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October 28, 2021

VIA E-MAIL (DOJ-CPB@DOJ.NH.GOV)

Attorney General John Formella
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Incident Notification

Dear Attorney General Formella:

We are writing on behalf of our client, Gorilla Circuits, to notify you of a security incident involving 14 New Hampshire residents.

Gorilla Circuits learned of a data security incident involving some of its computer systems. Upon identifying the incident, Gorilla Circuits immediately secured the systems involved and commenced an investigation with the assistance of a cybersecurity forensics firm. Through the investigation, Gorilla Circuits determined that an unauthorized party may have accessed certain Gorilla Circuits computer systems between August 18, 2021 and September 15, 2021.

The investigation was unable to determine whether the unauthorized party viewed or acquired any files on Gorilla Circuits' systems. However, out of an abundance of caution, Gorilla Circuits reviewed the files on its systems to identify individuals whose personal information may have been accessible to the unauthorized party. On October 14, 2021, Gorilla Circuits determined that the files contained the names and Social Security numbers of 14 New Hampshire residents.

Beginning on October 28, 2021, Gorilla Circuits is providing written notice via United States Postal Service mail to the New Hampshire residents¹ whose personal information was potentially accessed by the unauthorized party. Gorilla Circuits is offering a complimentary one-year membership in credit monitoring and identity theft protection services through Kroll to the New Hampshire residents involved in this incident. Gorilla Circuits has also advised the notified

¹ This notice does not waive any possible objection by Gorilla Circuits that New Hampshire lacks personal jurisdiction over it regarding any claims related to this incident.

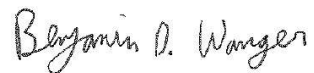
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residents to monitor their financial statements for fraudulent transactions. A dedicated, toll free call center has been established for notice recipients to call with any questions they may have about the incident.

To help prevent a similar incident from occurring in the future, Gorilla Circuits has implemented additional security measures to enhance the security of its network and will continue to train its employees concerning data security.

Please do not hesitate to contact me if you have any questions regarding this matter.

A handwritten signature in cursive script that reads "Benjamin D. Wanger".

Benjamin D. Wanger
Counsel

Enclosure



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

Dear <<first_name>>:

Gorilla Circuits is committed to protecting the privacy and security of the information we maintain. We are writing to inform you about a data security incident that may have involved some of your personal information. This notice explains the incident, measures we have taken, and some steps you may consider taking in response.

Gorilla Circuits concluded its investigation of an incident that involved unauthorized access to certain computer systems. Through the investigation, we discovered that an unauthorized party gained access to certain Gorilla Circuits computer systems between August 18, 2021 and September 15, 2021. Although we are unable to determine which files, if any, the unauthorized party accessed, out of an abundance of caution, Gorilla Circuits reviewed the files on those systems to identify individuals whose personal information may have been accessible to the unauthorized party. On October 14, 2021, Gorilla Circuits determined that one or more of those files contained your name and Social Security Number.

As a precaution, we are offering you a complimentary one-year membership to identity monitoring services through Kroll. The identity monitoring services include credit monitoring, fraud consultation, and identity theft restoration. For more information on identity theft prevention and Kroll's identity monitoring services, including instructions on how to activate your complimentary one-year membership, please visit the below website:

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

*You have until **January 28, 2022** to activate your identity monitoring services.*

Membership Number: <<MembershipNumber (S_N)>>

We regret any concern this incident may cause you. To help prevent a similar incident from occurring in the future, we have implemented additional measures to enhance the security of our network and we will continue to train our employees concerning data security. If you have any questions, please call our dedicated call center at [1-800-800-8000](tel:1-800-800-8000), Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time. Please have your membership number ready.

Sincerely,

Mario Borjon
Director of Finance and Administration



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Triple Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data at any of the three national credit bureaus—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you will have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, www.transunion.com
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

You may contact Gorilla Circuits via U.S. mail at 1445 Oakland Rd., San Jose, CA 95112 or via telephone at 408-294-9897.

Additional Information for Residents of the Following States

Maryland: You may contact and obtain information from your state attorney general at: Maryland Attorney General's Office, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, www.oag.state.md.us

New York: You may contact and obtain information from these state agencies: New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>

North Carolina: You may contact and obtain information from your state attorney general at: North Carolina Attorney General's Office, 9001 Mail Service Centre, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, www.ncdoj.gov