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2016 MAR -7 PM 12:03

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March 4, 2016

VIA CERTIFIED MAIL

State of New Hampshire
Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301

RE: Notice of Security Breach Under RSA 359-C:20(b)

Dear Sir:

This office represents Lakes Region Scholarship Foundation of Gilford, New Hampshire, and is providing this notice pursuant to the requirements of RSA 359-C:20(b).

Lakes Region Scholarship Foundation was contacted via telephone on February 15, 2016, by a person purporting to be calling about a computer error message. Coincidentally, the employee who answered the telephone was in the process of installing an updated version of Norton Anti-virus software and had just witnessed an error message screen. Because of this fact, the employee assumed that the call was legitimate and gave the caller access to her computer. The person purported to run a test of the system and told her that the computers were compromised. The employee became suspicious when the caller offered to fix the issue for between \$399 and \$599 and asked for a credit card. The employee hung up, shut all computers down and contacted the Foundation's computer service provider, who immediately responded and found that a certain Citrix program that would allow for future access of the system had been installed. The provider did not find any evidence that any files had been downloaded or that any personal data had been compromised. However, the provider also stated that there was no way to determine that personal data had not been compromised. Accordingly, the Foundation is proceeding with the provision of all notices required under RSA 359-C:20.

Lakes Region Scholarship Foundation is a non-profit corporation that provides scholarships to college bound students in the Lakes Region. Prior to 2009, the Foundation was required by colleges and university to collect and transmit social security numbers of those individuals who received scholarships as part of the process of determining financial aid eligibility. Applicant names, addresses, other contact information, and social security numbers were stored in unencrypted Microsoft Access and Microsoft works database files and totaled 2,047 unique applicants. All applicants were New Hampshire residents at the time of their application and the Foundation has no information to indicate that all are not still currently New Hampshire residents. As noted above, there is no evidence that this database was accessed or

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downloaded, but the Foundation will be notifying all applicants whose personal information may have been compromised.

Written notices meeting the requirements of RSA 359-C:20(IV) will be mailed to all potentially affected individuals by March 15, 2016. In addition, as more than 1,000 individuals are involved, notices will be provided to all nationwide consumer reporting agencies, as required under RSA 359-C:20(VI). Finally, in addition to the actual notice to be provided, the Foundation intends to also comply with the substitute notice provisions of RSA 359-C:20(III)(d).

We believe that this notice is sufficient to comply with the law and ask that you contact this office if you have any questions or require anything further.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Michael J. Persson', with a long horizontal flourish extending to the right.

Michael J. Persson, Esq.

c.c. LRSF
MJP/mjp