



STATE OF NH
DEPT OF JUSTICE

2020 JAN -2 PM 2: 58

December 30, 2019

**By Certified Mail
Return Receipt Requested**

Office of the New Hampshire Attorney General
Consumer Protection & Antitrust Bureau
33 Capitol Street
Concord, NH 03301

Re: Legal Notice of Potential Information Security Incident

Dear Sir or Madam:

Legalinc Corporate Service Inc. ("Legalinc", "we", "us") was recently contacted by a security consultant claiming he had found a vulnerability in our database used to store customer business formation documents. It is possible that the security consultant used this vulnerability to gain access to a limited number of files, which contained personal information about our business clients' customers including first and last name, address, and Social Security number.

We took immediate steps to address this incident, including launching an internal investigation, remediating the vulnerability, and retaining an independent forensic investigation firm to assist in the investigation and response. We are also taking additional steps to strengthen and enhance the security of information in our care, including conducting a comprehensive review of information security policies and procedures to help prevent similar events.

We are continuing to review the information at issue in this incident and notifying relevant business clients that use Legalinc to provide business formation and corporate filing services for their individual customers. Our business clients may notify your office and other potentially affected individuals residing in your state. Our client Stripe GEP, Inc. ("Stripe") is in the process of notifying its potentially affected individual customers. We understand that approximately 5 New Hampshire residents related to Stripe are being notified of this event on or around December 31, 2019. While we cannot confirm whether any specific personal information may have been acquired due to this event, and have no evidence that any information has been or will be misused, out of an abundance of caution, Stripe is providing notice to potentially affected individuals.

Legalinc has helped to arrange for an offer of complimentary credit and identity monitoring services, and to identify steps individuals can take to help protect themselves from identity theft. A copy of the notice being sent to the potentially affected residents of your state by Stripe is included for your reference.

If you have any questions or need further information regarding this incident, please contact me at erik@legalinc.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Erik Treutlein". The signature is written in a cursive style with a long horizontal stroke extending to the right.

Erik Treutlein
President



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

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Dear <<Name 1>>:

Notice of Data Breach

On behalf of Stripe GEP, Inc., I am writing to inform you about a recent incident that may have involved personal information about you. We regret that this incident occurred and take the security of personal information seriously.

WHAT HAPPENED. We recently were informed that as part of the process of filing your corporate registration in conjunction with the Stripe Atlas service, it is possible that your personal information was accessed by an unknown third party. We discovered on December 11, 2019, that our service provider Legalinc Corporate Services Inc. (“Legalinc”) had a security vulnerability in its document storage system. We have no evidence that your personal information was accessed or has been misused, but out of an abundance of caution we are providing you with this notice.

WHAT INFORMATION WAS INVOLVED. We have determined that the incident may have involved personal information regarding approximately 2,670 individuals that used the Stripe Atlas service, including first and last names and Social Security numbers.

WHAT WE ARE DOING. We began investigating the incident as soon as we learned of it in coordination with our service provider Legalinc, and we are examining the measures we can take to help prevent incidents of this kind in the future. We understand that Legalinc has since taken appropriate measures to address the vulnerability in its data-storage system, which is addressed in this notice.

WHAT YOU CAN DO. Consistent with certain laws, we are providing you with the following information about general steps that a consumer can take to protect against potential misuse of personal information.

As a precaution, we have arranged for you, at your option, to enroll in a complimentary one-year credit monitoring and identity protection service. Legalinc has engaged Experian to provide you with its IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. You have until <<Enrollment Deadline>> to activate this service. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary membership, please see the “**Activate IdentityWorks Credit 3B Now in Three Easy Steps**” section of this letter below.

We recommend you regularly review your account statements and monitor free credit reports to help protect yourself against fraud and identity theft. If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission (“FTC”) or law enforcement, including your Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC’s website at www.consumer.gov/idtheft, or call the FTC at (877) IDTHEFT (438-4338), or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may also periodically obtain credit reports from each nationwide credit reporting agency. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. In addition, under the federal Fair Credit Reporting Act ("FCRA"), you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax
(800) 685-1111
P.O. Box 740241
Atlanta, GA 30374-0241
Equifax.com/personal/credit-report-services

Experian
(888) 397-3742
P.O. Box 9701
Allen, TX 75013
Experian.com/help

TransUnion
(888) 909-8872
Fraud Victim Assistance Division
P.O. Box 2000
Chester, PA 19022
TransUnion.com/credit-help

You also have other rights under the FCRA. For further information about your rights under the FCRA, please visit: http://files.consumerfinance.gov/f/201410_cfpb_summary_your-rights-under-fcra.pdf.

In addition, you may obtain information from the FTC and the credit reporting agencies about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file. In addition, you can contact the nationwide credit reporting agencies at the following numbers to place a security freeze to restrict access to your credit report:

- (1) Equifax – (800) 685-1111
- (2) Experian – (888) 397-3742
- (3) TransUnion – (888) 909-8872

You will need to supply your name, address, date of birth, Social Security number, and other personal information. After receiving your request, each credit reporting agency will send you a confirmation letter containing a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

FOR MORE INFORMATION. Please know that we regret any inconvenience or concern this incident may cause you. Please do not hesitate to call 833-991-1556 (between 9 a.m. and 9 p.m. Eastern, Monday through Friday, except major holidays) if you have any questions or concerns.

Sincerely,

Stripe GEP, Inc.

IF YOU ARE AN IOWA RESIDENT: You may contact local law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. You can contact the Iowa Attorney General at: Office of the Attorney General, 1305 E. Walnut Street, Des Moines, IA 50319, (515) 281-5164, <http://www.iowaattorneygeneral.gov/>.

IF YOU ARE A MARYLAND RESIDENT: You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
<http://www.ftc.gov/idtheft/>

Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
(888) 743-0023
www.oag.state.md.us

IF YOU ARE A NEW YORK RESIDENT: You may obtain information about security breach response and identity theft prevention from the FTC or from the following New York Attorney General's Office:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
www.consumer.gov/idtheft

New York State Attorney General
Consumer Frauds & Protection Bureau
120 Broadway - 3rd Floor
New York, NY 10271
(800) 771-7755
www.ag.ny.gov

New York Department of State
Division of Consumer Protection
99 Washington Avenue, Suite 650
Albany, New York 12231
(800) 697-1220
www.dos.ny.gov

IF YOU ARE A NORTH CAROLINA RESIDENT: You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
(877) IDTHEFT (438-4338)
www.consumer.gov/idtheft

North Carolina Department of Justice
Attorney General Josh Stein
9001 Mail Service Center
Raleigh, NC 27699-9001
(877) 566-7226
<http://www.ncdoj.gov>

IF YOU ARE A RHODE ISLAND RESIDENT: You may contact state or local law enforcement to determine whether you can file or obtain a police report relating to this incident. In addition, you can contact the Rhode Island Attorney General at: Office of the Attorney General, 150 South Main Street Providence, Rhode Island 02903, (401) 274-4400, <http://www.riag.ri.gov/>.

Activate IdentityWorks Credit 3B Now in Three Easy Steps

1. ENROLL by: <<Enrollment Deadline>> (Your code will not work after this date.)
2. VISIT the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
3. PROVIDE the Activation Code: <<Activation Code>>

If you have questions about the product, need assistance with identity restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number <<Engagement Number>> as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax, and Transunion files for indicators of fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at <https://www.experianidworks.com/3bcredit> or call 877-288-8057 to register with the activation code above.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report, or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.