



October 17, 2016

**DELIVERED VIA OVERNIGHT MAIL AND EMAIL AT
ATTORNEYGENERAL@DOJ.NH.GOV AND DOJ-CPB@DOJ.NH.GOV**

The Honorable Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Dear Attorney General Foster:

Pursuant to N.H. Rev. Stat. Ann. § 359-C: 19 *et seq.*, I am writing to notify you that Intuit Inc. ("Intuit") recently discovered security incidents involving unauthorized access to some of our customers' information as a result of fraudulent account log-ins. On April 12, 2016, Intuit determined that the separate instances of unauthorized access collectively affected two New Hampshire customers of Intuit's TurboTax business.

Promptly after discovering the issue, we conducted an investigation and took steps to secure our customers' accounts and information. We determined that unauthorized parties may have accessed these customers' accounts on approximately April 12, 2016, by using legitimate log-in credentials obtained from non-Intuit sources. After accessing the accounts, the unauthorized parties may have obtained information contained in a prior year's tax return or current tax return in progress, such as name, Social Security number, address, date of birth, driver's license number and financial information (e.g., salary and deductions), and information of other individuals contained in the tax return.

We do not believe this issue resulted from a compromise of credentials from Intuit's systems. Intuit was not the source of the log-in credentials that were used to gain unauthorized access to the customers' accounts. Rather, unauthorized parties used log-in credentials stolen from other sources to try to access our customers' accounts. We have notified law enforcement and continue to work closely with them on their investigation. In addition, we have notified the IRS of these security issues.

One of our top priorities is to help ensure the privacy and security of our customers' information. Toward that end, we are offering identity protection and credit monitoring services to the affected customers free of charge for one year. Attached for your reference is a sample of the notice to the affected individuals, which we are sending as expeditiously as possible via first class mail.

If you have any questions, please contact me at (650) 944-5136 or Barbara_Lawler@intuit.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Barbara Lawler".

Barbara Lawler
Chief Privacy Officer
Enclosure

initial

October 18, 2016

DEPT. OF JUSTICE
ATTORNEY GENERAL

The Honorable
Office of the
15 Capitol Mall
Concord, NH 03301

Dear Attorney General:

I am writing to you regarding the... information... business

Regarding the... information... business

The... information... business

One of... information... business

If you have any... information... business

Sincerely,

[Signature]

Attorney General
15 Capitol Mall
Concord, NH 03301

STATE OF NH
DEPT OF JUSTICE
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