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February 1, 2019

Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Dear Sir/Madam:

We are writing to notify you of a breach of security and unauthorized access or use of personal information involving New Hampshire residents.

NATURE OF THE SECURITY BREACH OR UNAUTHORIZED USE OR ACCESS

We were recently the victims of a social engineering scam that allowed an unauthorized party to access one of our employee's email accounts. We discovered this situation on October 29, 2018 and took immediate steps to shut down access to the account. We promptly engaged our IT support to help us investigate, evaluate and respond to the situation.

NUMBER OF NEW HAMPSHIRE RESIDENTS AFFECTED

There were 107 individuals that were affected in New Hampshire whose personal information was subject of this incident. The residents have received or will shortly receive notice by mail. We have included a copy of the notice to the affected residents.

STEPS TAKEN OR PLAN TO TAKE RELATING TO THE INCIDENT

We take our responsibilities to protect our customer's information **very** seriously. The malicious software has been removed as of October 29, 2018 from our website and as a result of this incident, we have implemented security measures to ensure the confidentiality of the personal information of those we serve.

CONTACT INFORMATION

Please contact Patrick Marcotte, Controller of Granite State Glass at 603-528-4748 if you have any questions or need further information.

Sincerely,

Patrick Marcotte
Controller

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OFFICE