



June 21, 2006

Richard W. Head  
Senior Assistant Attorney General  
Consumer Protection and Antitrust Bureau  
Department of Justice  
33 Capitol Street  
Concord, NH 03301-6397

Re: Humana Identity Theft Breach  
NH DOJ File: 200655723

Dear Mr. Head:

This letter is in response to correspondence from your office dated June 15, 2006 regarding personal information that may have been compromised as the result of a Humana file containing personal member information located on a public access hotel computer.

There were no New Hampshire residents impacted by this incident.

Please do not hesitate to contact me if you have any additional questions regarding this situation.

Sincerely,

A handwritten signature in black ink, appearing to read "James S. Theiss", is written over the word "Sincerely,".

James S. Theiss  
Chief Privacy Officer  
Humana Inc.  
502-580-4322  
[jtheiss@humana.com](mailto:jtheiss@humana.com)