

STATE OF NH
DEPT OF JUSTICE
2016 AUG -5 AM 11:41



August 1, 2016

Anjali C Das
312.821.6164 (direct)
708.990.2417 (mobile)
Anjali.Das@wilsonelser.com

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03302

Re: Data Security Incident

Dear Attorney General Foster:

We represent KGA, Inc. ("KGA") a private corporation located in Framingham, MA, with respect to a recent potential data security incident described in more detail below. KGA takes the security and privacy of the information in its control very seriously, and is taking steps to prevent a similar incident from occurring in the future.

1. Nature of the security incident.

On July 6, 2016, KGA discovered that an employee was the subject of a phishing attack when the employee received an email purporting to be from the Chairman that, after the exchange of several emails, requested a wire transfer of funds. KGA immediately began an investigation, discovered that the employee's email account had been previously accessed by an unknown intruder, and determined that the request did not come from the Chairman, but from an unknown e-mail address that was made to appear to be the Chairman's email address. A review of the employee's email account revealed documents containing individuals' names and Social Security numbers. KGA immediately notified law enforcement and is cooperating with their investigation.

KGA has notified the affected individuals and offered them identity protection services for one year at no cost to them through AllClear ID.

2. Number of New Hampshire residents affected.

Four (4) New Hampshire residents were affected by the security incident. A notification letter was mailed to each individual on August 1, 2016, by first class mail. A copy of the notification letter is included with this letter.

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3. Steps taken or plan to take relating to the incident.

KGA has taken steps to prevent this incident from occurring again. This includes strengthening its IT systems, requiring two-factor authentication for all services that may contain sensitive information, resetting all user passwords, and conducting training for all staff on cybersecurity issues including, physical security, securing mobile devices, recognizing a phishing scam, password management, two-factor authentication, and social engineering.

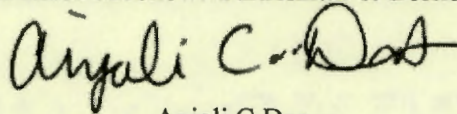
4. Contact information.

KGA remains dedicated to protecting the sensitive information in its systems. If you have any questions or need additional information, please do not hesitate to contact me at Anjali.Das@wilsonelser.com or (312) 821-6164.

Please let us know if you have any questions.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP



Anjali C Das