

IrvineScientific

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6522

Office of the Attorney General
State of New Hampshire
33 Capitol Street
Concord, NH 03301

Delivery Via Federal Express Tracking No 4491 7089 0160

RE: Notification of Data Security Breach Incident

Dear Sir/Madame:

This letter is being sent in accordance with New Hampshire law to inform your office that our company recently suffered the theft of credit card information which potentially exposed the name and credit card number of one (1) New Hampshire resident. We have enclosed a copy of the notice letter that we will be sending to potentially affected individuals on a nationwide basis on or before December 18, 2012.

Should you have any additional questions, you may contact me directly at the number below

Sincerely,

Pamela Haney

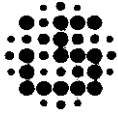
IT Director

Irvine Scientific

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Enclosures



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IrvineScientific

14 December 2012
«AddressBlock»

«GreetingLine»

We are writing to inform you of a recent potential security breach at Irvine Scientific. On October 31, 2012 we received a communication from a former contractor who claimed to have possession of credit card information about some of our customers. The contractor has refused to return the information to us and has refused to identify the precise data he claims to have obtained. We have reviewed our system and have identified every customer who placed a credit card order with us and are providing this notice to each such customer. We have notified the US Secret Service and the Santa Ana Police Department of the incident and are cooperating fully with their investigations. Because of the nature of the incident we do not believe that the contractor has misused the information, but out of an abundance of caution we want to advise you of the incident so that you may protect yourself and remain vigilant.

A careful and thorough investigation into the potential risk to our valued customers has been our **top priority. We have not learned of any instance where a customer's credit card has been used for fraudulent purchases.** In light of the fact that your credit card number may have been acquired, you may want to change your account number; speak with your bank or credit card issuer about this. You should, at a minimum, carefully review your credit card statements every month to identify any unauthorized transactions.

You have the right to obtain a copy of your credit report for free once a year from each credit reporting agency. You can obtain a free credit report by visiting www.annualcreditreport.com or by calling 1-877-322-8228.

You also have the right to place an initial “fraud alert” on your credit file. A “fraud alert” lets creditors know that they should contact you before they open a new account in your name. You can do this by calling any one of the three credit reporting agencies at the number below. This will let you automatically place fraud alerts with all three agencies, who will send you information on how you can order a free credit report from each of the agencies. **The “fraud alert” will stay on your account for 90 days.** After that you can renew the alert for additional 90 day periods by calling any one of the three agencies.

Equifax: 1-800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241

Experian: 1-888-EXPERIAN (397-3742); www.experian.com; P.O. Box 2002, Allen, TX 75013

TransUnion: 1-800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

When you receive your credit report, look it over carefully. Look for accounts you did not open. Look for inquiries from creditors that you did not initiate. Look for personal information, such as home address, employment or social security numbers, which is not accurate. If you see anything you do not understand call the credit agency at the telephone number on the report.

If you do find suspicious activity on your credit report, call your local police or sheriff's office and file a report of identity theft. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records.

Special notice to California residents: Even if you do not find any signs of fraud on your reports, the California Office of Privacy Protection recommends that you check your credit reports every three months for the next year. The law allows you to order a free credit report from each agency every 12 months. You may order one, two, or all three reports at the same time, or you may stagger your requests during a 12-month period to keep an eye on the accuracy and completeness of the information in your reports. Just call one of the numbers above to order your report and keep the “fraud alert” in place. **For more information on identity theft, we suggest that visit their website at www.privacy.ca.gov.**

Special notice to Maryland residents: Residents of Maryland can receive additional information by contacting the Office of Attorney General, 200 St. Paul Pl, Baltimore, MD 21202 phone (888-743-0023) www.oag.state.md.us/idtheft.

Special notice to New York residents: For more information on identity theft, we suggest that you visit the New York State Consumer Protection Board website at http://www.dos.ny.gov/consumerprotection/identity_theft/index.htm

Special notice to North Carolina residents: The North Carolina Attorney General's office is a good source of information about preventing identity theft. You can visit <http://ncdoj.com/Protect-Yourself/2-4-3-Protect-Your-Identity.aspx>, contact them at Consumer Protection Division, NC Attorney General's Office, 9001 Mail Service Center, Raleigh, NC 27699-

9001 or call (919) 716-6000 (toll free in NC: (877) 566-7226).

You can contact the Federal Trade Commission at 600 Pennsylvania Avenue, NW, Washington, DC 20580 or call 1-877-FTC-HELP (1-877-382-4357). The FTC website has a special section on identity theft offers helpful information. That site is <http://www.ftc.gov/bcp/edu/microsites/idtheft/consumers/index.html>.

We have not taken this breach lightly. The process of sharing data and ensuring content integrity has been reviewed. Additional security steps and documentation have been implemented to prevent such a release from happening again. We are continuing to work with law enforcement and are giving our full cooperation in that regard.

We deeply regret any inconvenience this may cause. Please feel free to contact Pam Haney toll-free at 800-437-5706 or to write to us at 2511 Daimler St., Santa Ana, CA 92705 for updates or to discuss your concerns.

Sincerely,



Tim Mullane
Chief Operating Officer

Irvine Scientific
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