

**VEDDER PRICE.**

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March 31, 2016

**VIA E-MAIL (ATTORNEYGENERAL@DOJ.NH.GOV)**  
**AND FEDERAL EXPRESS**

The Honorable Joseph Foster  
Attorney General of the State of New Hampshire  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

STATE OF NH  
DEPT OF JUSTICE  
2016 APR -1 AM 9:54

***Re: Notification of a Computer Security Incident Involving Personal Information Pursuant to N.H. Rev. Stat. Ann. § 359-C:20***

Dear Attorney General Foster:

We represent MMF Industries, division of Block and Company, Inc. ("Block and Company"), in connection with a recent incident that may have impacted the security of certain personal information of five (5) New Hampshire residents. Block and Company is reporting a possible unauthorized access of unencrypted computerized data containing personal information pursuant to N.H. Rev. Stat. Ann. § 359-C:20(1)(b).

The investigation of this incident is ongoing, and this notice will be supplemented, if necessary, with any significant new facts discovered subsequent to its submission. By providing this notice, Block and Company does not waive any rights or defenses regarding the applicability of New Hampshire law or personal jurisdiction in connection with this incident.

#### **Background of the Incident**

Established in 1934, Block and Company ([www.blockandcompany.com](http://www.blockandcompany.com)) is a privately held manufacturer and distributor of office products headquartered in Wheeling, Illinois. Block and Company is a distributor of cash handling products, and office supplies and equipment to businesses in the banking, gaming, hospitality, vending, restaurant, educational and business services industries. MMF Industries ([www.mmf.com](http://www.mmf.com)) offers a full line of cash handling products, key cabinets and desk accessories to distributors, office supply retailers, financial suppliers and online retailers.

On March 21, 2016, Block and Company discovered that malicious code had been placed on the MMF Industries website. Block and Company launched an internal investigation, and engaged Dell SecureWorks, a premier cybersecurity firm, to assist in its containment and remediation efforts as well as to conduct a forensic investigation into the incident. It appears that the malware may have been on the website beginning on or about February 9, 2016. Block and Company also notified the Federal Bureau of Investigation, and is cooperating in that investigation.

Although its investigation is ongoing, Block and Company believes that the malware may have targeted certain information of its customers who made credit card purchases via the MMF Industries website during the relevant time frame, including those customers' first and last names, billing or mailing addresses, e-mail addresses and credit card information (card holder names, credit card account numbers, expiration months and years and card security codes).

**Notice to New Hampshire Residents**

On March 31, 2016, Block and Company will be notifying the affected New Hampshire residents of the incident. Attached are samples of the notification letter that is being sent to the affected New Hampshire residents via first-class United States mail.

In addition, Block and Company has established a confidential inquiry line (1-844-778-5954) that affected New Hampshire residents can contact between 9:00 a.m. and 9:00 p.m. Eastern time Monday through Friday, to ask questions and to receive further information regarding the incident.

**Other Steps Undertaken and to Be Undertaken by Block and Company**

Block and Company is implementing further security protections with respect to the website, in addition to its existing measures, to help prevent this type of incident from occurring in the future. These additional security protection measures include the installation of a Website Application Firewall/Intrusion Prevention System (WAF/IPS) that proactively mitigates attacks against the website. The website is also scanned several times a day using technology that is capable of identifying any Indicator of Compromise (IoC) and is able to quickly identify and alert Block and Company's staff in the event of any security incident.

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The Honorable Joseph Foster

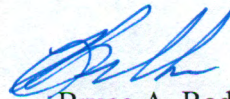
March 31, 2016

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**Contact Information**

Please contact me if you have any questions or if I can provide you with any further information concerning this matter. Thank you.

Very truly yours,



Bruce A. Radke

BAR/bah

Enclosure

cc: John Cruickshank, Vice President of Finance and Chief Financial Officer, Block and Company, Inc.



Return Mail Processing Center  
PO Box 6336  
Portland, OR 97228-6336

<<mail id>>  
<<Name>>  
<<Address1>>  
<<Address2>>  
<<City>><<State>><<Zip>>

<<Date>>

Dear <<Name>>,

MMF Industries, a division of Block and Company, Inc., recently discovered that we were the target of a criminal cyber attack that may have impacted certain of your personal information. We value and respect your privacy, which is why we are writing to advise you of the steps that Block and Company has undertaken since discovering the incident and to provide you with information on what you can do to better protect yourself, should you feel it is appropriate to do so.

On March 21, 2016, we discovered that malicious code had been placed on our web server on or about February 9, 2016. Although our investigation is ongoing, we believe that the malware may have targeted your personal information, including your first and last name, billing or mailing address, email address, and credit card information (card holder name, credit card account number, expiration month and year, and card security code).

We promptly launched an internal investigation, and we engaged a premier cybersecurity firm to assist in our containment and remediation efforts as well as to conduct a forensic investigation. We also notified law enforcement, including the Federal Bureau of Investigation, and we continue to work closely with their criminal investigation.

In addition to conducting an extensive internal investigation and working with law enforcement, we are implementing further security protections, in addition to our existing measures, to help prevent this type of incident from occurring in the future, including the installation of a Website Application Firewall/Intrusion Prevention System (WAF/IPS) that proactively mitigates attacks against our website. The website is also scanned several times a day using technology that is capable of identifying any Indicator of Compromise (IoC) and is able to quickly identify and alert our staff in the event of any security incident.

We have also established a confidential inquiry line to assist you with any questions regarding this incident. This confidential inquiry line is available between 9 a.m. and 9 p.m., Eastern time, Monday through Friday, at 1-844-778-5954.

We value the trust you place in Block and Company to protect the privacy and security of your personal information, and we regret any inconvenience or concern that this incident might cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "John Cruickshank", written over a horizontal line.

John Cruickshank  
Vice President of Finance and Chief Financial Officer  
Block and Company, Inc.

## Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your credit card account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes, and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580.

**Credit Reports:** You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at: [www.annualcreditreport.com/cra/requestformfinal.pdf](http://www.annualcreditreport.com/cra/requestformfinal.pdf).

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries, including obtaining information about fraud alerts and placing a security freeze on your credit files, is as follows:

Equifax  
1-800-349-9960  
[www.equifax.com](http://www.equifax.com)  
P.O. Box 105788  
Atlanta, GA 30348

Experian  
1-888-397-3742  
[www.experian.com](http://www.experian.com)  
P.O. Box 9554  
Allen, TX 75013

TransUnion  
1-888-909-8872  
[www.transunion.com](http://www.transunion.com)  
P.O. Box 2000  
Chester, PA 19022

**Fraud Alerts:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that creditors contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at [www.annualcreditreport.com](http://www.annualcreditreport.com).

**Credit and Security Freezes:** You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze on your credit file, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may cause a delay should you attempt to obtain credit. In addition, you may incur fees for placing, lifting, and/or removing a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting, and removing a credit freeze also varies by state—generally \$5 to \$20 per action at each credit reporting company. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.* Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

Equifax Security Freeze  
P.O. Box 105788  
Atlanta, GA 30348

Experian Security Freeze  
P.O. Box 9554  
Allen, TX 75013

TransUnion Security Freeze  
Fraud Victim Assistance  
Department  
P.O. Box 6790  
Fullerton, CA 92834

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.

**Maryland Residents:** Maryland residents can contact the Office of the Attorney General at:

Office of the Attorney General  
220 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023  
[www.oag.state.md.us](http://www.oag.state.md.us)

**North Carolina Residents:** North Carolina residents can obtain information about preventing identity theft from the North Carolina Attorney General's Office at:

North Carolina Attorney General's Office  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226  
[www.ncdoj.com](http://www.ncdoj.com)