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STATE OF NH
DEPT OF JUSTICE
2016 MAY 27 AM 11:38

May 23, 2016

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03302

Dear Attorney General Foster:

We represent Maritz Holdings, Inc. ("Maritz") with respect to a recent security incident involving the potential exposure of certain personally identifiable information described in more detail below.

1. Nature of security incident.

Between March 1 and March 17, 2016, a limited number of Maritz employees received a phishing email that contained a malicious attachment. Maritz immediately began investigating the incident, and engaged independent forensic investigators to assist. Initially, it appeared that malicious activity was limited to its business operations. However, on April 7, 2016, Maritz learned that the phishing incident may have impacted documents that were stored in Maritz's system. With the help of the forensic computer experts, Maritz determined that some documents in the system may have contained the name and bank account information or Social Security numbers for a limited number of individuals. Maritz has no evidence that these documents were compromised, but out of an abundance of caution is notifying impacted individuals.

2. Number of New Hampshire residents affected.

Two (2) New Hampshire residents were affected by the incident. A notification letter was sent to the affected individuals on May 23, 2016 via regular mail. Enclosed please find a copy of the notification letter.

3. Steps you have taken or plan to take relating to the incident.

Maritz has taken steps to further increase its system security by strengthening its firewalls, adding additional monitoring capabilities and file access requirements, and reviewing its policies and procedures to ensure information in Maritz's control is appropriately protected. Maritz notified law enforcement authorities and is assisting with their investigation into this incident. Maritz is also offering potentially impacted individuals credit monitoring and identity restoration services through Equifax. Maritz also provided notice to the credit reporting agencies.

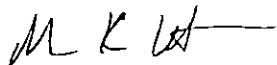
4. Contact information.

Maritz remains dedicated to protecting the sensitive information in its systems. If you have any questions or need additional information, please do not hesitate to contact me at MVentrone@ThompsonCoburn.com or (312) 580-2219.

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Very truly yours,

Thompson Coburn LLP

A handwritten signature in black ink, appearing to read "M K Ventrone", with a horizontal line extending to the right from the end of the signature.

Melissa K. Ventrone

Enclosure



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<mail id>>
<<Name>>
<<Address1>>
<<Address2>>
<<City>><<State>><<ZIP>>

<<Date>>

Notice of Security Incident

Dear <<Name>>:

We are writing to inform you of a data security incident experienced by Maritz Holdings, Inc. ("Maritz") that may have resulted in the exposure of your name and Social Security number. We value and respect the privacy of your information, and sincerely apologize for any concern or inconvenience this may cause you. This letter contains information about steps you can take to protect your information, and resources we are making available to help you.

1. What happened and what information was involved:

On April 7, 2016, we learned that a possible data security incident which occurred between March 1 and March 17, 2016 may have impacted documents that were stored in our system. With the help of outside forensic computer experts, we conducted an investigation to determine what information, specifically, may have been affected. Unfortunately, it appears these documents may have contained a limited amount of your personal information. We have no evidence that these documents were compromised, but are notifying you as a precautionary measure. From our investigation, it appears that your name and Social Security number were included in a document stored in our system. As part of our investigation, we notified law enforcement authorities and are assisting with their investigation into this incident.

2. What we are doing and what you can do:

Because we value the privacy and security of your information, we have engaged Equifax Personal Solutions to provide credit monitoring and identity protection services at no cost to you for one year.

To sign up for Equifax's services, go to www.myservices.equifax.com/silver and complete the following steps:

1. **Welcome Page:** Enter the Activation Code provided at the top of your letter in the "Activation Code" box and click the "Submit" button. Your activation code is: <<Activation Code>>
2. **Register:** Complete the form with your contact information (name, gender, home address, date of birth, Social Security Number and telephone number) and click the "Continue" button.
3. **Create Account:** Complete the form with your email address, create a User Name and Password, check the box to accept the Terms of Use and click the "Continue" button.
4. **Verify ID:** The system will then ask you up to four security questions to verify your identity. Please answer the questions and click the "Submit Order" button.
5. **Order Confirmation:** This page shows you your completed enrollment. Please click the "View My Product" button to access the product features.

In addition, we are further strengthening the security of information on our systems, including increasing our network monitoring capabilities. We are also working with our computer security partners to enhance our system security, and help prevent future incidents.

3. For more information:

If you have any questions or concerns, please call **877-772-6185**, Monday through Friday, 8:00 a.m. to 6:00 p.m. Central Time (closed on U.S. observed holidays). Your trust is a top priority for Maritz, and we deeply regret any inconvenience or concern that this matter may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "W. Stephen Maritz". The signature is fluid and cursive, with a horizontal line extending from the end.

W. Stephen Maritz
Chairman and CEO
Maritz Holdings, Inc.

U.S. State Notification Requirements

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report by contacting any one or more of the following national consumer reporting agencies:

Equifax

P.O. Box 105139
Atlanta, GA 30374
1-800-685-1111
www.equifax.com

Experian

P.O. Box 2002
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 6790
Fullerton, CA 92834
1-800-916-8800
www.transunion.com

You may also obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, the Attorney General, and Federal Trade Commission.

For residents of Maryland, Illinois, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

**Maryland Office of the
Attorney General**

Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

**North Carolina Office of the
Attorney General**

Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.com

Federal Trade Commission

Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/bcp/edu/microsites/idtheft

For residents of Massachusetts:

It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft.

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three credit bureaus is below.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to send a request to each consumer reporting agency by certified mail, overnight mail, or regular stamped mail. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The consumer reporting agency may charge a fee of up to \$5.00 to place a freeze or lift or remove a freeze, but is free if you are a victim of identity theft or the spouse of a victim of identity theft, and you have submitted a valid police report relating to the identity theft incident to the consumer reporting agency. You may obtain a security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze

P.O. Box 105788
Atlanta, GA 30348
www.equifax.com

Experian Security Freeze

P.O. Box 9554
Allen, TX 75013
<http://www.experian.com/freeze>

TransUnion (FVAD)

P.O. Box 2000
Chester, PA 19022
www.transunion.com

More information can also be obtained by contacting the Federal Trade Commission listed above.