937 332-2112 Fax: 937 332-2602

email: donn.kremmel@itwfeg.com

Donn A. Kremmel Associate General Counsel

## **IT W Food Equipment Group**

August 10, 2007

Office of the Attorney General **Consumer Protection and Antitrust Bureau** 33 Capitol Street Concord, NH 03301

> Re: Information Security Breach

To Whom It May Concern:

We write pursuant to N.H. Rev. Stat. Ann. § 359-C:20(i)(b) to provide notice of an information security breach involving the personal information of one New Hampshire resident. An employee of Illinois Tool Works Inc. ("ITW") had a personal computer stolen from his car. The personal computer contained the personal information of 13 ITW employees, including one New Hampshire resident.

ITW takes privacy and security matters very seriously. ITW immediately notified the local police department of the theft. In addition, on the very next day, an ITW employee telephoned the individuals whose information may have been accessed by an unauthorized individual to provide them notice of the theft, including: (1) the general nature of the incident resulting in the potential information security breach, (2) the type of personal information that was the subject of the possible security breach, and (3) contact information for inquiries regarding the incident.

If you have any questions or need further information regarding this incident, please do not hesitate to contact us.

:bw

ITW Food Equipment Group An Illinois Tool Works Company 701 S Ridge Avenue Troy, Ohiol45374-0001 937 332-2 112 Fax: 937 332-2602

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Donn A. Kremmel Associate General Counsel

## **ITW Food Equipment Group**

August 10, 2007

Mr. Mark Bower
Branch Manager
ITW Food Equipment Group LLC
8 Industrial Park Drive, Unit 15
Hooksett, NH 03106

Re: Inadvertent Disclosure of Information

Dear Mark:

Please read this letter carefully.

We are writing to confirm the verbal notice you received earlier this year that an employee of ITW Food Equipment Group LLC ("ITW") had a personal computer stolen from his car. Our investigation indicated that the personal computer contained the personal information of 13 ITWFEG employees, including your information.

ITW takes privacy and security matters very seriously. ITW immediately notified the local police department of the theft. In addition, on the very next day, you will likely recall talking to Don Stairs or another ITW employee who let you know about the theft, that your information could be accessed by the thief or others, that you should keep a watch out for potential identity theft, and that you should notify ITW if you had any questions or suspected you were the victim of identity theft.

Thankfully, we have not received any reports that any of the employees involved were the victims of identity theft. However, we suggest that you continue to carefully review the credit reports that will be sent to you for any suspicious activities, such as attempts to open new credit cards. If anything like this happens, or if you suspect that this is happening, please contact us.

If you would like more information about identity theft, please visit the Federal Trade Commission's identity theft web site at <a href="http://www.consumer.gov/idtheft/">http://www.consumer.gov/idtheft/</a>.

Please fee free to contact me should you have any question regarding this matter.

Sincerely yours,

John A. Kremmel

cc: Don Stairs