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CONSUMER PROTECTION

December 21, 2020

Anjali C. Das
312.821.6164 (direct)
Anjali.Das@wilsonelser.com

Via First Class Mail

Attorney General Gordon J. MacDonald
Office of the Attorney General
33 Capitol Street
Concord, NH 03302

Re: Blackbaud Data Security Incident

To Whom It May Concern:

Wilson Elser Moskowitz Edelman and Dicker LLP (“Wilson Elser”) represents Holy Ghost Preparatory School (“HGP”) with respect to a data security incident involving Blackbaud, Inc. (hereinafter, the “Blackbaud Incident”) described in more detail below.

1. Nature of the Security Incident

Blackbaud, Inc. (“Blackbaud”) is a cloud computing provider that is used by HGP and many other institutions to organize and store information related to members of its community. On July 16, 2020, as your Office may already be aware, Blackbaud notified hundreds of its customers, including HGP, that Blackbaud experienced a ransomware event in May 2020 which involved the exposure of data stored by Blackbaud’s customers on Blackbaud’s platforms.

On September 29, 2020, HGP received a second notification letter from Blackbaud (hereinafter, “Blackbaud’s September notice”). Blackbaud’s September notice stated that certain data maintained by HGP via Blackbaud that was previously believed by Blackbaud to be encrypted, was in fact unencrypted and accessible to the threat actor responsible for the ransomware event.

2. Number of New Hampshire Residents Affected

HGP discovered that the Blackbaud Incident resulted in the unauthorized exposure of information pertaining to one (1) New Hampshire resident. The elements of personal information exposed as a result of this incident included names and social security numbers.

3. Steps Taken

Holy Ghost Preparatory School mailed an incident notification letter addressed to the affected New Hampshire resident on December 18, 2020, via First Class Mail. A sample copy of the notification letter is appended at **Exhibit A**. Additionally, Holy Ghost Preparatory School is offering notified individuals whose social security numbers were exposed complimentary identity theft and credit monitoring services for a

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period of twenty-four (24) months. As of this writing, HGP has not received any reports of fraud or identity theft related to this matter.

HGP remains dedicated to protecting the sensitive information within its control. If you have any questions or need additional information, please do not hesitate to contact me at Anjali.Das@wilsonelser.com or (312) 821-6164.

Very truly yours,

WILSON ELSE MOSKOWITZ EDELMAN AND DICKER LLP

A handwritten signature in blue ink, appearing to read 'Anjali C. Das'.

Anjali C. Das

EXHIBIT A



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>>

<<Date>>

Dear <<Name 1>>,

We are writing to inform you of a data security incident involving Blackbaud, Inc. ("Blackbaud"). This incident has resulted in the exposure of some personal information from Blackbaud files using data from your time as a student. Holy Ghost Preparatory School ("HGP") takes the security of your information very seriously, and we sincerely apologize for any inconvenience this incident may cause. This letter contains information about the incident and steps you can take to protect your information.

Blackbaud is a cloud computing provider that is used by HGP to organize and store information related to members of our community. Blackbaud has notified hundreds of educational institutions, including HGP, that Blackbaud experienced a cybersecurity incident which resulted in the exposure of personal information maintained by educational institutions on the Blackbaud platform.

According to information that Blackbaud provided us in late September 2020, Blackbaud believes that your Social Security number may have been exposed to an unauthorized party(ies) as a result of this incident. At this time, based on the information we have received from Blackbaud, we have no reason to believe that any personal information has been or will be misused as a result of this incident. However, as a precaution, Blackbaud is providing you with twenty-four months of complimentary access to Single Bureau Credit Monitoring services.

To enroll in Credit Monitoring services provided by Blackbaud at no charge, please navigate to the following link: <https://www.cyberscouthq.com> [REDACTED] If prompted, please provide the following unique code to gain access to services: [REDACTED] Once registered, you can access Monitoring Services by selecting the "Use Now" link to fully authenticate your identity and activate your services. Please ensure you take this step to receive your alerts. In order for you to receive the monitoring services described above, you must enroll by March 27, 2021.

The protection of your information is a top priority, and we sincerely regret any concern or inconvenience that this matter may cause. Please note that Blackbaud has informed HGP that Blackbaud is taking action to prevent a similar event from occurring in the future through the deployment of additional security controls. If you have any questions or concerns about this matter, please do not hesitate to call (800) 306- 5350, Monday – Friday, 9:00am to 9:00pm.

Sincerely,

William Doherty
Director of Communications
Holy Ghost Preparatory School
blackbauddatabreach@holyghostprep.org

Additional Important Information

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Iowa: State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon: State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, New York, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202
1-888-743-0023 www.oag.state.md.us

Rhode Island Office of the Attorney General Consumer Protection, 150 South Main Street, Providence, RI 02903
1-401-274-4400 www.riag.ri.gov

North Carolina Office of the Attorney General Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001
1-877-566-7226 www.ncdoj.com

Federal Trade Commission Consumer Response Center, 600 Pennsylvania Ave NW, Washington, DC 20580
1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft

New York Office of Attorney General Consumer Frauds & Protection, The Capitol, Albany, NY 12224
1-800-771-7755 <https://ag.ny.gov/consumer-frauds/identity-theft>

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft.

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone and online with Equifax (https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf); TransUnion (<https://www.transunion.com/fraud-alerts>); or Experian (<https://www.experian.com/fraud/center.html>). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
<https://www.equifax.com/personal/credit-report-services/credit-freeze/>
800-525-6285

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
www.experian.com/freeze
888-397-3742

TransUnion (FVAD)
P.O. Box 2000
Chester, PA 19022
freeze.transunion.com
800-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above.