

March 13, 2017

Office of the Attorney General of New Hampshire  
Attn: Consumer Protection and Antitrust Bureau  
33 Capitol Street  
Concord, NH 03301

Dear Attorney General Foster:

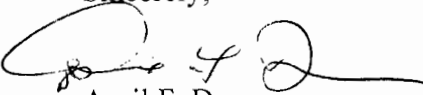
This firm represents inTEST Corporation, an equipment manufacturing company headquartered in New Jersey, and its wholly owned subsidiary, Temptronic Corporation, located in Massachusetts. On Feb. 28, 2017, Temptronic learned that the W2 information of its employees was the target of a cybersecurity phishing attack aimed at acquiring employee personal information, resulting in the exposure of employees' personal information. The personal information that was exposed includes the first name, middle initial, last name, and Social Security number of employees of Temptronic Corporation. As a result of the incident, the information of two New Hampshire residents was exposed to unauthorized access. inTEST reported the incident to local police and to the FBI, and has engaged the services of an outside consultant to perform an independent investigation. inTEST has also offered free credit monitoring services to all New Hampshire residents affected by this data breach. Temptronic notified the affected individuals on March 3, 2017, by hand delivery or U.S. mail; a copy of the form of notification letter is attached.

Contact information for inTEST and Temptronic is as follows:

Gina M K Floyd  
Corporate Director, Human Resources  
inTEST Corporation  
41 Hampden Road  
Mansfield, MA 02048  
Tel: 781.688.2363  
Fax: 781.688.2563

If you should have any questions or need further information, please do not hesitate to contact us.

Sincerely,



April F. Doss



March 3, 2017

«FirstName» «LastName»  
«Address»  
«City», «State» «Zip»

Dear «FirstName» «LastName»:

STATE OF MA  
DEPT OF JUSTICE  
2017 MAR 20 PM 12:24

**Notice of Data Breach**

We're writing to inform you about a data security incident that exposed some of your personal information. For this reason, we are contacting you directly to explain the circumstances of the incident and the outcome of our investigation.

**What happened?**

On February 27, 2017, inTEST first learned that the W2 information of Temptronic employees was compromised through an email phishing attack on January 23, 2017. Our human resources and information technology teams immediately began work to investigate and take any necessary corrective steps. We notified local police and the FBI. We have contacted the Internal Revenue Service. We have made arrangements for an investigation by an independent computer forensics consultant who will investigate what happened and whether additional steps are needed.

**What information was involved?**

The information that was compromised includes your name, Social Security number, home address and other information from your 2016 W2 form.

**What we are doing.**

inTEST and Temptronic are continuing their investigation of the situation. As a precautionary measure, to safeguard your information from potential misuse, we have partnered with Equifax to provide its ID Patrol identity theft protection product for one year at no charge to you. A description of this product is provided in the attached material, which also contains instructions about how to enroll (including your personal activation code). If you choose to take advantage of this product, it will provide you with a notification of any changes to your credit information, \$1.0 million Identity Fraud Expense Coverage and access to your credit report. You must complete the enrollment process by June 30, 2017. We urge you to consider enrolling in this product at our expense.

We will also extend the offer to contract with Equifax to provide its ID Patrol identity theft protection product to your spouse and children over the age of 18, or its Minor Monitoring product for minor children, for one year at no charge to you. Should you wish to have your spouse or children enroll in these products, please contact Gina Floyd and provide her with the name and address of the family members that you would want to enroll.



**What you can do.**

Please review the enclosed "*Additional Resources*" section included with this letter. This section describes additional steps you can take to help protect yourself, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert and a security freeze on your credit file.

**For more information.**

If you have questions, please call Gina Floyd, Director of Human Resources at 1-781-688-2363 during normal business hours.

Protecting your information and helping you address the consequences of this incident are important to us. We will send a follow-up letter to you if our investigation reveals additional matters relevant to your personal information. We trust that the services we are offering to you demonstrate our continued commitment to your security and satisfaction.

Sincerely,

James Pelrin  
President

About the Equifax ID Patrol identity theft protection product

ID Patrol will provide you with an “early warning system” to changes to your credit file and help you to understand the content of your credit file at the three major credit-reporting agencies. Note: You must be over age 18 with a credit file in order to take advantage of this product. Minors will be covered by a separate product called “Equifax Minor Monitoring”.

ID Patrol provides you with the following key features and benefits:

- Comprehensive credit file monitoring and automated alerts of key changes to your **Equifax, Experian, and TransUnion** credit reports
- Wireless alerts and customizable alerts available (available online only)
- One 3-in-1 Credit Report and access to your Equifax Credit Report™
- Ability to receive alerts if your Social Security Number or credit card numbers are found on Internet trading sites (available online only)
- Ability to lock and unlock your Equifax Credit Report™ (available online only)
- Up to \$1 million in identity theft insurance with \$0 deductible, at no additional cost to you †
- 24 by 7 live agent Customer Service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and in initiating an investigation of inaccurate information.
- 90 day Fraud Alert placement with automatic renewal functionality\* (available online only)

**How to Enroll: You can sign up online**

To sign up online for **online delivery** go to [www.myservices.equifax.com/patrol](http://www.myservices.equifax.com/patrol)

1. **Welcome Page:** Enter the Activation Code provided at the top of this page in the “Activation Code” box and click the “Submit” button.
2. **Register:** Complete the form with your contact information (name, gender, home address, date of birth, Social Security Number and telephone number) and click the “Continue” button.
3. **Create Account:** Complete the form with your email address, create a User Name and Password, check the box to accept the Terms of Use and click the “Continue” button.
4. **Verify ID:** The system will then ask you up to four security questions to verify your identity. Please answer the questions and click the “Submit Order” button.
5. **Order Confirmation:** This page shows you your completed enrollment. Please click the “View My Product” button to access the product features.

† Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. This product is not intended for minors (under 18 years of age)

## ADDITIONAL RESOURCES

**Contact the IRS and Your State Division of Taxation to report this incident.** You may contact the IRS at: 1-800-908-4490, ext. 245. Try to file your taxes early.

**Free Credit Report.** It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit report for unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies. To order your annual free credit report please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at [www.consumer.ftc.gov](http://www.consumer.ftc.gov)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

**Contact information for the three nationwide credit reporting agencies is:**

**Equifax**, PO Box 740241, Atlanta, GA 30374, [www.equifax.com](http://www.equifax.com), 1-800-685-1111

**Experian**, PO Box 2104, Allen, TX 75013, [www.experian.com](http://www.experian.com), 1-888-397-3742

**TransUnion**, PO Box 2000, Chester, PA 19022, [www.transunion.com](http://www.transunion.com), 1-800-888-4213

**Consider placing a Fraud Alert or a Security Freeze on your credit report.**

**Fraud Alert.** You may place a fraud alert in your file by calling one of the three nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. **If you enroll in ID Patrol**, you should discuss with Equifax whether you will benefit from placing a fraud alert.

**Security Freeze.** You have the ability to place a security freeze on your credit report with each of the three nationwide credit reporting agencies. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three credit reporting agencies listed above. Generally, the following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The credit reporting agencies may charge a fee to place a freeze, temporarily lift it or permanently remove it. The fee is waived if you are a victim of identity theft and have submitted a valid investigative or law enforcement report or complaint relating to the identity theft incident to the credit reporting agencies. (You must review your state's requirement(s) and/or credit bureau requirement(s) for the specific document(s) to be submitted.) **If you are going to enroll in ID Patrol**, you will need to lift any security freezes you have placed before enrolling.

**Federal Trade Commission and State Attorneys General Offices.** If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or avoid identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center at: 600 Pennsylvania Avenue, NW, Washington, DC 20580, [www.ftc.gov/bcp/edu/microsites/idtheft/](http://www.ftc.gov/bcp/edu/microsites/idtheft/), or 1-877-IDTHEFT (438-4338).

You may contact the **California Attorney General** at California Department of Justice, Attn: Public Inquiry Unit, P.O. Box 944255, Sacramento, CA 94244-2550; Additional information is available at: <https://oag.ca.gov/idtheft>

You may contact the **Georgia Attorney General** at 40 Capitol Square, SW, Atlanta, Ga 30334; <http://law.ga.gov/contact-us-0>

You may contact the **New Hampshire Attorney General's Consumer Hotline** at 1-888-468-4454.

You may contact the **Rhode Island Attorney General** at 150 South Main St., Providence, Rhode Island, 02903; <http://www.riag.ri.gov/ConsumerProtection/About.php#> or (401) 274-4400.