

STATE OF NH
DEPT OF JUSTICE
2018 JAN -2 AM 11:17

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December 29, 2017

Via Regular Mail

Attorney General Joseph A. Foster
Office of the Attorney General
33 Capitol Street
Concord, New Hampshire 03302

Re: Data Security Incident

Dear Attorney General Foster:

We represent James P. Rinaldi, CPA, with respect to an incident involving the potential exposure of certain personal information described in detail below.

1. Nature of the possible security breach or unauthorized use or access

During September of this year, Mr. Rinaldi became aware that some of his clients received transcripts that they did not request. Upon learning of this, Mr. Rinaldi immediately notified the Internal Revenue Service (IRS) and commenced an investigation to determine whether his systems were at risk. The investigation discovered unusual activity on his systems, which contained clients' personally identifiable information ("PII"), including names, Social Security numbers and tax information. Accordingly, Mr. Rinaldi is providing this notification as a courtesy to the New Hampshire Attorney General.

2. Number of New Hampshire residents potentially affected

Approximately 1 New Hampshire resident was affected in this potential incident. Mr. Rinaldi sent the potentially impacted individual a letter notifying him or her of this incident on December 29, 2017. A copy of the notification sent to the potentially impacted individual is included with this letter, which informs this New Hampshire resident about the 24 months of credit monitoring and identity theft protection services that is being offered to him or her.

3. Steps James P. Rinaldi, CPA has taken or plans to take relating to the potential incident

Upon learning of this issue, Mr. Rinaldi immediately commenced an investigation into whether his systems were at risk and contacted the IRS. Mr. Rinaldi has also taken steps to continue to secure clients'

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information, including reviewing and revising his policies and procedures, running anti-virus software to remove any traces of malware and resetting all employees' access credentials on his server and tax software.

4. Other notification and contact information

If you have any additional questions, please contact me at Gregory.Bautista@wilsonelser.com or (914) 872-7839.

Very Truly Yours,

Wilson Elser Moskowitz Edelman & Dicker LLP



Gregory J. Bautista

James P. Rinaldi

Certified Public Accountant

C/O ID Experts

P.O. Box 10444

Dublin, OH 43017-4044

To Enroll, Please Call:

(888) 684-5082

Or Visit:

www.IDExpertsCorp.com/protect

Enrollment Code: [XXXXXXXXXX]

[First Name] [Last Name]

[Address1] [Address2]

[City, State Zip]

December 29, 2017

Dear [First Name] [Last name]:

I am writing to alert you of a potential risk to your personal information, including your name and Social Security number. I take the security of your information very seriously, and am sending you this letter to let you know I am making resources available to help you protect your information.

In September, I became aware that some of my clients received transcripts that they did not request. Upon learning of this, I immediately contacted the IRS and my IT department investigated whether my systems were at risk. The investigation discovered unusual activity surrounding my systems, which contained your name, address, Social Security number and related tax information.

As a valued client, in order to protect you and your information, I have arranged to have ID Experts®, an incident response and recovery services expert, to provide you with MyIDCare™ services at no charge to you. MyIDCare services include:

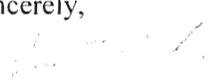
- 24 months of Credit and CyberScan dark web monitoring;
- \$1,000,000 insurance reimbursement policy;
- Exclusive educational materials; and
- Fully managed Identity Theft Recovery Services (with this protection, MyIDCare will help you resolve issues if your identity is compromised).

I encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling (888) 684-5082 or going to www.IDExpertsCorp.com/protect. Please note the deadline to enroll is March 29, 2018.

I want to assure you that I have continued to take steps to secure your information, including reviewing and revising my policies and procedures, running anti-virus software to remove any traces of malware and resetting all employees' access credentials on our server and tax software.

I sincerely regret any inconvenience that this incident may cause you and remain dedicated to protecting your personal information. Should you have any questions or concerns, please contact (888) 684-5082 between 5:00AM and 5:00PM Pacific or visit www.IDExpertsCorp.com/protect for more information.

Sincerely,


Jim Rinaldi, CPA

Additional Important Information

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the nationwide three credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

Rhode Island Office of the Attorney General
Consumer Protection
150 South Main Street
Providence RI 02903
1-401-274-4400
www.riag.ri.gov

North Carolina Office of the Attorney General
Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.com

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Ave, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/idtheft

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three credit bureaus is below:

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, or regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The consumer reporting agency may charge a small fee to place, lift, or remove a freeze, but is free if you are a victim of identity theft or the spouse of a victim of identity theft, and you have submitted a valid police report relating to the identity theft incident to the consumer reporting agency. You may obtain a security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
www.freeze.equifax.com
800-525-6285

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
www.experian.com/freeze
888-397-3742

TransUnion (FVAD)
P.O. Box 2000
Chester, PA 19022
freeze.transunion.com
800-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above