



RECEIVED

MAR 25 2019

CONSUMER PROTECTION

March 21, 2019

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Sent Via Regular Mail

Attorney General Gordon MacDonald
Office of the Attorney General
33 Capitol Street
Concord, NH 03302

Re: Data Security Incident

Dear Attorney General MacDonald:

We represent the Law Offices of Kimberly Lessing, with respect to an incident involving the potential exposure of certain personal information described in detail below.

We are writing to inform you of a privacy incident at Law Offices of Kimberly Lessing, a Professional Law Corporation ("Lessing Law Office") that may have resulted in the disclosure of clients' information, including your name, last name, dates of birth, addressees, Social Security Numbers and/or Federal Employment Numbers. The information was contained in paper form and we are providing this notice to you as a courtesy as no electronic data was impacted.

1. Nature of the possible security breach or unauthorized use or access

On January 16, 2019, Ms. Kimberly Lessing's vehicle was stolen. Ms. Lessing immediately reported the matter to the police, who recovered her car and returned it to her on January 22, 2019. When the car was returned to Ms. Lessing, she discovered that a small box of files pertaining to her clients was missing. Ms. Lessing immediately began an investigation to determine what information was contained in the box. The investigation concluded that the missing files may have contained certain paper documents, including Lessing Law Office clients' names, dates of birth, addresses, Social Security Numbers and/or Federal Employment Numbers.

2. Number of New Hampshire residents potentially affected

Two (2) New Hampshire residents were affected in this potential incident. Lessing Law Office sent the potentially impacted individuals letters notifying them of this incident on March 8, 2019. A copy of the notification sent to the potentially impacted individuals is included with this letter, which informs these

New Hampshire residents about the 12 months of credit monitoring and identity theft protection services that is being offered to them.

3. Lessing Law Office has taken or plans to take relating to the potential incident

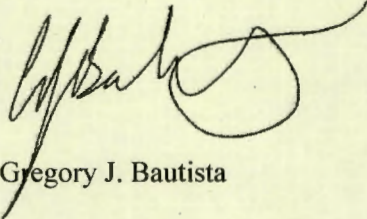
Lessing Law Office has taken steps to prevent a similar incident from occurring in the future, including reviewing its information security policies and procedures concerning storage and transfer of client files.

4. Other notification and contact information.

If you have any additional questions, please contact me at gregory.bautista@wilsonelser.com or (914) 872-7839.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP



Gregory J. Bautista

EXHIBIT “A”

Law Offices of Kimberly Lessing

A Professional Law Corporation
4740 Green River Road, Suite 117-H
Corona, CA 92880
(951) 279-6626
www.LessingLaw.com

[REDACTED]

To Enroll, Please Call:
(800) 939-4170
Or Visit:
<https://ide.myidcare.com/customending>;
<https://app.myidcare.com/account-creation/protect>
Enrollment Code: [REDACTED]

March 6, 2019

Re: Notice of Security Breach

Dear [REDACTED]:

I am writing to inform you of an incident that may have resulted in the disclosure of your personal information, including your name and personal information. I take the privacy and security of your information very seriously and sincerely apologize for any inconvenience this incident may cause. This letter contains information about what happened and some information and resources for you to protect your information.

What happened and what information was involved:

On January 16, 2019, my car was stolen. I immediately reported the matter to the police, who recovered my car and returned it to me on January 22, 2019. Unfortunately, when my car was returned to me, a small box of files was missing. I immediately began an investigation to determine what information was contained in the box. The investigation concluded that the files may have contained certain paper documents, including your name, date of birth, address or Social Security Number.

What we are doing and what you can do:

Because I value the privacy of your information, I want to assure you that I have taken steps prevent this from happening again and protect your information, including reviewing and revising my policies and procedures concerning storage and transfer of client files.

Further, I have arranged for you to enroll with ID Experts®, an incident response and recovery services expert, to provide you with MyIDCare™ services at no cost to you. MyIDCare services include a one-year enrollment into the following services:

"Plan, Provide, and Protect"

[REDACTED]

- **Single Bureau Credit Monitoring** - Monitoring of credit bureau for changes to the member's credit file such as new credit inquires, new accounts opened, delinquent payments, improvements in the member's credit report, bankruptcies, court judgments and tax liens, new addresses, new employers, and other activities that affect the member's credit record.
- **CyberscanTm** - Dark Web monitoring of underground websites, chat rooms, and malware, 24/7, to identify trading or selling of personal information like SSNs, bank accounts, email addresses, medical ID numbers, driver's license numbers, passport numbers, credit and debit cards, phone numbers, and other unique identifiers.
- **Identity Theft Insurance** - Identity theft insurance will reimburse members for expenses associated with restoring their identity should they become a victim of identity theft. If a member's identity is compromised, the policy provides coverage for up to \$1,000,000, with no deductible, from an A.M. Best "A-rated" carrier. Coverage is subject to the terms, limits, and/or exclusions of the policy.
- **Fully-Managed Identity Recovery** - ID Experts' fully-managed recovery service provides restoration for identity theft issues such as (but not limited to): account creation, criminal identity theft, medical identity theft, account takeover, rental application, tax fraud, benefits fraud, and utility creation. This service includes a complete triage process for affected individuals who report suspicious activity, a personally assigned IDCare Specialist to fully manage restoration of each case, and expert guidance for those with questions about identity theft and protective measures.

To enroll, I encourage you to contact ID Experts® at (800) 939-4170, or to go to <https://app.myidcare.com/account-creation/protect> by February 13, 2020.

Please review the enclosed information about steps you can take to address any risk to your personal information.

For more information:

I sincerely regret any inconvenience that this incident may cause you. I remain dedicated to protecting your personal information. Should you have any questions or concerns about this incident, please contact me at (951) 279-662 between 8:00 a.m. and 7:00 p.m. Pacific Standard Time for more information.

Sincerely,

Law Offices of Kimberly Lessing, A Professional Law Corporation



Kimberly Lessing

Additional Important Information

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

Rhode Island Office of the Attorney General
Consumer Protection
150 South Main Street
Providence RI 02903
1-401-274-4400
www.riag.ri.gov

North Carolina Office of the Attorney General
Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.com

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Ave, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/idtheft

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone and online with Equifax (https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf) or Experian (<https://www.experian.com/fraud/center.html>). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on

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your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
www.freeze.equifax.com
800-525-6285

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
www.experian.com/freeze
888-397-3742

TransUnion (FVAD)
P.O. Box 2000
Chester, PA 19022
freeze.transunion.com
800-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above.

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