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November 23, 2022

Via Email (DOJ-CPB@doj.nh.gov)

Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301

RE: Security Breach Notification

To Whom It May Concern:

We serve as counsel for Lamtec Corporation (“Lamtec”), located at 5010 River Road, Mt. Bethel, PA 18343. We write to provide notification of a recent data security incident. By providing this notice, Lamtec does not waive any rights or defenses under New Hampshire law, including the data breach notification statute.

On October 28, 2022, Lamtec experienced a sophisticated ransomware attack that temporarily impacted its ability to access certain files on its network. Lamtec immediately began an investigation and engaged third-party specialists to determine the full nature and scope of the incident. Lamtec also notified law enforcement. While the Lamtec investigation remains ongoing, Lamtec has not ruled out unauthorized access to certain information related to employees of Lamtec and its related company, Custom Laminating Corporation (“CLC”). The information may include employee, dependent, and beneficiary names in combination with Social Security numbers, along with financial account and routing number information for certain Lamtec employees who received reimbursement for expenses via ACH payment.

At this time, Lamtec is aware of information related to one (1) resident of New Hampshire who may have been impacted by this incident.

Lamtec provided written notice to the potentially impacted resident of New Hampshire via First Class Mail on November 21, 2022. A copy of the notice is attached as *Exhibit A*. While Lamtec has no reason to believe that any information was misused because of this incident, Lamtec is offering the potentially impacted resident of New Hampshire complimentary credit monitoring and identity protection services for 12 months.

In response to this incident, Lamtec changed account passwords, implemented new technical safeguards, and is continuing an ongoing review and assessment of its policies and procedures related to data protection.

Thank you for your attention to this matter and please contact me should you have any questions.

Very truly yours,

CIPRIANI & WERNER, P.C.

Ernest Koschineg, Esq.
(610) 862-1928
EKoschineg@c-wlaw.com

Exhibit A



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>> <<Date>>

Dear <<Name 1>>:

Lamtec Corporation writes to notify you of an incident that may affect the privacy of certain information related to our employees, their dependents, and designated beneficiaries. We take this incident seriously and are providing you information about the incident, our response, and resources we are making available to you in an abundance of caution.

On October 28, 2022, we experienced a sophisticated ransomware attack that temporarily impacted our ability to access certain files on our network. We immediately began an investigation, which included working with third-party specialists. We also notified law enforcement. While our investigation remains ongoing, at this time we are unable to rule out unauthorized access to certain employee, dependent, and beneficiary information stored on our network.

The information may include your name in combination with one or more of the following: Social Security number, and financial account number/routing number if you received reimbursement for expenses via ACH payment.

In response to this incident, we are conducting an investigation with the assistance of third-party specialists and we have taken additional steps to further secure our network, including changing passwords and deploying advanced endpoint detection and response software. We are also reviewing our policies and procedures related to data protection. Although we have no reason to believe any information was misused because of this incident, in an abundance of caution, we are offering you access to 12 months of complimentary credit monitoring and identity protection services.

We encourage you to enroll in the credit monitoring and identity protection services we are making available to you at no cost. Information about how to enroll in these services and additional resources available to you is included in the attached *Steps You Can Take to Help Protect Your Information*.

If you have questions about this matter, we have established a dedicated assistance line, which can be reached at 855-518-1231, Monday through Friday, 9 a.m. to 9 p.m. Eastern Time. You may also write to us at 5010 River Road, Mt. Bethel, PA 18343.

Thank you for your patience and understanding as we continue to investigate and respond to this incident. Our company takes cybersecurity and your privacy very seriously, and we will use lessons learned from this incident to make any necessary changes to help prevent a similar incident from occurring in the future.

Sincerely,

Anthony Lamberti
HR Manager, Lamtec Corporation

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring / Identity Protection

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service (myTrueIdentity) for 12 months provided by TransUnion Interactive, a subsidiary of TransUnion®, one of the three nationwide credit reporting companies.

To enroll in this service, go directly to the myTrueIdentity website at www.mytrueidentity.com and in the space referenced as “Enter Activation Code”, enter the following unique 12-letter Activation Code <<ACTIVATION CODE>> and follow the three steps to receive your credit monitoring service online within minutes.

If you do not have access to the Internet and wish to enroll in a similar offline, paper based, credit monitoring service, via U.S. Mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at 1-855-288-5422. When prompted, enter the following 6-digit telephone pass code <<Engagement Number>> and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

Once you are enrolled, you will be able to obtain 12 months of unlimited access to your TransUnion credit report and VantageScore® credit score by TransUnion. The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion®, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more. The service also includes the ability to lock and unlock your TransUnion credit report online, access to identity restoration services that provide assistance in the event your identity is compromised to help you restore your identity and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

You can sign up for the myTrueIdentity online Credit Monitoring service anytime between now and <<Enrollment Date>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have credit file at TransUnion®, or an address in the United States (or its territories) and a valid Social Security number, or are under the age of 18. Enrolling in this service will not affect your credit score.

If you have questions about your myTrueIdentity online credit monitoring benefits, need help with your online enrollment, or need help accessing your credit report, or passing identity verification, please contact the myTrueIdentity Customer Service Team toll-free at: 1-844-787-4607, Monday-Friday: 8am- 9pm, Saturday-Sunday: 8am-5pm Eastern time.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069
TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and www.oag.state.md.us. Lamtec Corporation may be contacted at 5010 River Road, Mt. Bethel, PA 18343.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.