



December 17, 2020

Norton Rose Fulbright US LLP
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New York, New York 10019-6022
United States

Via Certified Mail

Office of the Attorney General
Attn: Security Breach Notification
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RECEIVED

DEC 21 2020

CONSUMER PROTECTION

Re: Supplemental Legal Notice of Information Security Incident

Dear Sir or Madam:

I am writing to follow up on the ransomware attack that targeted Magellan Health Inc. on behalf of Lucent Health Solutions, Inc. ("Lucent Health"), a third party administrator and a customer of Magellan Health Inc.'s affiliate Magellan Rx Management, LLC ("Magellan"). Magellan processes protected health information ("PHI") as a Business Associate of Lucent Health, which in turn is a Business Associate of its own clients.

Magellan was the target of a ransomware attack that exposed the personal information of 45 New Hampshire residents that are associated with Lucent Health's clients. The PHI included names and one or more of the following: treatment information, health insurance account information, member ID, other health-related information, email addresses, phone numbers, and physical addresses. Attached is a list of the Lucent Health customers that Lucent Health has authorized Magellan to submit to your office.

Magellan received authorization to provide notice to affected individuals and regulators on Lucent Health's behalf on December 11, 2020 and expects to provide direct notice to affected individuals by mail on or around December 17, 2020.

If you have any questions or need further information regarding this incident, please do not hesitate to contact me.

Respectfully submitted,

David Kessler

David Kessler

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EXHIBIT TO NOTICE TO THE OFFICE OF THE NEW HAMPSHIRE ATTORNEY GENERAL

MAGELLAN NOTIFICATION ON BEHALF OF THE FOLLOWING ENTITIES:

GROUP	CONTACT	ADDRESS	CITY	STATE	ZIP	PHONE	EMAIL
INSTITUTE FOR STUDY ABROAD, INC	MARY K. GEORGANTES	6201 CORPORATE DRIVE, SUITE 200	INDIANAPOLIS	IN	46278	800-858-0229	N/A
LINCOLN PAPER AND TISSUE, LLC	DARLENE SAGE	P.O. BOX 490	LINCOLN	ME	04457	207-794-0600	DSAGE@LPANDT.COM
PEAK RESORTS	BETH MUELLER/ CONTROLLER	17409 HIDDEN VALLEY DRIVE	EUREKA	MO	63025	636-938-5373	BMUELLER@SKIHV.COM