

DOUGLAS A. CHERRY, ESQ.
Board Certified Intellectual Property Attorney
941.364.2738
dcherry@slk-law.com

STATE OF NH
DEPT OF JUSTICE
2016 AUG -8 AM 11:37

August 3, 2016

New Hampshire Department of Justice
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Data Security Incident

To Whom It May Concern:

We are contacting you on behalf of our client, MedAltus, LLC (“MedAltus”), regarding a data security incident that occurred on its computer systems. Essentially, MedAltus’ systems were illegally hacked into by one or more outside intruders. Beginning at least as early as May 3, 2016, MedAltus believes that customer information was improperly accessed from its systems.

Because MedAltus only began to learn of this breach starting on June 29, 2015, its investigations are still ongoing. However, MedAltus does know that one or more parties illegally accessed its Ecommerce site and inserted a script to allow such parties to intercept information being transferred to MedAltus’ payment processor, including purchaser’s names, credit card numbers and other related information. MedAltus has no information to indicate that any credit card has yet incurred any unauthorized charges.

MedAltus has retained the services of an experienced cyber security and forensic investigative firm to fully investigate the incident, and has reported the matter to federal law enforcement authorities, including the Electronic Crimes Task Force of the United States Secret Service. Additionally, MedAltus has taken immediate steps to further secure all data. Since discovering the breach, MedAltus has taken immediate action to remove any system vulnerabilities, including deleting the compromised administrative user, changing relevant administrative passwords, installing security patches, and increasing tracking and monitoring of activity.

Please find attached the form of the notification letter that MedAltus is in the process of sending to individuals who may have been affected by this illegal cyber-attack on MedAltus’ systems. MedAltus began sending the attached notification on or about July 28, 2016. MedAltus


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estimates that 1 person residing in New Hampshire may have been affected by the security incident.

Should you have any questions or concerns please feel free to contact us.

Very truly yours,



Douglas A. Cherry,
Board Certified Intellectual Property Attorney

Enclosure

SHOWN