



May 2, 2013

New Hampshire Attorney General
Michael A. Delaney
33 Capitol Street
Concord, NH 03301

Dear Mr. Delaney:

In accordance with N.H. Rev. Stat. Ann. § 359-C:20, I am writing to provide you with notification regarding the nature and circumstances of a recent data security incident.

On February 22, 2013, IHS Inc. discovered that some of its databases, including those containing personal information of customers of IHS Jane's, had been illegally accessed by unauthorized parties. IHS has worked with law enforcement authorities to investigate this cyber attack. In addition, IHS had retained experts in data security to conduct a forensic investigation. Based on the investigation, the relevant information accessed by the unauthorized parties included some customer names, contact information, user names, passwords, payment card numbers and expiration dates. IHS has taken significant steps to help prevent this type of incident from reoccurring, including resetting individual passwords, securing its systems and enhancing its data security safeguards.

There are approximately 8 New Hampshire residents affected by this incident. Attached for your reference is a copy of the notice IHS is sending to the affected individuals. If you have any questions, please call me at 303-858-6116.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Jaspal Chahal'.

Jaspal Chahal
SVP & General Counsel

Enclosure

The Source for Critical Information and Insight

15 Inverness Way East | Englewood, CO 80112 | USA

Tel : +1 800 447 2273

www.ihs.com



[Insert date]

[Name]

[Address]

[City], [State] [ZIP]

Dear [Name],

We are writing to notify you of a data security incident involving IHS Inc. On February 22, 2013, IHS discovered that some of our databases, including those containing personal information you provided as a customer of IHS Jane's, were illegally accessed by unauthorized parties. Our investigation indicates that the unauthorized parties acquired the relevant data from the IHS Jane's environment on or about November 22, 2012.

IHS worked with law enforcement authorities to investigate this incident. In addition, we had retained experts in data security to conduct a forensic investigation. Based on the investigation, the relevant information accessed by the unauthorized parties included some customer names, contact information, user names, passwords, payment card numbers and expiration dates. Our investigation indicates that most of the affected payment cards have already expired and were part of the historical records in the IHS Jane's legacy databases. We have taken significant steps to prevent this type of incident from reoccurring, which included securing of our systems and enhancing our data security safeguards.

We regret that this incident affects you. We take our obligation to safeguard your personal information very seriously and we are alerting you so you can take steps to protect yourself. For your protection, we have automatically reset individual passwords. If your password was affected, you should have received information by email from us about how to retrieve your new password. We also recommend that users with impacted passwords change their passwords on any other website on which they use a password that is the same as or similar to their IHS Jane's account password.

We hope this information is useful to you. If you have any questions regarding this incident, please call the IHS Customer Care Team at: +1 800 IHS-CARE (+1 800 447-2273 or +1 303 736 3001), Monday through Friday, between 08:00 and 18:00.

Again, we deeply regret any inconvenience this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Key", written over a light-colored background.

Scott Key
President and CEO
IHS Inc.

The Source for Critical Information and Insight™

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