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April 20, 2022

File No. 28310.1436

VIA ELECTRONIC MAIL

Attorney General John Formella
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
Email: DOJ-CPB@doj.nh.gov

Re: Notification of Data Security Incident

Dear Attorney General Formella:

Lewis Brisbois Bisgaard & Smith LLP represents Goldsmith Molis & Gray, PLLC (“GMG”) in connection with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with New Hampshire’s data breach notification statute.

1. Nature of the Security Incident

On January 26, 2022, GMG identified potential unauthorized access to its external file sharing platform through an employee’s account. After becoming aware of this activity, GMG immediately performed password resets and took steps to secure the platform’s digital environment. The incident was isolated to the external platform and GMG did not detect any suspicious activity within its own environment.

GMG engaged the services of a third-party e-discovery vendor who performed a thorough review of all potentially accessed files on the external platform to determine what information may have been accessed. On February 28, 2022, GMG determined that some personal information may have been involved and then worked diligently to identify addresses for the individuals whose information may have been involved. This process was completed on March 24, 2022.

2. Type of Information and Number of New Hampshire Residents Involved

The incident involved personal information for one (1) New Hampshire resident. The information involved may include name and Social Security number.

The affected individual will receive a letter notifying them of the incident, offering complimentary identity monitoring services, and providing additional steps they can take to protect their personal information. The identity monitoring services include credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and full managed identity theft recovery services. The notification letter was sent via U.S. First-Class Mail on April 18, 2022.

3. Measures Taken to in Response to the Incident

In response to the incident, GMG implemented additional measures to reduce the risk of a similar incident occurring in the future. Additionally, as discussed above, GMG is notifying the affected individual and providing them with steps they can take to protect their personal information, including enrolling in the complimentary identity monitoring services offered in the notification letter.

4. Contact Information

GMG is dedicated to protecting the sensitive information within its control. If you have any questions or need additional information regarding this incident, please do not hesitate to contact me at Laura.Funk@lewisbrisbois.com or 972.942.5696.

Sincerely,



Laura K. Funk of
LEWIS BRISBOIS BISGAARD &
SMITH LLP

LKF/rlw

Encl.: Sample Notification Letter



Goldsmith Molis & Gray, PLLC
Return to IDX
10300 SW Greenburg Rd.
Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

April 18, 2022

Notice of <<Subject Line>>

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a recent data security incident experienced by Goldsmith Molis & Gray, PLLC (“GMG”) that may have involved your information. Please read carefully as this letter contains background information about the incident, the type of information involved, and steps you can take to protect your information.

What Happened? On January 26, 2022, GMG identified potential unauthorized access to our external file sharing platform through an employee’s account. After becoming aware of this activity, we immediately performed password resets and took steps to secure the platform’s digital environment. After a thorough review of all potentially accessed files contained on the file sharing platform, on February 28, 2022, we determined that some of your personal information may have been involved in this incident. We then worked diligently to obtain recent address information for all affected individuals to ensure proper notification. This process was completed on March 24, 2022. Please note that this incident was isolated to an external platform, and we did not detect any suspicious activity within our own environment.

What Information Was Involved? The information may have included your <<Variable Text 2>>.

What We Are Doing. As soon as we were informed of this incident, we took the measures referenced above. As part of the response process, we implemented additional measures to reduce the risk of a similar incident occurring in the future. We are also providing you with information about steps you can take to help protect your information, and out of an abundance of caution, we are offering you identity theft protection services through IDX. These identity protection services include: <<12 months/24 months>> months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do. We encourage you to contact IDX with any questions and to enroll in free identity protection services by calling 1-800-939-4170 or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. Representatives are available between 9:00am to 9:00pm Eastern Time from Monday to Friday. Please note that the deadline to enroll is July 18, 2022. In addition, you can review the resources provided on the following pages for additional steps to protect your personal information.

For More Information. If you have any questions regarding the incident or would like assistance with enrolling in the credit and identity monitoring services, please call 1-800-939-4170 between 9:00am to 9:00pm Eastern Time from Monday to Friday.

The security of your information is our top priority at GMG, and we are committed to safeguarding your data and privacy. Please accept our sincere apologies and know that we deeply regret any concern or inconvenience that this may cause you.

Sincerely,

Goldsmith Molis & Gray, PLLC

Goldsmith Molis & Gray, PLLC

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.