## RECEIVED

NOV 15 2021



CONSUMER PROFESSION

M. Alexandra Belton Office: (267) 930-4773 Fax: (267) 930-4771

Email: abelton@mullen.law

426 W. Lancaster Avenue, Suite 200 Devon, PA 19333

November 10, 2021

#### VIA U.S. MAIL

Consumer Protection Bureau Office of the New Hampshire Attorney General 33 Capitol Street Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent Metropolitan Realty Group ("MRG"), located at 60 Cuttermill Road, Suite 200 Great Neck, NY 11021, and write to notify your Office of an incident that may affect the security of some personal information relating to approximately two (2) New Hampshire residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, MRG does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

#### Nature of the Data Event

On November 26, 2020, MRG discovered unusual activity involving certain MRG servers and workstations. MRG disconnected the servers and workstations from the network and commenced an investigation. Through the investigation, it was determined that an unauthorized person(s) may have viewed or copied information from certain systems between September 3 and November 27, 2020. MRG, with the assistance of third-party data review specialists, initiated a comprehensive review of all potentially affected information to identify any information of individuals contained in the relevant systems. On August 26, 2021, the extensive third-party review of the potentially impacted data was complete. MRG then began working to determine contact information and put in place resources to notify potentially impacted individuals. On October 26, 2021, based on efforts to identify accurate address information, it was confirmed that the potentially impacted information included New Hampshire residents. The potentially affected information related to New Hampshire includes name and Social Security number.

#### Notice to New Hampshire Residents

On or about November 10, 2021, MRG began providing written notice of this incident to potentially affected individuals, which includes approximately two (2) New Hampshire residents. Written notice is

Office of the Attorney General November 10, 2021 Page 2

being provided in substantially the same form as the letter attached here as *Exhibit A*. MRG also provided notice on its website on May 27, 2021 and to statewide media in New York on September 3, 2021. Those notices were provided in substantially the same form as the documents attached here as *Exhibits B* and *C*, respectively.

# Other Steps Taken and To Be Taken

Upon discovering the event, MRG promptly took steps to secure its systems and commenced a comprehensive forensic investigation to confirm the nature and scope of the incident. Because the forensic investigation was unable to rule out unauthorized access to certain information, in an abundance of caution, MRG undertook a comprehensive data review to identify what information was present in relevant records and to whom it related. Based on the initial results of this review, MRG also provided notice on its website on May 27, 2021 and to statewide media in New York on September 3, 2021.

Based on efforts to identify contact information and put in place resources to notify potentially affected individuals, MRG is now also providing written notice to individuals, including an offer of access to credit monitoring services. Additionally, MRG is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. MRG notified law enforcement and is also notifying relevant state regulators, as required. MRG is also working to implement additional safeguards and training to its employees.

## **Contact Information**

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4773.

Very truly yours,

M. Alexandra Belton of MULLEN COUGHLIN LLC

MABB/mep

# **EXHIBIT** A



Return Mail Processing Center P.O. Box 6336 Portland, OR 97228-6336 Phone: 212-835-9040 Fax: 212-835-9059

<Mail ID>>
</Name 1>>
</Name 2>>
</Address 1>>
</Address 2>>
</Address 3>>
</Address 4>>
</Address 5>>
</City>><<State>>><</Country>>

<<Date>>

<<Variable Header>>

Dear << Name 1>>:

Metropolitan Realty Group ("MRG") is writing to inform you of an incident that may affect the security of some of your personal information. This notice provides information about the incident, MRG's response, and resources available to you to help protect your information, should you feel it necessary to do so. Please know that we take this incident, and the confidentiality and security of the information in our care, seriously, and have been working diligently to respond.

What Happened? On November 26, 2020, MRG discovered unusual activity involving certain MRG servers and workstations. MRG disconnected the servers and workstations from the network and commenced an investigation. Through the investigation, it was determined that an unauthorized person(s) may have viewed or copied information from certain systems between September 3 and November 27, 2020. Once the incident was contained, MRG, with the assistance of third-party forensic specialists, initiated a comprehensive review to identify any information of individuals contained in the relevant systems. On August 26, 2021, MRG concluded its extensive review of the potentially impacted data and began working to determine contact information and put in place resources to notify potentially impacted individuals.

What Information Was Involved? Our investigation determined that the information potentially affected includes your << Data Elements>>, and name.

What We Are Doing. MRG takes this incident and the security of personal information in our care seriously. Upon learning of this incident, MRG moved quickly to investigate this event and worked diligently to confirm whether and what information may be affected. MRG also notified law enforcement. In addition, MRG is reviewing and enhancing its existing policies and procedures and taking steps to enhance its security posture going forward. MRG is also notifying appropriate regulatory authorities as required.

Additionally, as an added precaution, MRG is offering you access to complimentary credit monitoring and identity protection services for <<CM Length>> through Equifax. These services include fraud consultation and identity theft restoration services. If you wish to activate the credit monitoring and identity protection services, you may follow the instructions included in the Steps You Can Take to Help Protect Personal Information. We encourage you to enroll in the offered services, as we are unable to do so on your behalf.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Please also review the information contained in the attached Steps You Can Take to Help Protect Personal Information. There you will also find more information on ways to better protect against potential misuse of personal information.

**For More Information.** We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call our call center at 855-675-3104, between 9:00 a.m. and 9:00 p.m. Eastern Time, Monday through Friday, excluding major holidays.

Sincerely,

Metropolitan Realty Group

#### STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

#### **Enroll in Credit Monitoring and Identity Restoration Services**



Enter your Activation Code: <<Activation Code>>

Enrollment Deadline: << Enrollment Deadline>>

#### Equifax Credit Watch™ Gold

\*Note: You must be over age 18 with a credit file to take advantage of the product

#### **Key Features**

· Credit monitoring with email notifications of key changes to your Equifax credit report

Daily access to your Equifax credit report

 WebScan notifications<sup>1</sup> when your personal information, such as Social Security Number, credit/debit card or bank account numbers are found on fraudulent Internet trading sites

Automatic fraud alerts<sup>2</sup>, which encourages potential lenders to take extra steps to verify your identity before extending credit, plus blocked inquiry alerts and Equifax credit report lock<sup>3</sup>

 Identity Restoration to help restore your identity should you become a victim of identity theft, and a dedicated Identity Restoration Specialist to work on your behalf

Up to \$1,000,000 of identity theft insurance coverage for certain out of pocket expenses resulting from identity theft<sup>4</sup>

#### **Enrollment Instructions**

Go to www.equifax.com/activate

Enter your unique Activation Code of << Activation Code>> then click "Submit" and follow these 4 steps:

1. Register:

Complete the form with your contact information and click "Continue".

If you already have a myEquifax account, click the 'Sign in here' link under the "Let's get started" header.

Once you have successfully signed in, you will skip to the Checkout Page in Step 4

2. Create Account:

Enter your email address, create a password, and accept the terms of use.

3. Verify Identity:

To enroll in your product, we will ask you to complete our identity verification process.

Checkout:

Upon successful verification of your identity, you will see the Checkout Page.

Click 'Sign Me Up' to finish enrolling.

You're done!

The confirmation page shows your completed enrollment. Click "View My Product" to access the product features.

#### Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);

2. Social Security number;

3. Date of birth;

Addresses for the prior two to five years;

5. Proof of current address, such as a current utility bill or telephone bill;

6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and

 A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/ credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/ credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

#### **Additional Information**

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <a href="https://www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; and oag@dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>. MRG is located at 60 Cuttermill Road, Suite 200, Great Neck, NY 11021.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504 cfpb summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov/.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <a href="www.ncdoj.gov">www.ncdoj.gov</a>.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; <a href="https://www.riag.ri.gov">www.riag.ri.gov</a>; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are five (5) known Rhode Island residents potentially impacted by this incident.



Return Mail Processing Center P.O. Box 6336 Portland, OR 97228-6336 Phone: 212-835-9040 Fax: 212-835-9059

<<Mail ID>>
To the Parent or Guardian of
<<Name I>>
<<Name 2>>
<<Address I>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>>

<<Date>>

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To the Parent or Guardian of << Name 1>>:

Metropolitan Realty Group ("MRG") is writing to inform you of an incident that may affect the security of some of your minor's personal information. This notice provides information about the incident, MRG's response, and resources available to you to help protect your minor's information, should you feel it necessary to do so. Please know that we take this incident, and the confidentiality and security of the information in our care, seriously, and have been working diligently to respond.

What Happened? On November 26, 2020, MRG discovered unusual activity involving certain MRG servers and workstations. MRG disconnected the servers and workstations from the network and commenced an investigation. Through the investigation, it was determined that an unauthorized person(s) may have viewed or copied information from certain systems between September 3 and November 27, 2020. Once the incident was contained, MRG, with the assistance of third-party forensic specialists, initiated a comprehensive review to identify any information of individuals contained in the relevant systems. On August 26, 2021, MRG concluded its extensive review of the potentially impacted data and began working to determine contact information and put in place resources to notify potentially impacted individuals.

What Information Was Involved? Our investigation determined that the information potentially affected includes your minor's <<pre>CData Elements, and name.

What We Are Doing, MRG takes this incident and the security of personal information in our care seriously. Upon learning of this incident, MRG moved quickly to investigate this event and worked diligently to confirm whether and what information may be affected. MRG also notified law enforcement. In addition, MRG is reviewing and enhancing its existing policies and procedures and taking steps to enhance its security posture going forward. MRG is also notifying appropriate regulatory authorities as required.

Additionally, as an added precaution, MRG is offering your minor access to complimentary identity protection services for <<CM Length>> through Equifax. These services include fraud consultation and identity theft restoration services. If you wish to activate the identity protection services, you may follow the instructions included in the Steps You Can Take to Help Protect Personal Information. We encourage you to enroll your minor in the offered services, as we are unable to do so on your behalf.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your minor's account statements and monitoring his or her free credit reports, if he or she has a credit file, for suspicious activity and to detect errors. Please also review the information contained in the attached Steps You Can Take to Help Protect Personal Information. There you will also find more information on ways to better protect against potential misuse of personal information.

**For More Information.** We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call our call center at 855-675-3104, between 9:00 a.m. and 9:00 p.m. Eastern Time, Monday through Friday, excluding major holidays.

Sincerely,

Metropolitan Realty Group

#### STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

#### **Enroll in Minor Monitoring**



Enter your Activation Code: <<Activation Code>>

Enrollment Deadline: << Enrollment Deadline>>

## Equifax Child Monitoring Package (for Equifax Credit Watch<sup>TM</sup> Gold members)

#### **Kev Features**

Child Monitoring for up to four children under the age of 18

· Emailed notifications of activity on the child's Equifax credit report

#### **Enrollment Instructions**

Parent/guardian, after completing your enrollment in Equifax Credit Watch<sup>TM</sup> Gold:

Return to www.equifax.com/activate

Enter your unique Activation Code of <<Activation Code>> for Equifax Child Monitoring Package then click "Submit" and follow these additional steps.

Sign In:

Click the 'Sign in here' link under the "Let's get started" header.

Sign in with your email address and password you created when initially creating your account.

2. Checkout:

Click 'Sign Me Up' to finish your enrollment.

You're done

The confirmation page shows your completed enrollment.

Click "View My Product" to access the product features and enroll minor children.

## How to Add Minors to Your Equifax Child Monitoring Package

You will be able to add minors to your Equifax Child Monitoring Package through your product dashboard.

1. Sign in to your account to access the "Your People" module on your dashboard.

Click the link to "Add a Child"

3. From there, enter your child's first name, last name, date of birth and social security number.

Repeat steps for each minor child (up to four)

Equifax will then create an Equifax credit file for your child, lock it and then alert you if there is any activity on that child's Equifax credit file. You can add up to 4 children under the age of 18 with your Equifax Child Monitoring Package.

#### Monitor Your Accounts

Under U.S. law, consumers with credit files are entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. Typically, consumers under the age of 18 do not have a credit report. To order your minor's free credit report, should one exist, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your minor's credit report.

Each credit reporting bureau requires their own process to request information about the existence of a credit file in your minor's name, search for you minor's Social Security number, request a copy of your minor's credit report, place a security freeze on your minor's credit file, or place a fraud alert on your minor's credit report, if one exists. You may be required to provide the following information:

- A copy of your driver's license or another government issued identification card, such as a state ID card, etc.;
- Proof of your address, such as a copy of a bank statement, utility bill, insurance statement, etc.;

A copy of your minor's birth certificate;

A copy of your minor's Social Security card;

· Your minor's full name, including middle initial and generation, such as JR, SR, II, III, etc.;

· Your minor's date of birth; and

· Previous addresses for the past two years.

In general, consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If your minor is a victim of identity theft and has a credit file, he or she is entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without appropriate consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your minor's credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on a credit report.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/ credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/ credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

### Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your minor's information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your minor's state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <a href="https://www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if your minor experiences identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that your minor has been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your minor's state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; and <a href="mailto:oag@dc.gov">oag@dc.gov</a>.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>. MRG is located at 60 Cuttermill Road, Suite 200, Great Neck, NY 11021.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov/.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <a href="https://www.ncdoi.gov">www.ncdoi.gov</a>.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; <a href="https://www.riag.ri.gov">www.riag.ri.gov</a>; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are five (5) known Rhode Island residents potentially impacted by this incident.

# **EXHIBIT B**

## Metropolitan Realty Group Provides Notice of Data Event

Metropolitan Realty Group ("MRG") is providing notice of a recent potential data event.

What Happened? On November 26, 2020, MRG discovered unusual activity involving certain MRG servers and workstations. MRG immediately disconnected the servers and workstations from the network and commenced an investigation. Once the incident was contained, MRG, with the assistance of third-party forensic specialists, initiated a comprehensive review, to identify any information of individuals contained in the systems affected by the incident.

What Information Was Involved? On May 27, 2021 MRG concluded its extensive review of the impacted data and is currently working to notify potentially impacted individuals. That notice will provide details regarding what specific information may be affected by this incident. However, out of an abundance of caution, we are providing this notice to make people aware of the issue and the steps we are taking in response.

What Is MRG Doing? MRG takes this incident and the security of personal information in our care seriously. Upon learning of this incident, MRG moved quickly to investigate this event and confirm whether and what information may be affected. MRG is also reviewing and enhancing its existing policies and procedures and taking steps to enhance its security posture going forward.

What You Can Do? MRG encourages individuals to review and consider the information and resources outlined in the below "Steps You Can Take to Help Protect Your Information." Should individuals have questions regarding this event, they may write to MRG at 60 Cuttermill Road, Suite 200, Great Neck, NY 11021, or email MRG at inquiries@metreal.com

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

## **Monitor Your Accounts**

MRG encourages individuals to remain vigilant against incidents of identity theft and fraud and to review account statements, credit reports, and explanation of benefits forms for suspicious activity and report any suspicious activity immediately to their insurance company, health care provider, or financial institution. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number,
- 3. Date of birth:
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and

7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

To place a fraud alert or credit freeze, consumers may contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit- report-services/	https://www.experian.com/help/	https://www.transunion.com/credit- help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	

#### **Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Individuals can obtain further information on how to file such a complaint by way of the contact information listed above. Individuals have the right to file a police report if they experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; 202-727-3400; and oag@dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>. MRG is located at 60 Cuttermill Road, Suite 200, Great Neck, NY 11021.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://www.consumerfinance.gov/f/201504">www.consumerfinance.gov/f/201504</a> cfpb summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <a href="https://ag.ny.gov/">https://ag.ny.gov/</a>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <a href="https://www.ncdoj.gov">www.ncdoj.gov</a>.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; <a href="https://www.riag.ri.gov">www.riag.ri.gov</a>; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are approximately three (3) Rhode Island residents impacted by this incident.

# EXHIBIT C

Media Contact: M. Alexandra Belton Contact Number: (267) 930-4773

#### Metropolitan Realty Group Provides Notice of Data Event

September 3, 2021 (Great Neck, NY) - Metropolitan Realty Group ("MRG") is providing notice of a recent potential data event.

What Happened? On November 26, 2020, MRG discovered unusual activity involving certain MRG servers and workstations. MRG immediately disconnected the servers and workstations from the network and commenced an investigation. Once the incident was contained, MRG, with the assistance of third-party forensic specialists, initiated a comprehensive review, to identify any information of individuals contained in the systems affected by the incident.

What Information Was Involved? On May 27, 2021 MRG concluded its extensive review of the impacted data and is currently working to notify potentially impacted individuals. That notice will provide details regarding what specific information may be affected by this incident. However, out of an abundance of caution, we are providing this notice to make people aware of the issue and the steps we are taking in response.

What Is MRG Doing? MRG takes this incident and the security of personal information in our care seriously. Upon learning of this incident, MRG moved quickly to investigate this event and confirm whether and what information may be affected. MRG is also reviewing and enhancing its existing policies and procedures and taking steps to enhance its security posture going forward.

What You Can Do? MRG encourages individuals to review and consider the information and resources outlined in the below "Steps You Can Take to Help Protect Your Information." Should individuals have questions regarding this event, they may write to MRG at 60 Cuttermill Road, Suite 200, Great Neck, NY 11021, or email MRG at inquiries@metreal.com

#### STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

### **Monitor Your Accounts**

MRG encourages individuals to remain vigilant against incidents of identity theft and fraud and to review account statements, credit reports, and explanation of benefits forms for suspicious activity and report any suspicious activity immediately to their insurance company, health care provider, or financial institution. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;

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- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.);
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

To place a fraud alert or credit freeze, consumers may contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-		https://www.transunion.com/credit-
report-services/	https://www.experian.com/help/	<u>help</u>
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O. Box	TransUnion Credit Freeze, P.O.
Atlanta, GA 30348-5788	9554, Allen, TX 75013	Box 160, Woodlyn, PA 19094

#### **Additional Information**

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