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RECEIVED

MAY 03 2021

CONSUMER PROTECTION

CONFIDENTIAL

April 29, 2021

Via U.S. Mail

Office of the Attorney General
33 Capitol St.
Concord, NH 03301

Dear Attorney General:

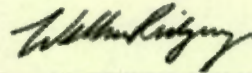
We write to inform you that Honeywell International Inc. ("Honeywell"), 300 South Tryon St., Charlotte, NC 28202, in an abundance of caution, will be sending notices to New Hampshire residents advising them of a data breach incident.

On March 19, 2021, Honeywell learned that an unauthorized person had gained remote access to a part of Honeywell's computer network on February 16, 2021. Honeywell took immediate action to contain and remediate the threat, and promptly commenced an investigation to understand the nature and scope of the incident. During this investigation, on April 8, 2021, Honeywell learned that personal information of individuals, including name, address, Social Security Number/tax ID number, date of birth, driver's license/state ID, financial account number without any password or security code that may have provided access to the account, and medical information may have been accessed by the malicious party. Following a detailed review of the affected files, Honeywell determined that four New Hampshire residents may have been affected by the incident.

Honeywell has reported the matter to law enforcement but is not aware of a pending investigation at this time. Honeywell also engaged third-party cybersecurity experts to assist it in remediating the incident and further enhancing the security of its systems. For the convenience of New Hampshire residents and in an abundance of caution, Honeywell has arranged to make credit monitoring and identity protection services available to them at no cost for two years.

The formal notice will be sent to the residents that may have been affected via U.S. Mail on April 30, 2021. A copy of the consumer notice template is attached. Please contact me if you have any questions.

Sincerely,



William E. Ridgway
Counsel to Honeywell International Inc.
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Enclosure

Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

April 30, 2021



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SAMPLE A. SAMPLE - L01

APT ABC

123 ANY ST

ANYTOWN, ST 12345-6789



Re: Notice of Data Breach

Dear Sample A. Sample,

We, Honeywell International Inc. (“Honeywell”), 300 South Tryon St., Charlotte, NC 28202, want to make clear at the outset that keeping personal data safe and secure is very important to us, and we deeply regret that this incident occurred.

What Happened? On March 19, 2021, we learned that an unauthorized person had gained remote access to a part of Honeywell’s computer network on February 16, 2021. We promptly took action to eliminate the unauthorized access, remediate our systems, and investigate the incident. We also took further steps to enhance our security. During the course of our investigation, on April 8, 2021, we determined that your personal information was among the information that may have been impacted.

What Information Was Involved? The information involved may include: your name, address, [EXTRA1].

What We Are Doing. Our security team took prompt steps to address this incident, including contacting law enforcement and engaging third-party cybersecurity experts to assist us in remediating the incident and further enhancing the security of our systems. This notice has not been delayed because of a law enforcement investigation.

In addition, in an abundance of caution, we are offering credit monitoring/identity protection services for a period of 24 months at no cost to you. To take advantage of this offer:

- Ensure that you enroll by: **July 31, 2021** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your activation code: ABCDEFGHI

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ADDITIONAL INFORMATION

Please note that you can contact the Federal Trade Commission ("FTC"), your attorney general, and the national consumer reporting agencies for more information on fraud alerts, security freezes and other steps you can take to avoid identity theft:

Equifax, P.O. Box 105788, Atlanta, Georgia 30348, 1-877-478-7625, www.equifax.com

Experian, P.O. Box 2002, Allen, TX 75013, 1-888-397-3742, www.experian.com

TransUnion, P.O. Box 2000, Chester, PA 19016, 1-800-680-7289, www.transunion.com

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580, 1-877-FTC-HELP (382-4357), www.ftc.gov/idtheft

You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed above.

Additional information about security freezes is included below. Please also note that you can report any suspected incidents of identity theft to law enforcement, your state's attorney general and the FTC. In certain states, you may also obtain any police report filed about this issue. You also have other rights under the Fair Credit Reporting Act ("FCRA"). For further information about your rights under the FCRA, please visit https://files.consumerfinance.gov/f/201410_cfpb_summary_your-rights-under-fcra.pdf.

Additional Information for California, Connecticut, Iowa, Maryland, New York, North Carolina, and Oregon

Residents. You can obtain information about steps to prevent identity theft and/or report identity theft to your state attorney general at:

- California Department of Justice, Office of Privacy Protection, PO Box 944255, Sacramento, CA 94244-2550, 800-952-5225, www.oag.ca.gov/privacy
- Connecticut Attorney General's Office, 55 Elm St. Hartford, CT 06106, 860-808-5318, <http://www.ct.gov/ag>
- Office of the Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut St., Des Moines, IA 50319, 515-281-5164, <http://www.iowaattorneygeneral.gov/>
- Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023 (toll-free in Maryland), 410-576-6300, www.marylandattorneygeneral.gov
New York Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 800-771-7755, <https://ag.ny.gov>
- North Carolina Attorney General's Office, 9001 Mail Service Center, Raleigh, NC 27699-9001, 877-566-7226 (toll-free in North Carolina), 919-716-6400, www.ncdoj.gov
- Oregon Department of Justice, 1162 Court St. NE, Salem, OR 97301-4096, 503-378-4400, <http://www.doj.state.or.us/>



Additional Information About Security Freezes. You also have a right to place a “security freeze” on your credit report at no charge, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. In addition, a security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account that requests information in your credit report for the purposes of reviewing or collecting the account. Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.

If you wish to place a security freeze on your credit file, you must separately place a security freeze on your credit file at each credit reporting agency. In order to place a security freeze, you may need to provide the following information: (1) Full name (including middle initial as well as Jr., Sr., II, III, etc.); (2) Social Security Number; (3) Date of birth; (4) Addresses for the prior five years; (5) Proof of current address; and (6) A legible copy of a government issued identification card. You can contact each credit reporting agency below for details on what information each company requires and to place a security freeze on your credit file:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
800-349-9960
www.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion
P.O. Box 160
Woodlyn, PA 19094
888-909-8872
www.transunion.com

Additional Information About Identity Protection Services.

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only. *
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at (866) 271-3084. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

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