



Intergraph Corporation
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Huntsville, AL 35824

p: 256.730.2000
www.intergraph.com

July 16, 2007

Ms. Kelly A. Ayotte
Attorney General
State of New Hampshire
33 Capitol Street
Concord, NH 03301

Re: Notice Regarding Potential Acquisition of Personal Information

Dear Ms. Ayotte,

We are writing to inform you that personal information relating to two residents of the State of New Hampshire may have been acquired by an unauthorized access to one of Intergraph Corporation's on-line servers.

It was recently discovered that a server containing confidential information about some of our transactions was accessed without authority by an unknown person or persons via the Internet. This information may have included name, address, and credit or debit card number and expiration date, in addition to shipping address and in some cases, a separate credit card address.

Upon discovering the unauthorized access, we immediately undertook to determine what information was involved and the extent of the disclosure. In addition, we undertook actions to protect against any subsequent unauthorized access to the server. We have also contacted law enforcement to assist us in investigating the matter.

Although we encrypt all credit card numbers, we plan to notify all affected individuals of the incident and the possibility that their order information may have been unlawfully viewed and/or obtained. We expect to send this notice no later than July 17, 2007. For your reference, a copy of the proposed notification letter is enclosed herein. To assist such individuals in guarding against unauthorized use of their information, we are offering free subscriptions to credit monitoring services and providing additional information to protect against becoming a victim of identity theft.

Please feel free to contact me at 1-866-353-1177 if you require additional information about this matter.

Sincerely,

Wendy Ormstedt
Privacy Officer
Intergraph Corporation

Enclosures



Intergraph Corporation
PO Box 240000
Huntsville, AL 35824

p: 256.730.2000
www.intergraph.com

[Date]
[Customer Name]
[Address]
[City], [State] [Zip]

Re: Notice Regarding Potential Acquisition of Personal Information

Dear [Name],

We are writing to inform you that personal information relating to you may have been acquired by an unauthorized access of one of our on-line servers.

It was recently discovered that a server containing confidential information about some of our transactions was accessed without authority by an unknown person or persons via the Internet. This information may have included name, address, and credit or debit card number and expiration date, in addition to shipping address and in some cases, a separate credit card address. Although we encrypt all credit card numbers, including those on the server that was unlawfully accessed, we wanted to alert you to this incident and the possibility that your order information may have been unlawfully viewed and/or obtained.

We would like to assure you that upon discovering the unauthorized access, we immediately undertook to determine what information was involved and the extent of the disclosure. In addition, we undertook actions to protect against any subsequent unauthorized access to the server. We are continuing to monitor the situation, but wanted to notify you of the incident so that you may take steps to monitor your financial accounts and take precautions to protect yourself against the possibility of becoming a victim of identity theft from any unauthorized acquisition of information relating to you.

To assist you in guarding against unauthorized use of your information, we would like to offer you a one year free subscription to a credit monitoring service through Equifax Personal Solutions. If you would like to enroll, please review and follow the instructions on the enclosed attachment no later than October 18, 2007. You will be asked for your social security number to set up your monitoring. Please do NOT provide that information to anyone calling you, even someone who identifies themselves as an employee of Intergraph. We do not make those calls and such calls are often for fraudulent purposes.

In addition, you should consider taking appropriate action to minimize the possible future misuse of your personal information. The attached sheet entitled "IMPORTANT STEPS TO HELP PREVENT FRAUD" provides information and suggestions to mitigate future fraud, and includes explanations as to how to protect against becoming a potential victim of identity theft.

We are working with appropriate law enforcement authorities to investigate the matter. We stand ready and willing to provide you assistance. Please call on us at 1-866-353-1177 at any time if you have any questions.

Sincerely,

Wendy Ormstedt
Intergraph Privacy Officer

Enclosures (2):

Instructions for Enrolling in Equifax Credit Watch™ Gold
Important Steps To Help Prevent Fraud

Instructions for Enrolling in Equifax Credit Watch™ Gold

Equifax Credit Watch™ Gold

Credit Watch will provide you with an “early warning system” to changes to your credit files and help you to understand the content of your credit file at Equifax. The key features and benefits are listed below.

Equifax Credit Watch Gold provides you with a 1 year membership service:

- Comprehensive credit file monitoring of your Equifax credit report with daily notification of key changes to your Equifax credit file
- Wireless alerts and customizable alerts available
- Unlimited access to your Equifax Credit Report™
- \$20,000 in identity theft insurance with \$0 deductible, at no additional cost to you †
- 24 by 7 live agent Customer Service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and in initiating an investigation of inaccurate information

How to Enroll

Equifax has a simple Internet-based verification and enrollment process.

Visit: www.myservices.equifax.com/gold

1. Consumer Information: complete the form with your contact information (name, address and e-mail address) and click the “Continue” button. The information is provided in a secured environment.
2. Identity Verification: complete the form with your Social Security Number, date of birth, telephone #s, create a User Name and Password, agree to the Terms of Use and click the “Continue” button. The system will ask you up to two security questions to verify your identity.
3. Payment Information: During the "check out" process, provide the following promotional code: <XXXXX> in the “Enter Promotion Code” box (no spaces, include dash). After entering your code press the “Apply Code” button and then the “Submit Order” button at the bottom of the page. This code eliminates the need to provide a credit card number for payment.
4. Order Confirmation: – Click “View My Product” to access your 3-in-1 Credit Report.

To sign up for US Mail delivery of the product, dial 1-866-937-8432 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via US Mail only.

1. Promotion Code: You will be asked to enter your promotion code as shown above (no spaces, **no dash**).
2. Customer Information: You will be asked to enter your home telephone number, home address, name, date of birth and Social Security Number.
3. Permissible Purpose: You will be asked to provide Equifax with your permission to access your credit file and to monitor your file. Without your agreement, Equifax can not process your enrollment.
4. Order Confirmation: Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the US Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity can not be verified using the information provided).

Instructions for Enrolling in Equifax Credit Watch™ Gold

Directions for placing a Fraud Alert

A fraud alert is a consumer statement added to your credit report. This statement alerts creditors of possible fraudulent activity within your report as well as requests that they contact you prior to establishing any accounts in your name. Once the fraud alert is added to your credit report, all creditors should contact you prior to establishing any account in your name. To place a fraud alert on your Equifax credit file, you may contact our auto fraud line at 1-877-478-7625, and follow the simple prompts. Once the fraud alert has been placed with Equifax, a notification will be sent to the other two credit reporting agencies, Experian and Trans Union, on your behalf.

† Identity Fraud Expense Reimbursement Master Policy underwritten by Travelers Casualty and Surety Company of America and its property casualty affiliates, Hartford, CT 06183. Coverage for all claims or losses depends on actual policy provisions. Availability of coverage can depend on our underwriting qualifications and state regulations. Coverage not available for residents of New York. Equifax's credit monitoring products are protected by US Patent 7,208,052

IMPORTANT STEPS TO HELP PREVENT FRAUD

1. **Carefully review all of your banking and credit card account statements issued since June, 2007 and report any unauthorized transactions.** You should review your accounts to make certain there was no unauthorized or suspicious activity on those accounts.
2. **Notify your financial institution(s) and credit card companies that you received this notice.** This will provide them with notice that information relating to you may have been viewed or accessed by an unauthorized party.
3. **Contact the fraud department at one of the three major credit bureaus listed below to place a "fraud alert" on your credit file.** When you place an initial fraud alert with one of the bureaus, your request will automatically forward to the other bureaus which will also place fraud alerts on your credit file. *Please note*, placing a fraud alert will make it more difficult for a criminal to open a fraudulent account in your name, but it may also make it more difficult for you to open a new account as well, because extra steps in the approval process will be required to verify your identity. Although we recommend you take this step as a precaution, you may wish to discuss with the credit bureau when you call how you might minimize inconveniences to you during the time the fraud alert is active. Your credit monitoring enrollment at Equifax entitles you to 24 by 7 live agent Customer Service.

Experian: (888) 397-3742
Equifax: (877) 478-7625
TransUnion: (800) 680-7289

4. **Obtain a copy of your credit report from each of the three major credit reporting agencies and review them to be sure they are accurate and include only authorized accounts.** You are entitled to one free copy of your report annually. To order your report, you may visit www.annualcreditreport.com or call toll-free (877) 322-8228. Carefully review your credit report to verify that your name, address, account, and any other information is accurate and notify the credit reporting agencies of any errors you detect. Note that your credit monitoring enrollment at Equifax entitles you to unlimited access to your Equifax Credit Report™ during the subscription period.
5. **Visit the Federal Trade Commission's ("FTC") website at www.ftc.gov to obtain additional information about how to protect against identity theft.** You may also wish to contact the FTC at (877) FTC-HELP (877-382-4357) or TTY: (866) 653-4261 if you have further general questions about identity theft.
6. **Remain vigilant over the next 12 to 24 months and report any suspected incidents of identity theft or other misuse of personal information immediately.**