



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF HUMAN SERVICES
DIVISION OF CHILD SUPPORT SERVICES

Jeffrey A. Meyers
Commissioner

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Director

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CONSUMER PROTECTION

Attorney General Gordon MacDonald
Office of the Attorney General
New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301

October 30, 2017

RE: Security Breach Notification Pursuant to RSA 359-C:20

Dear Attorney General MacDonald:

I am writing to provide Notice of Security Breach pursuant to NH RSA 359-C:20. On September 8, 2017 we became aware that the personal information of three (3) New Hampshire residents was accessed by an unauthorized State employee at the Department of Health and Human Services (DHHS), Berlin District Office. The information accessed included the residents' names, addresses, telephone numbers, dates of birth and social security numbers.

Written notification of the security breach, in accordance with RSA 359-C: 20, was provided to the three (3) residents by letter dated October 30, 2017.

Please be assured that we take the matter of privacy and security in the handling of personal information very seriously and maintain policies and procedures to protect the confidentiality of such information. We have taken appropriate measures to investigate and address the employee's unauthorized access and have initiated an immediate review of existing policies and practices in order to prevent a reoccurrence and to improve our management and protection of confidential information.

Please do not hesitate to contact me directly if you would like further information regarding this matter or if you have any questions or concerns.

Sincerely,

Kevin P. Landry
Chief Staff Attorney
DCSS/Child Support-Legal
(603) 271-7816