



STATE OF NH
DEPT OF JUSTICE
2016 AUG -8 AM 11:39

August 2, 2016

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Dear Attorney General Foster:

Pursuant to N.H. Rev. Stat. Ann. § 359-C:20, we are writing to notify you of a breach of security of personal information involving an estimated 3 additional New Hampshire residents. We are providing this Supplemental Notice to **dependents** of current and former Multi-Color Corporation employees who previously received notice to confirm that they are eligible to receive identity protection services provided through Experian. Eligible dependents are those who are currently covered, or were previously covered, under a Multi-Color Corporation benefit plan or designated as a beneficiary.

NATURE OF THE SECURITY BREACH OR UNAUTHORIZED USE OR ACCESS

An East Coast law firm was representing Multi-Color in litigation pending in federal court in Virginia. As part of that representation, the law firm collected data from Multi-Color's systems, which included HR records and information on all current US employees as of April 13, 2016; certain former employees and some employees of a predecessor company; and applicants. The data was saved to an external hard drive and password protected. The hard drive was delivered to the law firm and the password was separately emailed to the law firm.

On May 16, 2016, the law firm informed Multi-Color that someone broke into the law firm's law offices on either May 14 or May 15 and stole several items, including the hard drive containing Multi-Color's data and the password.

The stolen hard drive includes personal identifiable information for all current US employees as of April 13, 2016; certain former employees and some employees of a predecessor company; and applicants, including names, social security numbers, and potentially addresses. In some cases there was also dependent information as it relates to our benefit plans.

NUMBER OF ADDITIONAL NEW HAMPSHIRE RESIDENTS AFFECTED

This incident affected an estimated 3 additional New Hampshire residents. These New Hampshire residents have received, or will shortly receive, Notice pursuant to N.H. Rev. Stat. Ann. § 359-C:20.

Please see the attached copy of the Notices and Information Sheet sent to affected New Hampshire residents.

STEPS WE HAVE TAKEN OR PLAN TO TAKE RELATING TO THE INCIDENT

Starting on May 16, and to date, we have been coordinating an investigation with the law firm, the Baltimore police, private investigators, and other authorities. While we are continuing to investigate and working to retrieve the hard drive, we are providing you notice of this security incident.

We are unaware of any actual or attempted misuse of information from the hard drive. Under the circumstances, however, and until we recover the hard drive, we wanted to make residents aware of the incident and advise them of steps they may take to guard against identity theft or fraud. These steps include:

- Order a Credit Report. Reminding residents they are entitled under U.S. law to one free credit report annually from each of the three nationwide consumer reporting agencies. Information on how to obtain a free credit report is contained in the Notices and Information Sheet.
- Register for Identity Protection and Credit Monitoring Services. As an added precaution, we have arranged to have Experian provide identity protection monitoring services for the next 12 months at no cost to residents. Information regarding these monitoring services is also explained in the attached Notices and Information Sheet.
- Review the Enclosed Information Sheet. The Information Sheet has additional information regarding credit protection and identifies additional resources.

We have also established a 1-800 number specifically for this incident. Should residents have any questions about the content of this Notice or if they would like to learn more about ways they can protect themselves against fraud and identify theft, they can call 1-888-479-6996, Monday through Friday between 8:30 am – 4:30 pm ET.

We will continue our efforts to find the suspect and remain hopeful that we can recover the stolen hard drive and our data. If that occurs, we will send additional Notice.

OTHER NOTIFICATION AND CONTACT INFORMATION

If the Office of the Attorney General has any questions or needs further information, they may contact Joseph M. Callow, Jr. at Keating, Muething & Klekamp, PLL (513-579-6419).

Kind regards,

A handwritten signature in black ink, appearing to read "Lesha Spahr". The signature is fluid and cursive, with the first name "Lesha" and last name "Spahr" clearly distinguishable.

Lesha Spahr
VP Global Human Resources

Enclosures: Supplemental Notice of Security Incident; Information about Identity Theft Prevention; Supplemental Notice of Security Incident - Experian

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