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March 20, 2012

VIA FEDERAL EXPRESS & FACSIMILE

Attorney General Michael A. Delaney
Office of the Attorney General
Attn: Security Breach Notification
NH Department of Justice
33 Capitol Street
Concord, NH 03301
Fax: 603-271-2110

Re: Data Breach; Additional Notification

Dear Attorney General Delaney:

We understand that you received notification from a company called Impairment Resources ("Impairment"), which provides technical review services associated with workers' compensation and auto casualty claims, about a theft in which some computer equipment was stolen from its offices. This computer equipment may have included relatively inaccessible backup media including the names and, in some cases, social security numbers and some medical information on claimants under workers compensation and/or auto casualty programs of certain clients of our client, Sedgwick Claims Management Services, Inc. ("Sedgwick"). Sedgwick is responsible for administering claims in those programs, and has no contractual or organizational relationship with Impairment.

Sedgwick was told by Impairment, shortly before Impairment declared bankruptcy on March 9th, that Impairment notified all state regulators and attorneys general in accordance with applicable law, but Impairment never provided evidence of that notification to Sedgwick. It appears that Impairment did not notify claimants of the potential breach. Sedgwick's clients have asked it to provide claimant notification, and as a service to its clients, Sedgwick is offering all claimants one year of free credit monitoring from Experian. Given that Sedgwick is contacting claimants and in the event that there were any deficiencies in Impairment's regulatory notification, we are sending you this additional notification. To date, Sedgwick's clients have requested that it notify one (1) resident of your state.

Impairment reported to Sedgwick that the break-in apparently occurred on December 31, 2011, and that Impairment discovered the theft in the early morning hours of January 3, 2012, and local police authorities were notified at that time. Impairment reported that law

With twelve office locations in the District of Columbia, Florida, Georgia, Massachusetts, North Carolina, South Carolina, and West Virginia

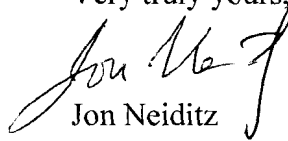
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enforcement, which had purportedly requested a reporting delay, continues to investigate this theft.

We work with many organizations to improve information security, and having worked for many years with Sedgwick on its programs, can assure you that Sedgwick has very strong privacy and information security programs that they are always improving. Sedgwick will continue to work closely with its employer and insurance carrier clients to try to assure that incidents such as this will not happen again.

Please do not hesitate to contact me at (404) 322-6139 or my partner, Amanda Witt, at (404) 322-6120 if you have any questions.

Very truly yours,



Jon Neiditz

JAN:aw
Enclosures

ALERT

Dear _____:

A company called Impairment Resources reported to us recently that some computer equipment was stolen from their offices. They reported that they and the police believe that it was a random theft, but the equipment included backup media that would have been difficult for the thieves to access that may have contained your name, and may have contained your social security number and some of your medical information.

We understand that Impairment Resources provided technical services associated with workers' compensation or auto casualty claims. They were given some of your personal information to assist in the review of your claim. We also understand that shortly after contacting us, they declared bankruptcy on Friday, March 9th.

Impairment Resources reported to us that the break-in apparently occurred on December 31, 2011. Impairment discovered the theft in the early morning hours of January 3, 2012, and local police authorities were notified at that time. We were informed that law enforcement, which had requested a reporting delay, continues to investigate this theft. The thief(ves) broke into a locked area of the office and stole a number of items, including computer hardware that was used to back up some of their computer systems. This hardware may contain some of your personal information. Impairment Resources informed us that it will be difficult for the parties involved in the theft to obtain data from the hardware without specialized equipment and knowledge of information technology systems.

We are Sedgwick Claims Management Services, Inc., the organization that administers your workers compensation claim for your employer and its insurance carrier, which have asked us to send you this notice because Impairment Resources has ceased to exist. There was no corporate or contractual relationship between us and Impairment Resources, nor did this breach involve any of our computer systems or other infrastructure. We take your privacy very seriously, have reasonable and appropriate privacy and information security programs that we are always improving, and will work with your employer and insurance carrier to try to assure that incidents such as this will not happen again.

To date, we have received no information that anyone has accessed your information. Given our dedication to our clients and to you, and in an abundance of caution, we are providing, at no expense to you, one year of credit monitoring through Experian. The URL for enrollment is <http://partner.consumerinfo.com/triple> or you may call (866) 252-8809 to enroll by phone. The activation code is: _____. We urge you to take advantage of this service.

Based on expert recommendations, there are some actions you may consider taking to help protect yourself against misuse of your personal information, in the event that it is ever compromised. You can go to www.annualcreditreport.com and get a copy of your credit report at no charge. This free service is now available everywhere in the United States.

You may also wish to call the toll-free number of any of the three major credit bureaus and place a fraud alert on your credit report. The fraud alert advises prospective lenders that they should apply identity verification procedures when an application for credit has been made in your name. As soon as any one credit bureau receives your fraud alert it will notify the other two. The credit bureaus are:

1. Equifax Credit Information Services, Inc.
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(888) 766-0008
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

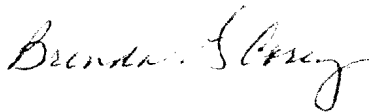
2. Experian
P. O. Box 2104
Allen, TX 75013
(888) 397-3742
www.experian.com
3. TransUnion
(800) 680-7289
Fraud Victim Assistance Division
P.O. Box 2000
Chester, PA 19022
www.transunion.com

The websites for all three credit reporting agencies have additional helpful information on how to protect your information.

For more information on identity theft, we suggest that you visit the web site of the Federal Trade Commission at <http://www.ftc.gov/bcp/edu/microsites/idtheft>. If you do not have Internet access and wish to call the Federal Trade Commission for additional information, please call 1-877-IDTHEFT (1-877-438-4338). You may also contact them in writing at: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580.

Please call me at 901-415-7403, if you have any questions.

Very truly yours,



Brenda G. Corey
VP Compliance & Regulatory