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April 21, 2017

VIA FEDERAL EXPRESS

Attorney General Joseph Foster Office of the Attorney General 33 Capitol Street Concord, NH 03301

> Notice of Possible Data Breach RE:

Dear Attorney General Foster:

Pursuant to New Hampshire Revised Statutes, §§ 359-C:19 et seq, we are writing to inform your office of a potential data breach involving three (3) New Hampshire residents.

KOMAN Government Solutions, LLC, an Alaskan limited liability company (the "Company") discovered that an unauthorized party accessed certain files on the Company's server and deleted and attempted to delete a number of files on or about November 29, 2016. Following a thorough investigation by a third party forensic IT company, the Company believes that an Excel spreadsheet file with employee names and personal information was one of the files deleted; however, the forensic IT company did not find evidence of any files being downloaded from the Company's server.

As a precaution to protect its employees identities, the Company obtained and has provided to all employees a one(1) year LifeLock subscription, at no cost to the employee. The Company has also since removed all electronic records containing employee's personal information from its network server and has retained a cyber-security firm to assist in advising and implementing enhanced network security measures.

Attached is the form of the notice letter that was sent to the potentially affected individuals.

If you have any questions, please do not hesitate to contact me at the number above, or the address below.

Enclosure

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20 Pickering Street · Needham MA 02492 · 781 444-2333 · Fax 781 444-9293 · www.psh.com

[On Company Letterhead]

STATE OF NH DEPT OF JUSTICE 2017 APR 24 AM 10: 24

DATE

EE Name Address City/Town, State Zip

RE: Notice of Data Breach

Dear [INDIVIDUAL NAME]:

This letter follows KOMAN Government Solutions, LLC's (the "Company") prior telephonic communications with its employees immediately following its discovery of a data security incident that may have involved employee personal information.

What We Have Done and Are Doing

The Company values your privacy and deeply regrets that this incident occurred. The Company retained a third-party cyber-forensics firm to conduct a thorough review of the potentially affected records and computer system. To date, we have no evidence to suggest that the data stored on the Company's server was downloaded or removed. Further, we have no evidence to date that there has been any attempted or actual misuse of such data. Although the Company believes at this time that the risk of harm to affected individuals is low, we are providing this written notice to inform you of the protective measures available to you.

As a precaution, the Company arranged with LifeLock to provide you with credit monitoring for one year, at no cost to you. The Company provided each of you with information regarding the benefits offered by LifeLock along with the enrollment information shortly following discovery of the data breach.

As an additional safeguard, the Company has replaced its IT services company with a new service provider, and such new IT company has implemented additional security measures designed to prevent a recurrence of such an attack and to protect the privacy of our valued employees.

What You Can Do

For MA Residents:

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

As the Company has previously informed you, Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting

agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze. The Company has already offered to reimburse you if you elect to place a security freeze on your credit.

To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com) by regular, certified or overnight mail at the addresses below: Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 Experian Security Freeze P.O. Box 9554 Allen, TX 75013 Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000. Unlike a fraud alert. you must place a security freeze on your credit file at each consumer reporting agency individually. In order to request a security freeze, you will need to provide the following information: 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.); 2. Social Security Number; 3. Date of birth; 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years; 5. Proof of current address such as a current utility bill or telephone bill; 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.); 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft; 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only). Do not send cash through the mail.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze. To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time. To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

For Non-Massachusetts Residents:

If you are not a resident of Massachusetts, you may still have the right to put a security freeze on your credit file. Visit each of the three major consumer reporting agencies' websites: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com).

Other Important Information

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission.

If you believe you have been the victim of identity theft, go to www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338) to file a notice. Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies. You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information, please visit http://www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). A copy of Taking Charge: What to Do if Your Identity is Stolen, a comprehensive guide from the FTC to help you guard against and deal with identity theft, can be found on the FTC's website at http://www.ftc.gov/bcp/edu/pubs/consumer/idtheft/idt04.shtm.

Maryland residents may also wish to review information provided by the Maryland Attorney General on how to avoid identity theft at http://www.oag.state.md.us/idtheft, or by sending an email to idtheft@oag.statemd.us, or calling 410-576-6491.

Michigan residents may obtain additional information on identity theft prevention and resolution for Michigan consumers in the Attorney General's Consumer Alert entitled "Identity Theft Information for Michigan Consumers," located at: http://www.michigan.gov/ag/0,4534,7-164-17337_20942-230557--,00.html.

New York residents can obtain additional information at the following websites:

New York Department of State Division of Consumer Protection:

http://www.dos.ny.gov/consumerprotection

NYS Attorney General at: http://www.ag.ny.gov/home.html

Federal Trade Commission at: www.ftc.gov/bcp/edu/microsites/idtheft/

North Carolina residents may wish to review information provided by the North Carolina Attorney General at http://www.ncdoj.gov, by calling 877-566-7226, or writing to 9001 Mail Service Center, Raleigh, NC 27699.

You may obtain a free copy of your credit report from <u>each</u> of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com, calling

toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, RO. Box 105281, Atlanta, CA 30348. You can print a copy of the request form at https://www.annualcreditreport.com/cra/requestformfinal.pdf or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

| Equifax | Experian | TransUnion |
|-------------------|----------------------------|---------------------|
| (800) 685-1111 | (888) 397-3742 | (800) 916-8800 |
| www.equifax.com | www.experian.com | www.transunion.com |
| P.O. Box 740241 | 535 Anton Blvd., Suite 100 | P.O. Box 6790 |
| Atlanta, GA 30374 | Costa Mesa, CA 92626 | Fullerton, CA 92834 |

If you wish, you may also consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

For More Information

For further information and assistance, please contact me at (508) 366-7442 between 9 am - 5 p.m. ET, Monday through Friday.

Sincerely,

Debi Heims, CEO

cc: William R. Moorman, Jr., Esq.

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