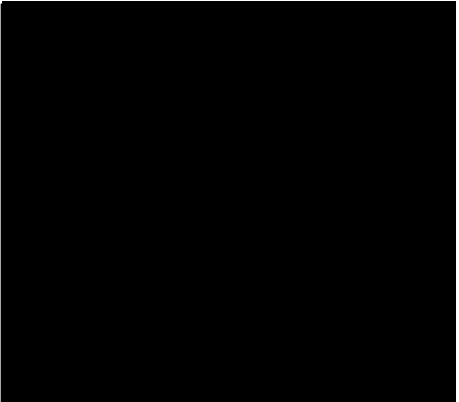


CONFIDENTIAL

BakerHostetler



April 8, 2015

VIA OVERNIGHT DELIVERY

Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Attn: Attorney General Joseph Foster

Re: Incident Notification

Dear Attorney General Foster:

Our client, Howe Riley & Howe PLLC ("HRH"), is writing to inform you of an incident involving the inadvertent disclosure of personal information relating to one (1) New Hampshire resident.

On April 2, 2015, information was inadvertently entered by HRH onto a website HRH believed to be affiliated with the Internal Revenue Service ("IRS"). The information disclosed included the name, business address, phone number, email address and Social Security number of a HRH client. We have been in contact with the company that runs the website and received written confirmation from them that the information will be discarded.

Although we know of no reports of identity theft or other fraud related to this incident, HRH notified the affected individual immediately by phone on April 2, 2015 and again in person on April 8, 2015. HRH is offering the affected individual three years of complimentary credit monitoring and identity theft protection services through Experian. To help prevent something like this from happening in the future, HRH will enforce education with their employees about the importance of securely handling personal information.

HRH is notifying one (1) New Hampshire resident in substantially the same form as the letters attached hereto.

April 8, 2015
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Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "M. K. ...", written over a solid black rectangular redaction box.

Enclosure



April 6, 2015

[REDACTED]

Dear [REDACTED]

[REDACTED], as we have discussed, Howe Riley & Howe PLLC ("HRH") has been investigating an incident involving some of your personal information. On April 2, 2015, information was inadvertently entered by HRH onto a website that we believed to be affiliated with the Internal Revenue Service ("IRS"). The information disclosed included your name, business address, phone number, email address and Social Security number. We have been in contact with the company that runs the website and received written confirmation from them that your personal information will be discarded.

We have no evidence that your information has been misused; however, as a precaution, we wanted to notify you regarding this incident and assure you that we take it very seriously. Out of an abundance of caution, we are offering a three-year membership of Experian's® ProtectMyID® Elite. This product helps detect possible misuse of your personal information and provides you with superior identity protection services focused on immediate identification and resolution of identity theft. ProtectMyID Elite is completely free to you and enrolling in this program will not impact your credit score. **For more information on identity theft prevention and ProtectMyID Elite, including instructions on how to activate your three-year membership, please see the additional information provided in this letter.**

We deeply regret any inconvenience this incident may cause you. To help prevent something like this from happening in the future, we will reinforce with our employees the importance of securely handling our clients' personal information. If you have any questions or need assistance activating your identity protection membership, please don't hesitate to call me.

Sincerely,

Peter C. Lachance, CPA
Howe, Riley & Howe, PLLC

Activate ProtectMyID Now in Three Easy Steps

1. ENSURE That You Enroll By: July 31, 2015 (Your code will not work after this date.)
2. VISIT the ProtectMyID Web Site: www.protectmyid.com/enroll
3. PROVIDE Your Activation Code: [REDACTED]

If you have questions or need an alternative to enrolling online, please call 877-441-6943 and provide reference #: [REDACTED]

Once your ProtectMyID membership is activated, your credit report will be monitored daily for 50 leading indicators of identity theft. You'll receive timely Credit Alerts from ProtectMyID on any key changes in your credit report which could include new inquiries, new credit accounts, medical collections and changes to public records. ProtectMyID provides you with powerful identity protection that will help detect, protect and resolve potential identity theft. In the case that identity theft is detected, ProtectMyID will assign a dedicated U.S.-based Identity Theft Resolution Agent who will walk you through the process of fraud resolution from start to finish for seamless service.

We realize that identity theft can happen months and even years after an incident. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.

ADDITIONAL DETAILS REGARDING YOUR 36-MONTH PROTECTMYID MEMBERSHIP

Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
 - **Daily 3 Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax®, and TransUnion® credit reports.
 - **Internet Scan:** Alerts if your personal information is located on sites where compromised data is found, traded or sold.
 - **Change of Address:** Alerts of any changes in your mailing address.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identity Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
 - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance*:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.
- **Lost Wallet Protection:** If you misplace or have your wallet stolen, an agent will help you cancel your credit, debit, and medical insurance cards.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding

something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-441-6943.

Even if you choose not to enroll in this program, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit card, bank and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide consumer reporting companies. You should review your credit reports and have any information relating to fraudulent transactions deleted. To order your annual free credit report please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide consumer reporting companies is as follows:

Equifax	Experian	TransUnion
PO Box 740241	PO Box 2002	PO Box 1000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19022
www.equifax.com	www.experian.com	www.transunion.com
1-800-525-6285	1-888-397-3742	1-800-888-4213

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should contact your local law enforcement authorities and file a police report. Obtain a copy of the police report, which can be helpful in case you are asked to provide copies to creditors to correct your records. You should also immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.ftc.gov/idtheft
1-877-438-4338

You can also obtain information from the sources above about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes.

* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.