

BakerHostetler

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March 10, 2017

VIA OVERNIGHT MAIL

Joseph Foster
Office of the Attorney General
33 Capitol St
Concord, NH 03301

Re: Incident Notification

Dear Attorney General Foster:

Our client, Hutchinson and Bloodgood LLP (“Hutchinson”), understands the importance of protecting sensitive information. On December 21, 2016, Hutchinson learned that a targeted “spear phishing” email was sent to employees of multiple CPA firms, including a Hutchinson employee. Upon learning of this, Hutchinson immediately began an investigation and engaged an outside forensic firm to assist. Hutchinson also notified the FBI, IRS and state tax boards so that appropriate steps could be taken to monitor all client accounts for signs of fraud while the investigation was pending. Hutchinson’s review of network activity after the email was opened indicated there may have been unauthorized access to some company data, including client names, addresses, and Social Security numbers.

Hutchinson began notifying clients by phone starting on February 1, 2017 and again by U.S. Mail on March 10, 2017, to four (4) New Hampshire residents in accordance with N.H. Rev. Stat. Ann. § 359-C:20 in substantially the same form as the document enclosed herewith.¹ Notice is being provided in the most expedient time possible and without unreasonable delay. Hutchinson is offering affected individuals one year of identity theft protection services through Experian and has established a dedicated hotline to answer any questions that individuals may have regarding the incident.

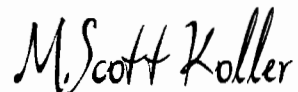
¹ This report is not, and does not constitute, a waiver of personal jurisdiction.

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To help prevent something like this from happening again, Hutchinson is reinforcing their information security training program and reviewing their internal procedures related to phishing emails and requests for disclosure of sensitive information.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink that reads "M. Scott Koller". The signature is written in a cursive, slightly slanted style.

M. Scott Koller
Counsel

Enclosure



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

STATE OF NE
DEPT OF JUSTICE
AUG 10 11:12



Notice of Data Breach

Dear 

<<IntroLine>> We are committed to maintaining the privacy and security of that personal information. Regrettably, I am writing to inform you of an incident involving some of that information.

What Happened

On December 21, 2016, we learned that a targeted “spear phishing” email was sent to employees of multiple CPA firms, including a Hutchinson and Bloodgood LLP employee. Spear phishing emails are attempts by an individual or group to solicit specific information from unsuspecting users by employing social engineering techniques. Phishing emails are crafted to appear as if they have been sent from a legitimate organization or individual. Our review of network activity after the email was opened indicated that there may have been unauthorized access to some company data. In an abundance of caution, we have viewed this as an event requiring disclosure.

What Information Was Involved

Based on our investigation, potentially accessible documents contained information, that may have included your name, address and/or social security number.

What You Can Do

Although the FBI, IRS FTB and related state taxing authorities have been notified, we are asking you to take proactive steps to protect your identity. To assist you, we are offering you a complimentary one-year membership to Experian’s® ProtectMyID® Alert product. This product helps detect possible misuse of your personal information and provides identity protection services. The services are focused on immediate identification and resolution of identity theft, as well as insurance in case you are the victim of identity theft. This is completely free to you and enrolling in this program will not hurt your credit score. To obtain these benefits, you must enroll in the program using the unique activation code printed below before August 31, 2017. Since we cannot enroll you in this program on your behalf, please take the additional steps set forth on the following page. Whether or not you choose to enroll in this program the following page also provides meaningful information about additional steps you can take in order to remain vigilant for incidents of fraud or identity theft

What We Are Doing

Upon learning of the event, we took immediate actions to further increase the security of our systems and tightened controls, but as we have learned, no measure can provide complete protection. <<WhatDoing>>

For More Information

If you have any questions, please call our dedicated hotline at 844-774-7744 from 6:00 a.m. to 6:00 p.m. Pacific time, Monday to Friday. If you wish to speak with a Hutchinson and Bloodgood LLP representative, please contact the partner in charge of your account.

Very truly yours,

HUTCHINSON AND BLOODGOOD LLP

A handwritten signature in black ink, appearing to read "Ed Cheeseman". The signature is fluid and cursive, with a prominent initial "E" and a long, sweeping tail.

Ed Cheeseman
COO

Activate ProtectMyID Now in Three Easy Steps

1. ENSURE That You Enroll Before: [REDACTED] (Your code will not work after this date.)
2. VISIT the ProtectMyID Web Site to enroll: <http://www.protectmyid.com/redeem>
3. PROVIDE Your Activation Code: [REDACTED]

If you have questions or need an alternative to enrolling online, please call 877.371.7902 and provide engagement #: [REDACTED]

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment.

Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
 - **Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
 - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance^[1]:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

Activate your membership today at <http://www.protectmyid.com/redeem> or call 877.371.7902 to register with the activation code above.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877.371.7902.

^[1] Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Additional Steps You Can Take

Even if you choose not to take advantage of this free credit monitoring, we recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

If you know or suspect you are a victim of tax-related identity theft, the IRS recommends these steps:

- Respond immediately to any IRS notice; call the number provided or, if instructed, go to IDVerify.irs.gov.
- Complete IRS Form 14039, Identity Theft Affidavit, if your efiled return rejects because of a duplicate filing under your SSN or you are instructed to do so. Use a fillable form at IRS.gov, print, then attach the form to your return and mail according to instructions.
- Continue to pay your taxes and file your tax return, even if you must do so by paper.

If you previously contacted the IRS and did not have a resolution, contact the IRS for specialized assistance at 1-800-908-4490.