



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

RECEIVED
JAN 11 2021
CONSUMER PROTECTION

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1127 High Ridge Road, #301
Stamford, CT 06905

December 30, 2020

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent International Union of Bricklayers and Allied Craftworkers (“BAC”) located at 620 F Street NW Washington, DC 20004, and are writing to notify your office of an incident that may affect the security of some personal information relating to 335 New Hampshire residents. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, BAC does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On June 29, 2020, BAC discovered suspicious activity relating to certain BAC employee email accounts. BAC immediately changed the passwords for the email accounts and began an investigation with assistance from outside computer forensics specialists to determine the nature and scope of the incident. The investigation determined that the employees’ email accounts were subject to unauthorized access between June 4, 2020 and July 10, 2020. While our investigation was able to confirm access to the accounts, the investigation was unable to rule out access to any emails or attachments within the accounts. As a result, and with the assistance of third-party forensics, we began an extensive review of the email accounts to determine whether they contained any sensitive information and to whom the information relates. In conjunction, BAC searched its internal records to locate the addresses for the potentially affected individuals. Once this task was complete, BAC notified potentially impacted individuals.

The personal information at issue varies by individual but includes name, address, Social Security number, and financial account number.

Notice to New Hampshire Residents

On December 30, 2020, BAC began providing written notice of this incident to potentially affected individuals, which includes 335 New Hampshire residents. Written notice is being provided in substantially the same form as the letter attached hereto as *Exhibit A*.

Other Steps Taken and To Be Taken

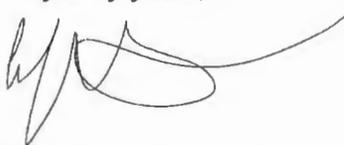
Upon discovering the event, BAC moved quickly to investigate and respond to the incident, assess the security of BAC systems, and notify potentially affected individuals. BAC is providing individuals potentially impacted by this event with complimentary access to credit monitoring services for twelve (12) months through TransUnion.

Additionally, BAC is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. BAC is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-1509.

Very truly yours,



Gregory J. Bautista of
MULLEN COUGHLIN LLC

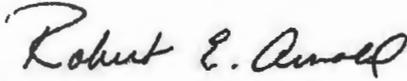
GJB /MLL/mep

What You Can Do. You can find out more about how to protect against potential identity theft and fraud in the enclosed *Steps You Can Take to Help Protect Your Personal Information*. There you will also find more information on the credit monitoring services we are offering and how to enroll.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call the dedicated assistance line that we have helped set-up at 800-369-1370, Monday through Friday from 9:00 a.m. to 9:00 p.m. Eastern Time, excluding U.S. holidays.

BAC sincerely regrets any inconvenience or concern this incident may have caused you.

Sincerely,

A handwritten signature in black ink that reads "Robert E. Arnold". The signature is written in a cursive style with a large, prominent initial "R".

Robert E. Arnold
Secretary-Treasurer
International Union of Bricklayers and Allied Craftworkers

Steps You Can Take to Help Protect Your Personal Information

Enroll in Credit Monitoring

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service (*myTrueIdentity*) for one year provided by TransUnion Interactive, a subsidiary of TransUnion,[®] one of the three nationwide credit reporting companies.

How to Enroll: You can sign up online or via U.S. mail delivery

- To enroll in this service, go to the *myTrueIdentity* website at www.MyTrueIdentity.com and, in the space referenced as “Enter Activation Code,” enter the 12-letter Activation Code <<Insert Unique 12-letter Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.
- If you do not have access to the Internet and wish to enroll in a similar offline, paper-based credit monitoring service, via U.S. mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at 1-855-288-5422. When prompted, enter the six-digit telephone passcode <<Insert static 6-digit Telephone Pass Code>> and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and <<Enrollment Deadline>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH COMPLIMENTARY CREDIT MONITORING SERVICE:

- Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score.
- The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more.
- The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian
PO Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/center.html

TransUnion
P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

www.transunion.com/credit-freeze

Equifax
PO Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

www.equifax.com/personal/credit-report-services

150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, Telephone: 401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are ## Rhode Island residents impacted by this incident. **All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

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Very truly yours,



Gregory J. Bautista of
MULLEN COUGHLIN LLC

GJB /MLL/mep

EXHIBIT A



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>>
<<Date>>

<<Variable Data 2 – Header>>

Dear <<Name 1>>:

International Union of Bricklayers and Allied Craftworkers (“BAC”) is writing to inform you of a recent incident that may impact the privacy of some of your personal information. We wanted to provide you with information about the incident, our response, and steps you may take to better protect against the possibility of identity theft and fraud, should you feel it necessary.

What Happened? On June 29, 2020, BAC discovered suspicious activity relating to certain BAC employee email accounts. BAC immediately changed the passwords for the email accounts and began an investigation with assistance from outside computer forensics specialists to determine the nature and scope of the incident. The investigation determined that the employees’ email accounts were subject to unauthorized access between June 4, 2020 and July 10, 2020. While our investigation was able to confirm access to the accounts, the investigation was unable to rule out access to any emails or attachments within the accounts. As a result, and with the assistance of third-party forensics, we began an extensive review of the email accounts to determine whether they contained any sensitive information and to whom the information relates.

The forensic investigator completed its careful, time-consuming analysis of the contents of the email accounts on September 21, 2020 and prepared a list of potentially impacted individuals whose information was determined to be present in the emails or attachments possibly viewed by the unauthorized person(s). BAC is still searching its internal records to locate the addresses for certain potentially affected individuals. BAC also notified state regulators, as required.

What Information Was Involved? The following types of personal information were found within the impacted email accounts: your name, <<data elements>>. To date, we have no indication that any personal information has been subject to actual or attempted misuse in relation to this incident.

What We Are Doing. We take this incident and the security of personal information within our care very seriously. Upon discovery of this incident, we immediately took steps to secure the email accounts and launched an in-depth investigation with the assistance of outside computer forensics specialists to determine the full nature and scope of this incident. As part of our ongoing commitment to the privacy of personal information in our care, we reviewed our existing policies and procedures and implemented additional safeguards to further secure the information in our systems. We also notified regulatory authorities, as required by law.

As an added precaution, BAC is also offering twelve (12) months of complimentary access to credit monitoring, fraud consultation, and identity theft restoration services through TransUnion. Individuals who wish to receive these services must enroll by following the attached enrollment instructions.