



«Client\_First» «Client\_Last»  
«Address» «aptno»  
«City», «State» «Zip»

Dear «Clie«Client\_First» «Client\_Last»:

### **Notice of Data Breach**

#### **What Happened**

H&R Block has become aware that sometime between March 1, 2019 and March 23, 2019 an unauthorized party may have used information obtained from a non-H&R Block source to gain access to previously filed tax returns stored in a MyBlock account. Upon learning of this situation, we immediately revoked the unauthorized access and prevented any further exposure of your information.

#### **What Information Was Involved**

The information involved may have included your name, contact information, social security number, date of birth and other information contained on your previous year tax returns.

#### **What We Are Doing**

We have arranged for you to receive 12 months of identity protection under the AllClear ID Pro at no cost to you. If your tax return contains information about a spouse, dependent, or third-party, please contact us at 1-888-436-3965 to obtain identity protection for these individuals.

#### **How AllClear ID Works**

From the date that you set up your account, AllClear ID will enroll you in OnCall Credit Monitoring™ and you will receive OnCall Credit alerts regarding changes in your TransUnion credit file. Using your phone, you can review and verify these credit alerts. This service also includes a \$1,000,000 Identity Theft Insurance Policy and 12 months enrollment in AllClear ID Fraud Resolution Services, if needed.

AllClear ID has a simple Internet-based verification and enrollment process. To sign up, go to <http://enroll.allclearid.com>. You will need to provide the redemption code that is listed below. Once you have entered your redemption code, click on "Sign up now" on the right side of the page and follow the website's instructions. Please note that if you enroll online, part of the sign-up process may include receiving a phone call from AllClear ID soon after you initiate the registration process. You have 90 days from the receipt of the code to register.

Website: <http://enroll.allclearid.com>

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If you have questions about AllClear ID, its coverage, or do not wish to register over the internet, please contact AllClear ID directly at 1-866-979-2595. Representatives are available to assist you from 9:00 a.m. – 5:00 p.m. Central time Monday through Saturday.

**What You Can Do and Steps We Recommend You Take**

You may obtain information from the FTC and your State Attorney General about steps you can take to avoid identity theft. Please see the enclosure to learn more about other steps you can take to protect yourself.

**Review your financial statements carefully.** We encourage you to activate the AllClear ID service we're offering at no cost to you. Whether or not you accept the AllClear ID service, we recommend you remain vigilant about regularly reviewing personal financial statements, including your credit card and bank account statements.

**Obtain a free credit report.** You may request a free copy of your credit report once every 12 months by visiting <http://www.annualcreditreport.com> or by calling 1-877-322-8228 toll free. You can print a copy of the request form at <http://www.ftc.gov/bcp/menus/consumer/credit/rights.shtm>.

**Review your credit report carefully.** Look for accounts you did not open and inquiries from creditors that you did not initiate. Also, look for personal information, such as your home address or Social Security Number that is inaccurate. If you see anything that's wrong or that you do not understand, call the credit reporting agency at the telephone number on the report.

**For More Information**

We regret this happened and understand that an incident of this nature can be unsettling. We strive to ensure a high level of data security and integrity for our clients. Should you have any questions or other concerns about this matter, please don't hesitate to contact H&R Block at 1-888-436-3965. This notice was not delayed due to a law enforcement investigation.

Sincerely,



Bruce Daise  
Chief Privacy Officer  
H&R Block