

Intuit
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intuit.

November 4, 2016

**DELIVERED VIA OVERNIGHT MAIL AND EMAIL AT
ATTORNEYGENERAL@DOJ.NH.GOV AND DOJ-CPB@DOJ.NH.GOV**

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Dear General Foster:

Pursuant to N.H. Rev. Stat. Ann. § 359-C: 19 *et seq.*, I am writing to notify you that Intuit Inc. ("Intuit") recently discovered security incidents involving unauthorized access to some of our customers' information as a result of fraudulent account log-ins. On October 17, 2016, Intuit determined that the separate instances of unauthorized access collectively affected two New Hampshire customers of Intuit's TurboTax business.

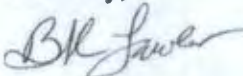
Promptly after discovering the issue, we conducted an investigation and took steps to secure our customers' accounts and information. We determined that an unauthorized party or parties may have accessed these customers' accounts on approximately October 17, 2016, by using legitimate log-in credentials obtained from non-Intuit sources. After accessing the accounts, the unauthorized party or parties may have obtained information contained in a prior year's tax return or current tax return in progress, such as name, Social Security number, address, date of birth, driver's license number and financial information (e.g., salary and deductions), and information of other individuals contained in the tax return.

We do not believe this issue resulted from a compromise of credentials from Intuit's systems. Intuit was not the source of the log-in credentials that were used to gain unauthorized access to the customers' accounts. Rather, an unauthorized party or parties used log-in credentials stolen from other sources to try to access our customers' accounts. We have notified the IRS.

One of our top priorities is to help ensure the privacy and security of our customers' information. Toward that end, we are offering identity protection and credit monitoring services to the affected customers free of charge for one year. Attached for your reference is a sample of the notice to the affected individuals, which we are sending as expeditiously as possible via first class mail.

If you have any questions, please contact me at (650) 944-5136 or Barbara_Lawler@intuit.com.

Sincerely,



Barbara Lawler
Chief Privacy Officer

Enclosure

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STATE OF NH
DEPT OF JUSTICE