



December 23, 2015

**DELIVERED VIA OVERNIGHT MAIL AND EMAIL AT  
ATTORNEYGENERAL@DOJ.NH.GOV AND DOJ-CPB@DOJ.NH.GOV**

The Honorable Joseph Foster  
Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

Dear Attorney General Foster:

Pursuant to N.H. Rev. Stat. Ann. §§ 359-C: 19 *et seq.*, I am writing to notify you that Intuit Inc. recently discovered security incidents involving the unauthorized access of its customers' information through fraudulent account log-ins. On December 8, 2015, Intuit discovered that the separate instances of unauthorized access collectively affected two (2) New Hampshire customers of Intuit's TurboTax business.

Upon discovering these unauthorized accesses, Intuit immediately investigated and took steps to secure the customers' information. Intuit has determined that unknown individual(s) may have accessed these customer accounts on approximately December 8, 2015 by using legitimate account credentials obtained elsewhere to access the customers' accounts. As a result, the following customer information may have been accessed: prior year tax returns, which include, for example, social security numbers, names, addresses, dates of birth, financial information and other personal information on such returns. While Intuit does not believe its networks have been breached, it is providing this notice to your office out of an abundance of caution. Intuit is not a source of the widely available credentials and/or personal information that was used to gain unauthorized access. Instead, unknown individual(s) have used personal information stolen from other sources to try to obtain access to Intuit's customer accounts. Intuit has notified law enforcement and continues to work closely with them on its investigation. In addition, Intuit has notified the IRS of these security incidents.

Intuit is notifying New Hampshire residents pursuant to New Hampshire law in substantially the same form as the letter attached hereto. Notification is being provided in the most expedient time possible and without unreasonable delay in accordance with the conclusions reached from the investigation described above, which was necessary to determine the scope of the unauthorized access, prevent further unauthorized access, and identify the individuals potentially impacted.

Intuit's utmost priority is to ensure the privacy and security of its customer information. Toward that end, Intuit is offering identity theft restoration and continuous credit monitoring services to the affected customers free of charge for one (1) year.

If you have further questions, please contact the undersigned by phone at 650-944-5136 or by email at [Barbara\\_Lawler@intuit.com](mailto:Barbara_Lawler@intuit.com).

Sincerely,

A handwritten signature in black ink that reads "Barbara Lawler".

Barbara Lawler, Chief Privacy Officer, Intuit

Enclosure