MULLEN COUGHLIN LLC
ATTORNEYS AT LAW

RECEIVED
SEP 15 2022
CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

September 12, 2022

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

To Whom it May Concern:

We represent Fund Evaluation Group, LLC ("FEG") located at 201 East Fifth Street, Suite 1600, Cincinnati, OH 45202, and are writing to notify your office of an incident that may affect the security of certain personal information relating to one (1) New Hampshire resident. The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, FEG does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about August 8, 2022, FEG's finance department discovered suspicious activity related to one (1) corporate email account. FEG immediately secured the account and launched an investigation into the nature and scope of the event. This investigation is still ongoing. However, FEG determined that an unauthorized individual accessed the corporate email account between July 11, 2022, and August 8, 2022, and sent fraudulent messages from the account. FEG is currently conducting a detailed review of the contents of the affected email account to identify any personal information contained therein and to whom it relates. FEG is working to identify all potentially affected individuals in order to provide them with notice, as required. FEG will supplement this notification once the full nature and scope of this event is determined, should additional notice be required pursuant to New Hampshire law.

Although there is no evidence that any individual's personal information was actually viewed or accessed without authorization in connection with the event, FEG is unable to rule out this possibility. During the course of the review, on or about August 11, 2022, FEG identified that information related to a resident of your state was present in the affected email account at the time of the incident.

The information that could have been subject to unauthorized access includes name and Social Security number.

Notice to New Hampshire Resident

On September 12, 2022, FEG provided written notice of this incident to one (1) New Hampshire resident. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

Upon discovering the event, FEG moved quickly to investigate and respond to the incident, assess the security of its systems, and identify potentially affected individuals. These efforts are ongoing. FEG continues to update its policies and procedures and is working to implement additional safeguards to protect information it holds. Furthermore, FEG is providing access to credit monitoring services for one (1) year, through Experian, to individuals whose personal information was potentially affected by this incident, at no cost to them.

Additionally, FEG is providing impacted individuals with guidance on how to better protect against identity theft and fraud. This includes information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

FEG is also providing written notice of this incident to relevant state and federal regulators, as necessary.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4839.

Very truly yours,

Rebecca J. Jones of
MULLEN COUGHLIN LLC

RJJ/klh
Enclosure

EXHIBIT A

F·E·G®
investment advisors
Return Mail Processing
PO Box 999
Suwanee, GA 30024

September 12, 2022

1 1 70 **********SNGLP
SAMPLE A. SAMPLE - L01
APT ABC
123 ANY ST
ANYTOWN, US 12345-6789

NOTICE OF [SECURITY INCIDENT] / [DATA BREACH]

Dear Sample A. Sample:

Fund Evaluation Group, LLC ("FEG") is writing to make you aware of an event that may affect the security of some of your information. We are providing you with information about the event, our response to it, and resources available to you to help protect your personal information, should you feel it appropriate to take action.

What Happened? On or about August 8, 2022, FEG's finance department discovered suspicious activity related to one corporate email account. We immediately secured the account and launched an investigation into the nature and scope of the event. This investigation is still ongoing. However, we determined that an unauthorized individual accessed the corporate email account between July 11, 2022, and August 8, 2022, and sent fraudulent messages from the account. We are currently conducting a detailed review of the contents of the affected email account to identify any personal information contained therein and to whom it relates. We are notifying you because we have identified certain information related to you that was contained in an email or attachment within the account. We have no evidence that your specific information was actually viewed or accessed without authorization, but we are unable to rule out this possibility.

We will update you further at the conclusion of our investigation if we discover additional information related to you was contained in the account.

What Information Was Involved? The investigation determined that a document in the affected account contained your [Extra1].

What We Are Doing. We take this event and the security of your information seriously. Upon becoming aware of the unauthorized account activity, we immediately took steps to secure the affected email account and investigate the event. As part of our ongoing commitment to the privacy of information in our care, we continue to review our policies and procedures and implement additional technical safeguards to secure our systems to reduce the likelihood of a similar event in the future.

As part of our response to this event, we are offering you immediate access to credit monitoring services for 12 months through Experian at no cost to you. You can find information on how to enroll in these services in the below *"Steps You Can Take to Help Protect Your Information."* You will need to enroll yourself in these services, should you wish to do so, as we are not able to enroll you on your behalf.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors over the next 12 to 24 months. You may also review the information contained in the enclosed *"Steps You Can Take to Help Protect Your Information"* which contains advice on what you can do to safeguard against possible misuse of your information. You may also enroll in the complimentary credit monitoring services we are offering.

For More Information. We understand you may have questions regarding this event that are not addressed in this letter. If you have additional questions, or need assistance, please contact our dedicated assistance line at **(833) 549-0267** toll-free Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Please be prepared to provide your engagement number . You may also write FEG at 201 East Fifth Street, Suite 1600, Cincinnati, Ohio 45202

Sincerely,

Fund Evaluation Group, LLC

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring

To help protect your identity, we are offering a complimentary 12-month membership of Experian IdentityWorks℠. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by**: **December 31, 2022** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/credit
- Provide your **activation code**:

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at **(833) 549-0267** by **December 31, 2022**. Be prepared to provide engagement number as proof of eligibility for the identity restoration services by Experian.

Please note that Identity Restoration is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™**: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to $1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether the request is made by phone, by mail, or online:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	**Experian**	**TransUnion**
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov/.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

NH DEPT OF JUSTICE
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