnion

P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

www.transunion.com/credit-freeze

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended “fraud alert” on your file at no cost. An initial fraud alert is a one (1) year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19106
1-800-680-7289

[www.transunion.com/
fraud-alerts](http://www.transunion.com/fraud-alerts)

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008

[www.equifax.com/personal/credit-
report-services](http://www.equifax.com/personal/credit-report-services)

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Attorney General can be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662; www.oag.state.md.us. You can obtain information from the Attorney General or the Federal Trade Commission about preventing identity theft.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; and <https://ag.ny.gov/>.

For North Carolina residents, the Attorney General can be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; www.ncdoj.gov. You can obtain information from the Attorney General or the Federal Trade Commission about preventing identity theft.