



MASSACHUSETTS COLLEGE of PHARMACY
and HEALTH SCIENCES

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CONSUMER PROTECTION

February 29, 2024

VIA U.S. MAIL

State of New Hampshire
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

RE: Notification of Data Security Incident

Dear Office of the Attorney General:

I am writing on behalf of MCPHS University ("MCPHS") to notify your office regarding the nature and circumstances of a data security incident. On February 21, 2024, MCPHS detected suspicious activity on an MCPHS computer system and immediately launched an investigation. The investigation revealed that an unauthorized third party gained access to an MCPHS computer system and may have copied files. MCPHS worked to quickly disable access to the copied files and secured the impacted computer system. Through the investigation, MCPHS determined that some of the files may have contained personal information.

During the investigation, MCPHS determined that the impacted files may have included
of New Hampshire residents. Although there is no indication that the disclosed personal information has been used for any fraudulent purpose, MCPHS has sent notifications by mail to the affected parties to explain what happened, what information was involved, what MCPHS has done, and how affected individuals can contact MCPHS with questions. Please see the enclosed notification that MCPHS sent to 1 New Hampshire resident and 1 New Hampshire business on February 27, 2024.

MCPHS is committed to maintaining the privacy and security of information and has taken this data security incident very seriously. It also has taken, and continues to take, steps to prevent this type of incident from occurring in the future.

If you have any questions, please feel free to contact me.

Very truly yours,

Ashley H. Wisneski, Esq.
University Counsel



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By Certified Mail.

February 27, 2024

RE: Notification of Data Breach

Dear :

Regrettably, I am writing to inform you of a recent data breach that occurred at MCPHS University, in which unauthorized access to one file containing your personal data has occurred. Upon discovery of the breach, we immediately took steps to investigate and contained the incident.

Date of Breach: February 21, 2024

Nature of Breach: Unauthorized access to a University account

Types of Information Compromised: ss, cco

As a precautionary measure, we recommend that you contact your bank and discuss measures that can be taken to safeguard your account. You should also review your account statements carefully to ensure that all of your account activity is valid.

We deeply apologize for any inconvenience or concern this may cause. MCPHS University deeply values its relationships with the members of the MCPHS community, and we continue to improve the safeguards in place to protect their information.

If you have any questions or require further information, please do not hesitate to contact me at or

Sincerely,

Tom Scanlon
Chief Information Officer

www.mcphs.edu

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Worcester, MA Campus	19 Fowler Street Worcester, MA 01608	T 508 890 8855	F 508 890 8856
Manchester, NH Campus	1260 Elm Street Manchester, NH 03101	T 603 314 0210	F 603 314 0303